







HOW TO MARKET YOUR BUSINESS IN THE RUN UP TO CHRISTMAS

#### **What We Will Cover**

- Step 1: Decide which "selling events" you are going to target with special offers
- Step 2: Turn your service or product into a "Gift" that can be marketed
- Could your service be packaged / marketed as a Gift ?
- Could your physical product be packaged / marketed as a Gift?
- Could you offer Gift vouchers to be redeemed for any of your products / services
- Step 3: SEO optimise your "Gift" or "Special offer" pages to get found in Google
- Step 4: Source images and videos for your Black Friday / Christmas campaigns
- Step 5: Create social media posts to promote your "Gifts" and "Special Offers"
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- Step 7: Email your marketing list about your "Gifts" and "special Offers"
- Step 8: Plan all of this in advance create a campaign calendar

## Decide which "selling events" you are going to target



Nov 28th 2025



**Dec 1st 2025** 



Dec 1st - Dec 24th 2025

### Are you going to provide "Offers" for Black Friday / Cyber Monday?



Nov 28th 2025





**Dec 1st 2025** 

**Cyber Monday** is well known as being an extension of the **Black Friday** sales period and this year it falls on 1<sup>st</sup> December

#### Are you going to provide "Offers" for Black Friday / Cyber Monday?



Nov 28th 2025



**Dec 1st 2025** 

#### Pros:

- If you have some unsold inventory (old stock) you want to sell at a discount.
- If you have a shop, once instore people might buy other more profitable products.
- It can help increase awareness of your business.
- You could use it selectively to target customers who haven't bought recently (email marketing)
- There is the possibility of upselling and cross selling to these customers in the future

### Are you going to provide "Offers" for Black Friday / Cyber Monday?



Nov 28th 2025



**Dec 1st 2025** 

#### Cons:

- You could get sucked into being "seen" to be participating and it isn't profitable for you.
- If you offer a service (life coach, Yoga instructor) or hand made product or luxury product it could de- value your product
- It might not make sense to discount your product just before Christmas when people might purchase it anyway at the normal price.

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#### Could your service be packaged / marketed as a Gift? E.g. Gift voucher



Do you offer a service e.g. Yoga classes, Life coach, Veterinary, Driving lessons, consultant?

# Could you package your service as a gift?

If so, you need to ...

- Create a "gift" page for your website
- Think about what somebody will physically give as the gift
- Think about how the gift will be redeemed and how you will track it.

## Example of a service being sold as a Christmas gift. E.g. Gift voucher



Home / Gift Vouchers / €100 Gift Voucher



#### €100 Gift Voucher

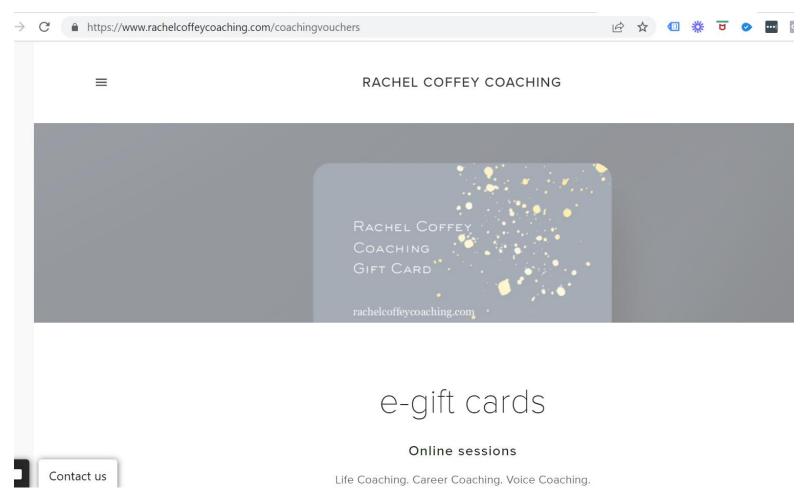
€100.00

€100 Voucher

Are you looking for a life-altering gift for a special person in your l looking for something special to support an employee during a t transition. This gift is perfect for someone who is looking to gain headspace to increase clarity of thought, focus, strength and ultil they are looking to achieve – whether it is to succeed in a new rol

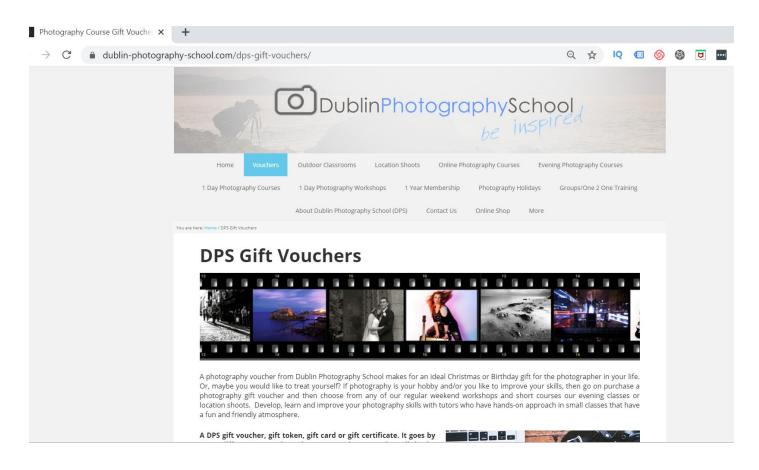
https://strengthwithin.ie/product/giftvoucher100

## Example of a service being sold as a Christmas gift. E.g. Gift voucher



https://www.rachelcoffeycoaching.com/coachingvouchers

#### Example of a service being sold as a Christmas gift. E.g. Gift voucher



https://dublin-photography-school.com/dps-gift-vouchers/

#### Example of a service being sold as a Christmas gift



https://www.wangfordvetclinic.com/page/10104/meaningful-giving-gift-vouchers

### **However – Consider making it an attractive gift**



# Why do Hotels package their gift vouchers?

There is a reason why
Hotels package a gift
voucher in a way that
looks like a beautiful gift



People want to give an attractive looking gift.

Printing out something that was emailed isn't a great gift to "give"



Customers will want to "Give" somebody an attractive gift. Therefore, consider investing money to make your gift more attractive e.g.

 Could you package it in the box with details of the service being gifted in the box.

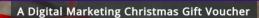


#### Where can you get boxes?

https://www.pixartprinting.ie/packaging/standard-packaging/pull-out-gift-box

https://www.barrypackaging.com/branded-bags

https://www.tinyboxcompany.co.uk/gift-boxes/home-craft-boxes/small-gift-boxes



#### Our Gift Voucher is an ideal Christmas gift idea for a startup or entrepreneur interested in digital marketing.

What do you get the person who has everything? Well, if they have a business or are in the process of starting a business, an ideal giff would be expert guidance on how to increase their sales through digital marketing. Over 1000 firsh businesses have attended the Digital Marketing training courses that we deliver on behalf of 9 Local Enterprise Offices throughout Ireland so they will get expert advice that they can trust.

#### What can the gift voucher be spent on?

#### A 1-1 training session (Delivered over Zoom)

The voucher can be put towards the cost of buying a one or two hour session where the gift recipient will receive expert guidance on a topic of their choice eg. A digital marketing plan for their business: How to get found high up in Google: How to use Instagram for marketing or How to run Facebook ad campaigns. The cost of a one hour session is CFS + VAT .

Read more about how the 1-1 training works

#### Or Membership of our online Digital Marketing School.

Or the voucher can be put towards the cost of joining our Digital Marketing School. Members receive a Digital marketing Plan, 20 of our latest digital marketing courses and can attend 12 live training courses over Zoom with Evan each year.

The cost of 12 months membership is €215 + VAT . If you give a €100 voucher as a gift the recipient can simply pay the balance when ordering the product. Read more about the Digital Marketing School

#### What will the person receive as a Gift?

The gift voucher is a beautifully presented gift box that will be posted to you. (There is no extra charge for the box and deliver)

then give this Gift box as the Christmas Gift



Have photos or a video of the "gift box" on the website.

Share photos and videos on social media

Your intangible service then becomes a very tangible gift that looks attractive

#### Make it easy for people to "let a friend know" that they would like the gift



ard

# Would you like to receive this as a gift? Are you being asked what would you like for Christmas? If you'd like this as a gift you can email someone you know a link to this page as a little hint Simply use the form below to write a message to a friend and the form will send a link to this page. (Tip - make sure to personalise the message and include your name so your friend knows it's from you) Friend Email Email Enter your message Message

Lots of your web visitors and social media followers will be interested in receiving your service as a gift.

Have headlines like ...

Would you like to receive this as a gift?

Are you being asked what you would like for Christmas?

Make it easy for them to share a link to this page

#### How will the recipient redeem the gift and how can you track redemptions?



#### Create a process where ...

- Each gift that you post out has a unique order number that you keep a record of.
- In the gift box explain that to redeem the gift the recipient needs to contact you and quote the order number
- When the recipient gets in touch you can then record that it was redeemed

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#### Could your physical product be packaged / marketed as a Gift?



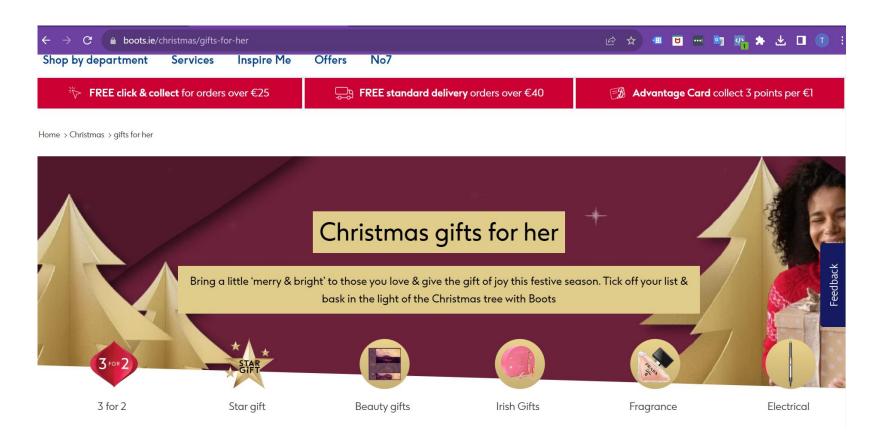
Do you sell a physical product (e.g. Jewellery, Shoes, Boutique, Garden Centre)

Could it be sold as a gift?

If so, you need to

- Consider which of your products would make a nice gift and for Whom
- Consider SEO what search terms are you targeting e.g. Christmas Gifts for her, Gifts for children
- Then create pages NOW for these gift searches
- Add content NOW text, images etc so your pages start climbing up the rankings in time for Christmas

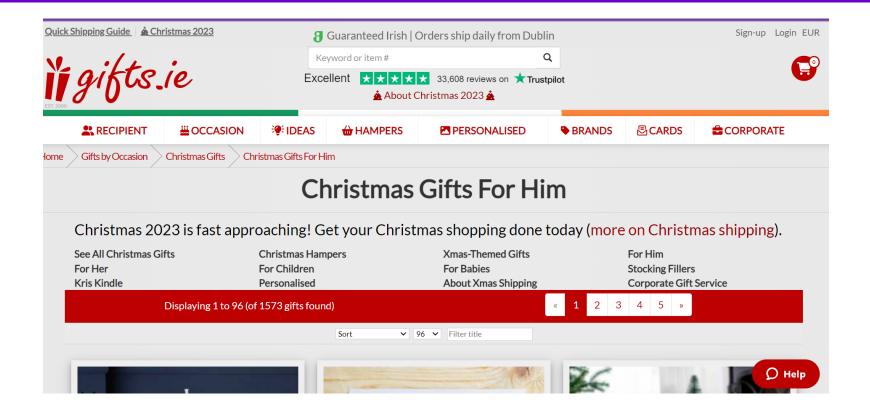
#### **Example of products being sold as a Christmas gift**



https://www.boots.ie/christmas/gifts-for-her

Search: Christmas gift ideas for her

#### **Example of products being sold as a Christmas gift**



https://www.gifts.ie/occasions/christmas-gifts/christmas-gifts-for-him

Search: Christmas gifts for men

#### Could your physical product be packaged / marketed as a Gift?



If you want to get found for these types of searches you need to set this up now because it will take 4-8 weeks for you to appear high up in Google search results.

- Create pages NOW for these gift searches
- Add content NOW text, images etc so your pages start climbing up the rankings in time for Christmas

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If you don't already, could you offer gift vouchers that could be used for any of your products or services



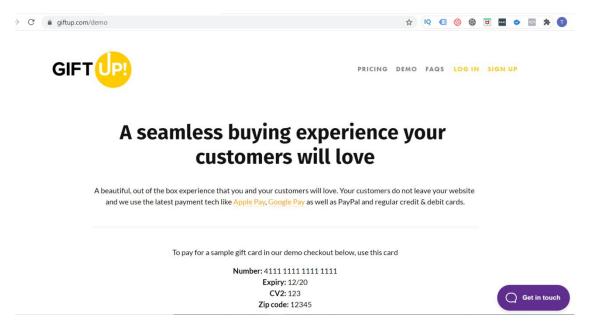
In addition to selling your service as a gift or products as a gift could you offer Monetary e.g. €50 gift vouchers?

The voucher could then be put towards the cost of ANY of your products or services

If so, how will you fulfil the vouchers e.g.

- What will you send people who buy them (physical or digital voucher)
- How can recipients redeem the voucher
- Will you monitor which have been redeemed

#### How could you easily offer gift vouchers? Try Gift Up



#### Gift Up allows you to ....

- √ Easily sell gift vouchers on your website – easy to integrate with WordPress / Shopify etc
- √ No monthly or setup fees & no contract
- √ Pay 3.49% fee only when you sell a gift card
- √ You get paid in full instantly
- √ You get to keep any expired/unused gift card value

Try a demo using the link below to see how it works

https://www.giftup.com/demo

#### Be aware that there is Gift Voucher legislation that affects expiry



# You have to have a minimum of 5 years expiry

If someone bought a voucher on or after 2 December 2019, the gift voucher must have an expiry date of at least five years starting on the day you bought it.

A gift voucher sold by a business with an expiry date of less than five years will be deemed to have a five year expiry date.

See link below for more details

https://www.ccpc.ie/consumers/shopping/gift-vouchers/

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#### Very important! You need to optimise the pages for SEO in order to get found



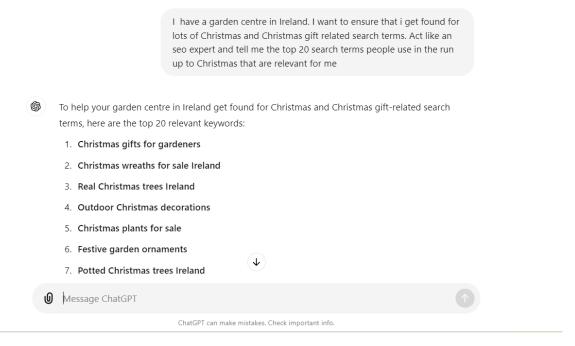
## **Step 1: Keyword research for Christmas**

Find the search terms that people are using when looking for gifts to do with your sector. How?

You can use Chat GPT or Gemini

What words and phrases are being used?

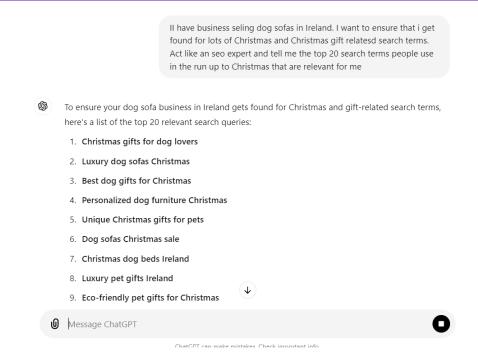
#### **Action point 2 — Use Chat GPT**



# Go to chatgpt.com Adapt this prompt for your business

I have a garden centre in Ireland. I want to ensure that I get found for lots of Christmas and Christmas gift related search terms. Act like an SEO expert and tell me the top 20 search terms people use in the run up to Christmas that are relevant for me

#### **Action point 2 — Use Chat GPT**



# Go to chatgpt.com Adapt this prompt for your business

I have a business selling dog sofas in Ireland. I want to ensure that I get found for lots of Christmas and Christmas gift related search terms. Act like an SEO expert and tell me the top 20 search terms people use in the run up to Christmas that are relevant for me

### Very important! You need to optimise the pages for SEO in order to get found

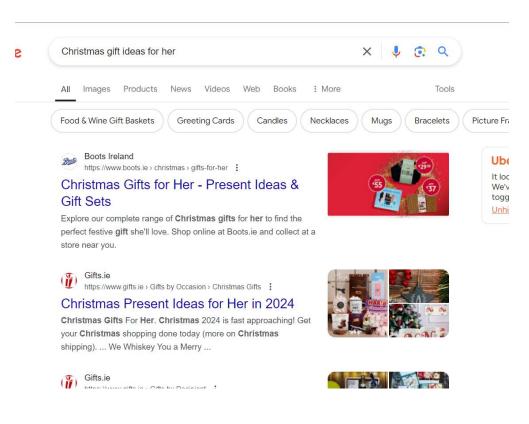


# Step 2: Ensure you have a page for each topic you want to be found for.

For example, If you have a garden centre you should have pages for

- Black Friday gardening offers
- 2. Christmas gift ideas for gardeners

#### SEO – create a page(s) on your site for each relevant event



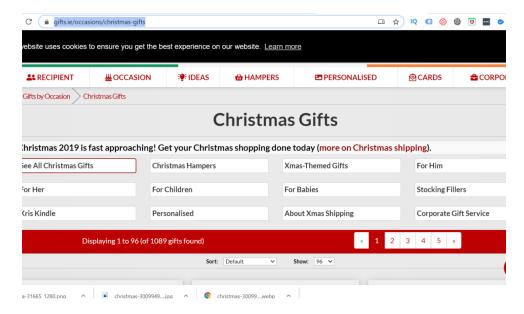
## For example, do a search for Christmas gift ideas for her

Gifts.ie and Boots.ie both have pages appearing

These would have been the same pages they had last year. And the year the before

They just update them in the run up to Christmas

#### SEO – create a page(s) on your site for each relevant event

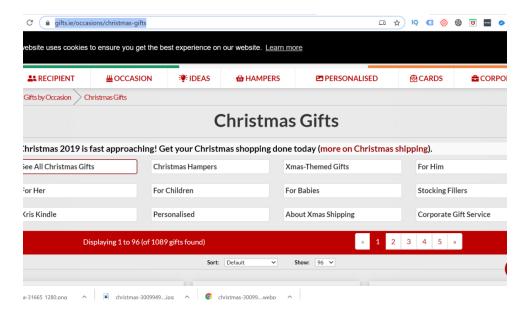


# Look at this page on gifts.ie for an example

https://www.gifts.ie/occasions/chr istmas-gifts

They then have links to pages such as Christmas gifts for him etc which are optimised for search

#### SEO – create a page(s) on your site for each relevant event



## If your product is relevant for searches such as ...

Gifts for him
Gift ideas for her
Gifts for gardeners
Mindfulness gifts
Gifts for teenage boys etc.

Create a page for each relevant gift category

#### Very important! You need to optimise the pages for SEO in order to get found



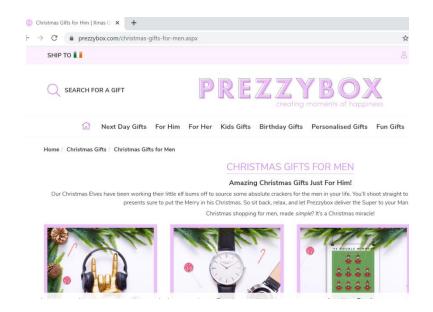
## Step 3: Update the meta title of the page e.g.

"Christmas gift ideas for grandad – grandfather gifts online 2025"

"Christmas gift ideas for gardeners 2025 – garden gifts for him and her"

"Yoga Christmas gift voucher ideas 2025" – yoga gifts for him and her"

#### Very important! You need to optimise the page for SEO in order to get found



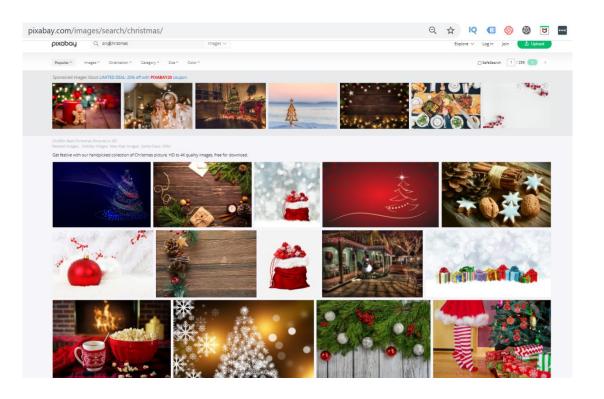
## Step 4 – Optimise the content of the pages

- Write a compelling meta description that explains the gift
- Write a headline that incorporates the words (your product) Christmas gift voucher
- Add relevant text to the page
- Tag your images. This is really important for gifts. 27% of searches go straight to image results

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### Where to get Christmas stock images

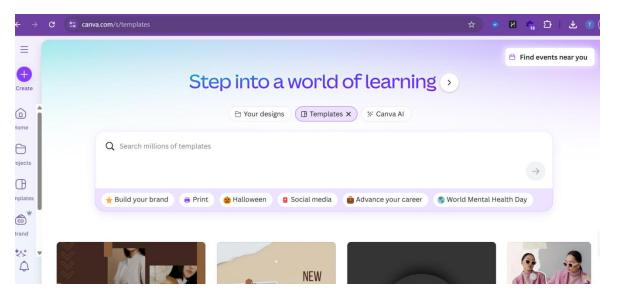


#### For free images go to

- Pixabay.com
- Pexels.com
- Unsplash.com
- Librestock.com

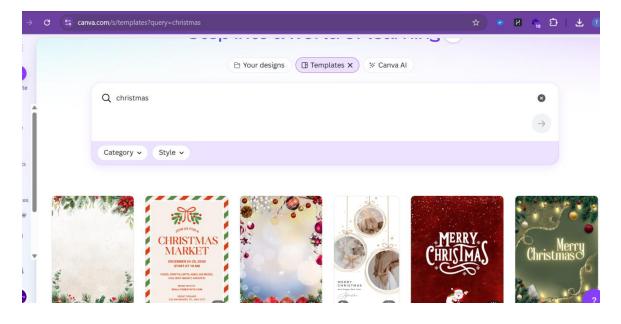
Canva.com also has a free library of images that it pulls in from a mixture of the sites above

### Use Templates on Canva to design eye catching Christmas marketing graphics



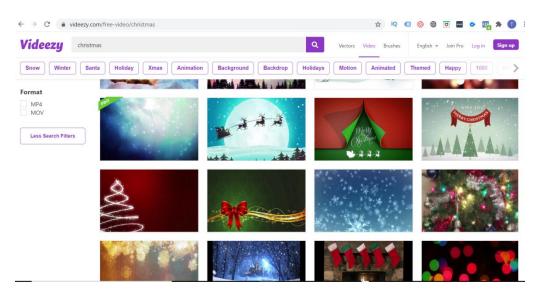
- 1. Go to canva.com
- 2. Click on Templates
- 3. In the search box type in Christmas

### Use Templates on Canva to design eye catching Christmas marketing graphics



- 3. Browse through all of their professionally designed templates
- 4. You can also filter by Category and Style
- 5. Choose one you like and then edit the image or text to tailor it to you.

## Where to get Christmas stock videos



You can get free Christmas videos at

Videezy.com

## Exercise 6: How to use Canva's library of images and add transparency to your text background shapes



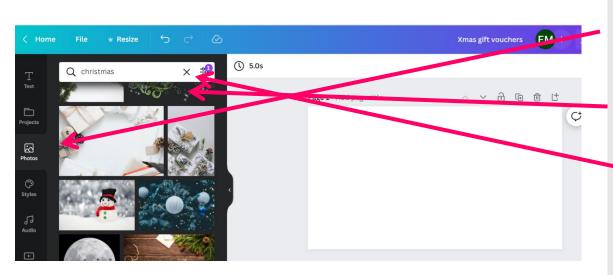
In this exercise we will look at

- 1. How to create an image that is the same size as another image on your website.
- 2. Canva has millions of stock images that you can use.

There is a mixture of free images and images that are only available for premium users.

3. When you add text to your image you can add a shape. But if you add transparency tot he shape it can look more designed.

## Exercise 6: How to use Canva's library of images and add transparency to your text background shapes



Page 1- Add page title

Page 1- Add page title

Gift

Vouchers

NOW AVAILABLE

Arimo

→ 8 + A B I ≡ □ □ ⋯

Page 1- Add page title

Crowd

On the left hand menu click on Photos

Then search for your topic e.g. Christmas

Click on filter and select free images if you want free ones

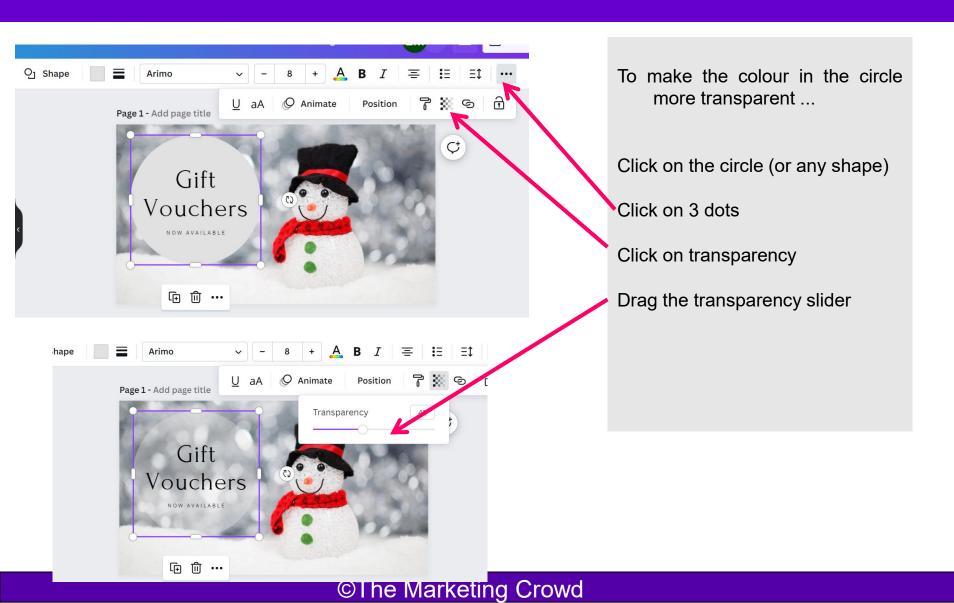
Click on an image that you want to use. When it appears on your canvas right click to add to Background

Then add your text

Add a shape e.g. circle

Add the colour to the circle

## Exercise 6: How to use Canva's library of images and add transparency to your text background shapes



### How to create a Christmas marketing video



Embellish & Higgildy Piggildy - Shop Local in Skibbereen this Christmas

https://www.youtube.com/watch?v=VZo7 8o1I7K4

## **Examples of the type of videos** you could create

Staff speaking on camera explaining your Christmas gifts

Video clips, music and text promoting your gifts or gift vouchers

#### Editing tools you can use





#### CapCut

Excellent and easy to use editor for your phone, PC or Mac

You can use most of the features for free

#### **Edits**

The new editing app from Meta. 100% free. Only available on your phone

#### Want to learn how to shoot and edit your own Christmas marketing videos?



Check out your Local Enterprise Office website for upcoming courses which show you how to shoot and edit your own Christmas marketing videos

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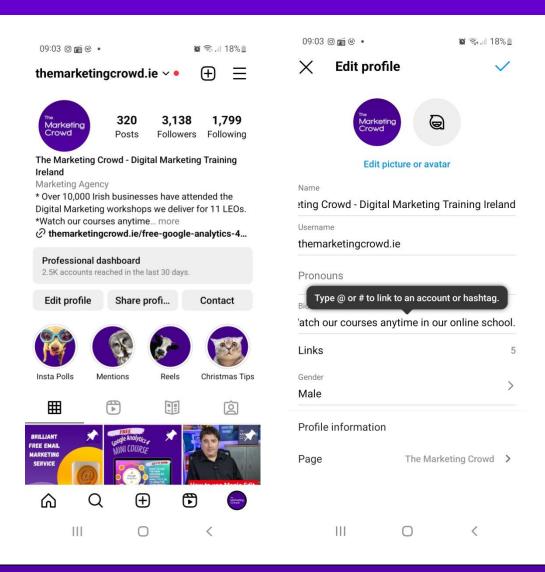
#### **Create Social Media Posts**



#### Key things to consider.

- Reels will give you a lot more reach on Instagram compared to posts – focus on those.
- It's ok to post about the same gift idea a number of times. But change the image and text each time to avoid wear out
- Always have a link to your website where people can buy the product
- Suggest that if you'd like to receive this as a present you might want to privately share the post with someone

#### Ways to drive traffic to your website from Instagram including pitfalls to avoid.

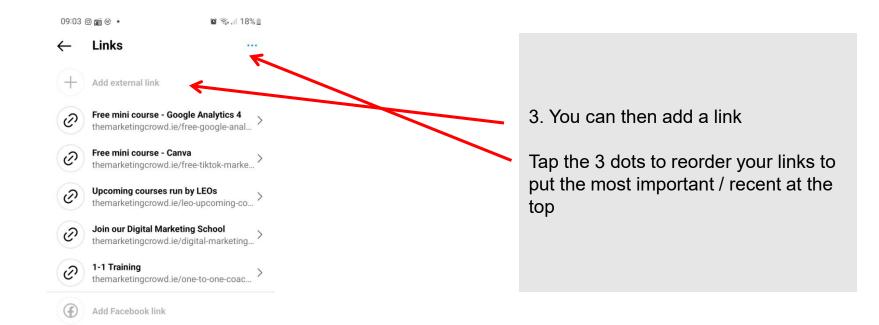


Links do not work in Posts or Reels so you need to Say "For more details see the link in our profile"

You can now add 5 links to your profile

- 1. Tap edit profile
- 2. Tap links

### Ways to drive traffic to your website from Instagram including pitfalls to avoid.

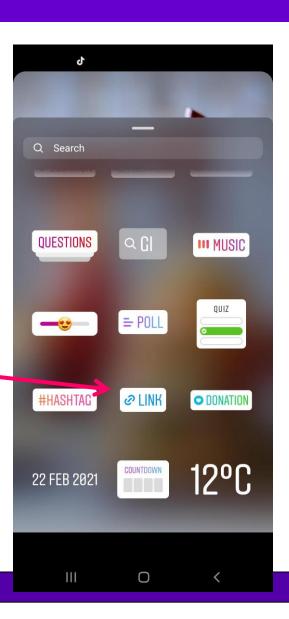


### You can easily drive traffic from your Stories using the link sticker

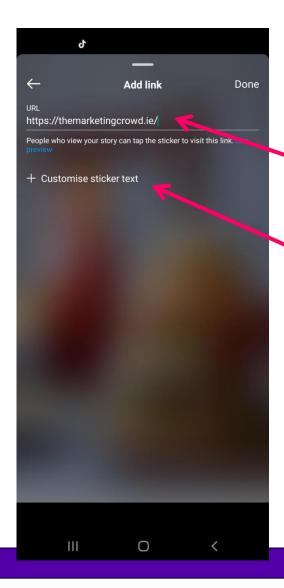


All Instagram accounts can add a link to a web page in their Story (previously you needed 10K followers)

- Create a Story use either an image or video
- 2. Tap on the sticker icon
- 3. Tap on the link sticker



#### You can easily drive traffic from your stories using the link sticker



- 4. Insert the url (web address) for the exact page you want to drive people to.
- 5. Tap customise sticker text and type the text that you want people to tap on E.g. Tap to see our menu. Tap to read the blog post. Tap to get the special offer.
- You can then position the link anywhere on the image or video



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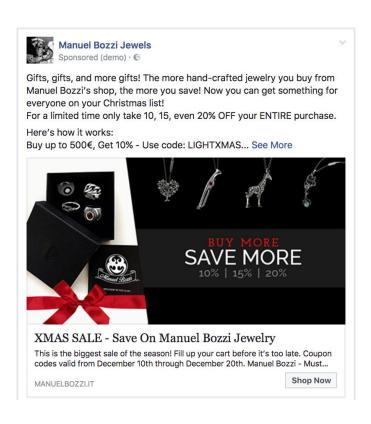
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#### Consider running ads on Facebook / Instagram ad campaigns



- 1. Turn one of your Facebook posts into an ad so it appears as an ad on FB with all the likes, comments & shares
- 2. Use the ads tool and select traffic as an objective

### What are the 2 Big options?



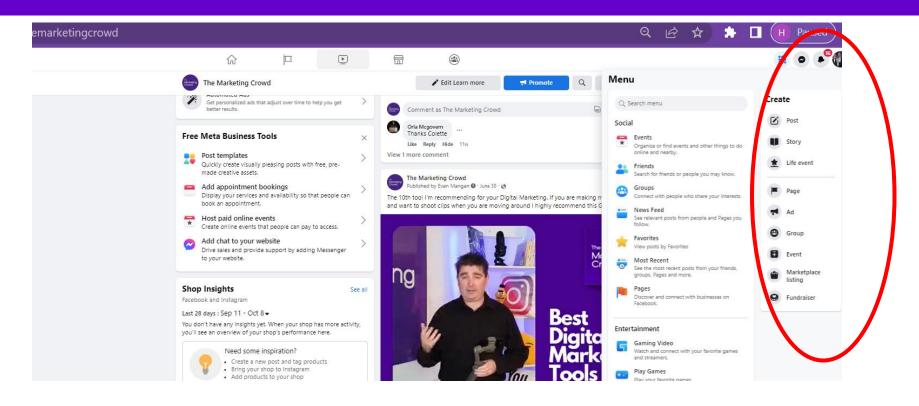
#### Option 1: Boost the post

The boost post button was introduced by Facebook to encourage people to start advertising.

It's how to run an ad on stabilisers – but with simplicity come fewer options and a lot of wastage

It is best to use the Ad creation 2 (option 2)

## What are the 2 Big options? Option 2: The Ads Tool in Ads Manager

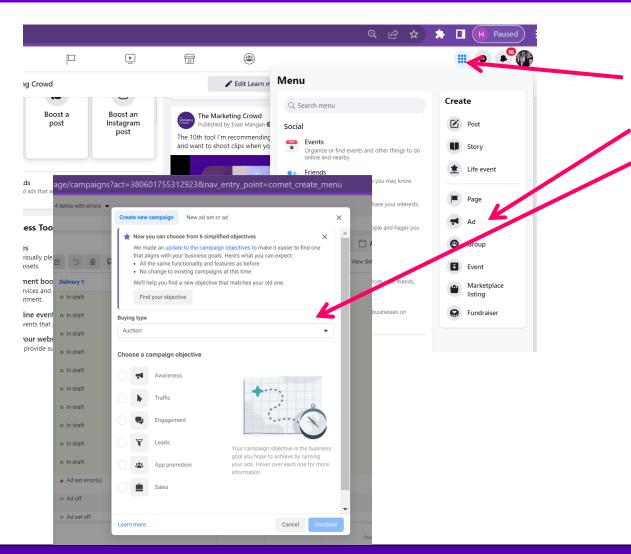


If you click on the 9 dots top right (menu) there is the option to create an Ad

This is the tool that allows small and medium sized business run ads that appear on both Facebook and Instagram but also has

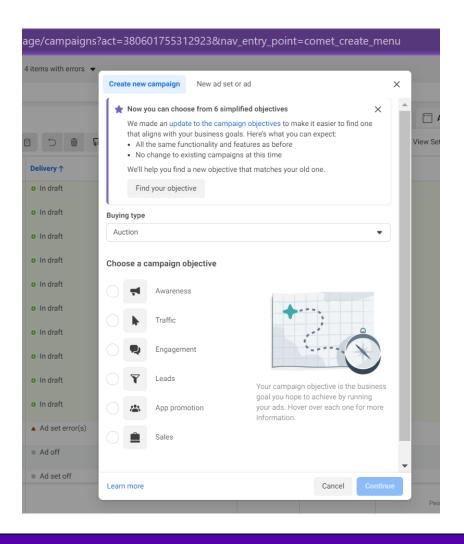
- 1. All the targeting options
- Allows you to avoid wastage

#### To access the ad creation tool within ads manager



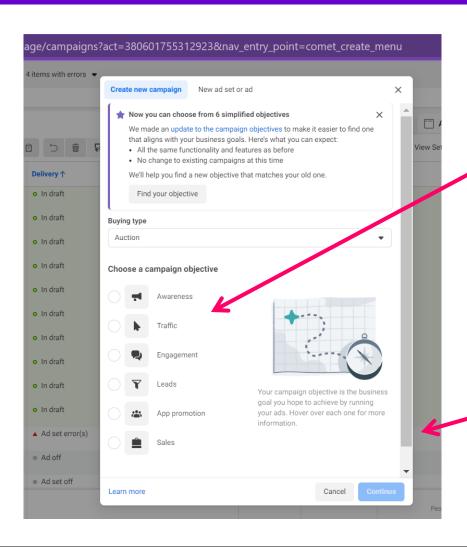
- On the top right click on the 9 dots icon
- 2. Then click on Create Ad
  - It then takes you to the Ads tool

#### They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

- Do you want to drive traffic to your website?
- Do you want to drive traffic to you site PLUS measure how many sales or enquiries or downloads you achieved from the ad campaign?
- Do you want more people to see your FB page post?
- Do you want to get more likes for your page?

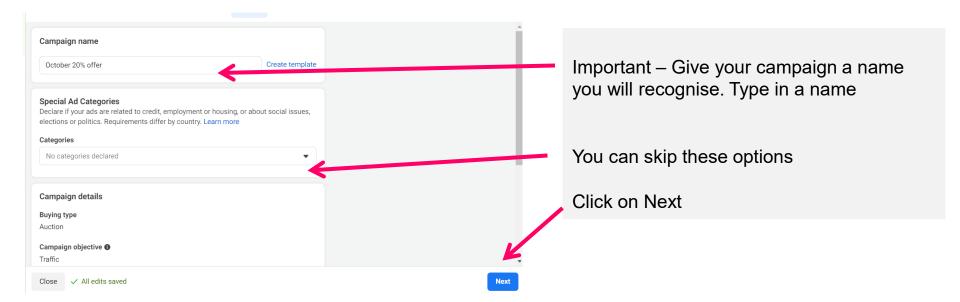


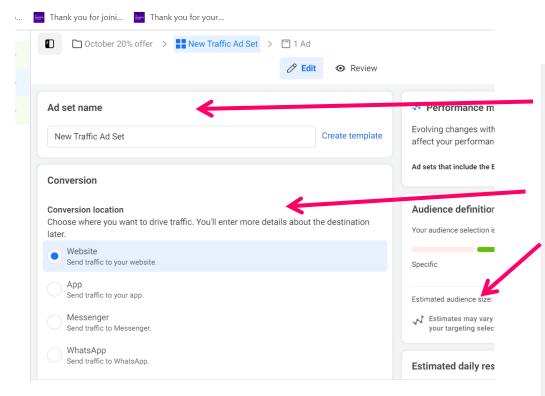
Then choose either "traffic" or "engagement"

If you are driving people off of your website choose traffic.

If you are not driving people off of Facebook choose engagement

Click on "continue

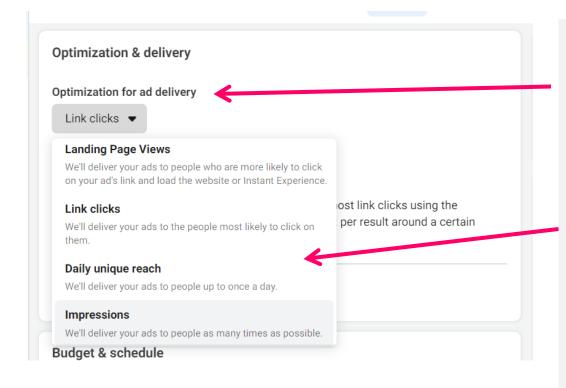




In the level 2 course we cover how to structure your campaign with multiple adsets. You can type in the name of who you are targeting here. If you are not targeting multiple adsets you can leave this

Where do you want to drive traffic to?

Your website?
Your App?
To Messenger so people can message you?
To WhatsApp?

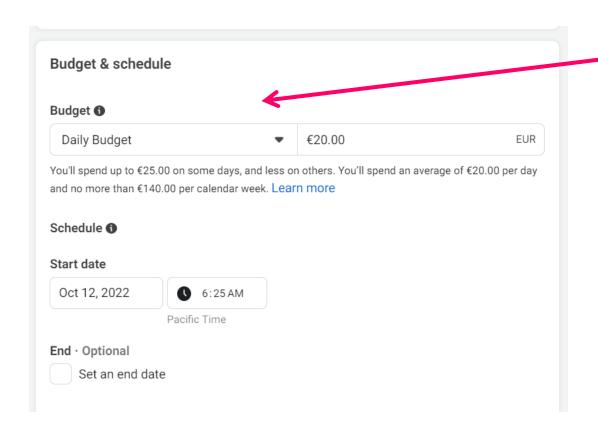


There will be a built in optimisation in your campaign. This means Facebook will try to put your ads firstly in front of the people in Your target audiences that are likely to Perform an action

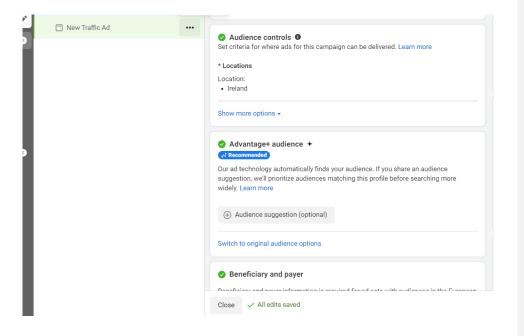
Landing page views – based on previous Actions, Facebook believes the person will Not only click but is likely to also wait Around for the Page to load

Link Clicks – people who are likely to click Daily unique reach – your ad will appear in front of people only once a day

Impressions – it could appear in front of people many times



Step 1: Decide how much you will spend per day and for how long you will run the campaign for



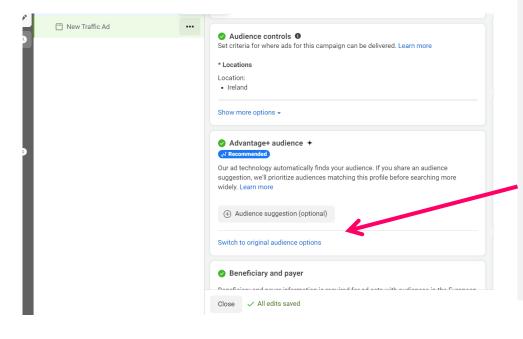
Step 2: Choose the people you want to target.

Option1 – Based on Advantage + targeting

Meta has an Al that will do most of the targeting for you. You give it an idea of what you want but you then give it the ability to find other people who it thinks will respond to your ad

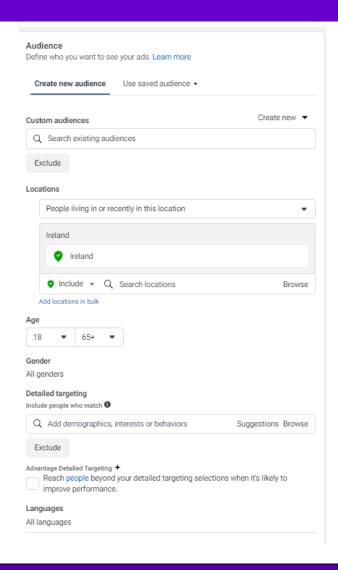
- 1. Choose a location e.g. Ireland or Kerry
- 2. Click show more option and you can exclude people in your custom audiences e.g. Your web visitors or followers
- 3. Then click on audience suggestions.

  Here you can specify an age range and some demographics, interests / behaviours



Step 2: Choose the people you want to target.

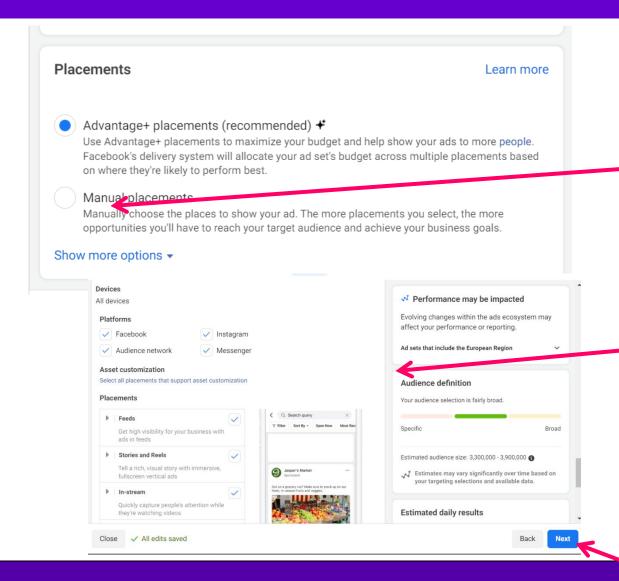
Option 2 – If you don't want to use Advantage+ you can take full control of the targeting. Just click "switch to original audience options"



Step 2: Choose the people you want to target.

Target your advanced custom audiences under "custom audiences"

Target by...
Location
Age & gender
Interests / Behaviours / Demographics



# Step 3: Decide where You want your ad to appear.

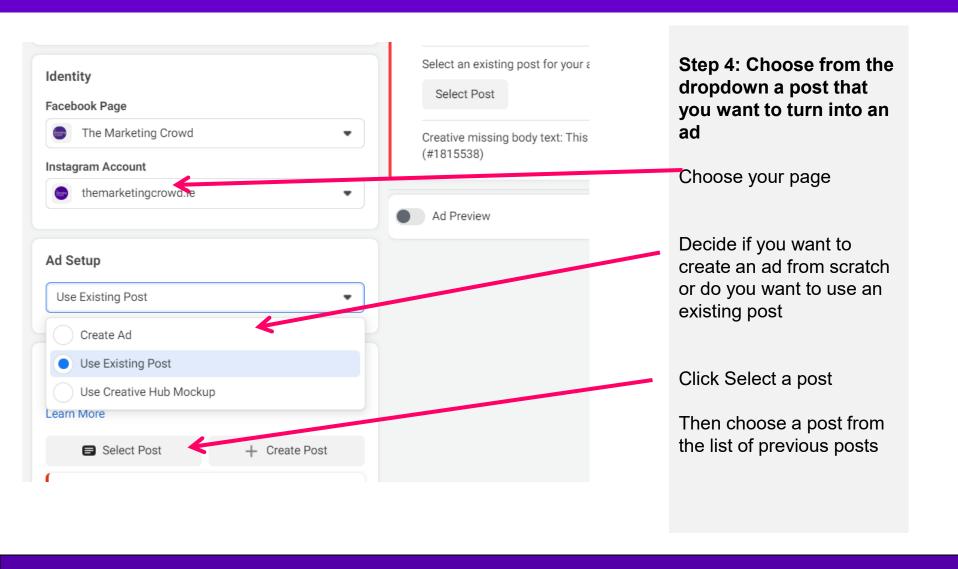
To view your options click on Manual Placements

You can now see that your ad will go out on Facebook, Instagram . Messenger and Audience network.

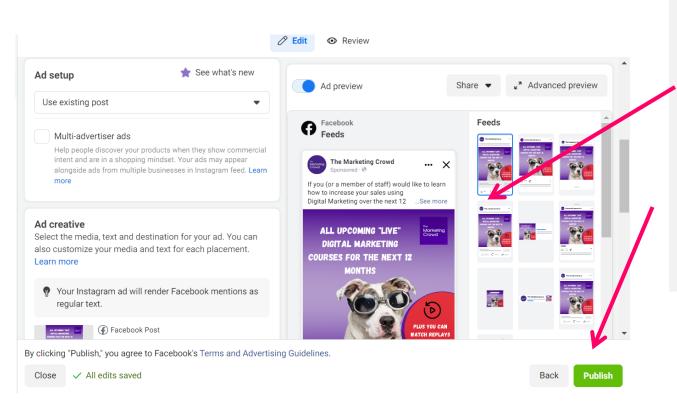
Starting out perhaps leave all the placements ticked and you can then check after the campaign has finished which placements worked well or poorly. Based on this you might switch some off in future Campaigns However I untick audience Network

Click next

#### How to turn a post into an ad that goes out on Facebook & Instagram



### How to turn a post into an ad that goes out on Facebook & Instagram



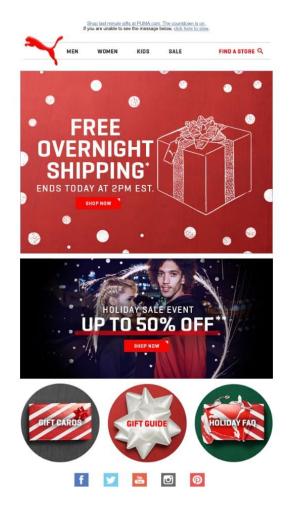
You can preview how it looks in different Placements

When you are ready to place order click the green button

#### **What We Will Cover**

- Step 1: Decide which "selling events" you are going to target with special offers
- Step 2: Turn your service or product into a "Gift" that can be marketed
- Could your service be packaged / marketed as a Gift ?
- Could your physical product be packaged / marketed as a Gift?
- Could you offer Gift vouchers to be redeemed for any of your products / services
- Step 3: SEO optimise your "Gift" or "Special offer" pages to get found in Google
- Step 4: Source images and videos for your Black Friday / Christmas campaigns
- Step 5: Create social media posts to promote your "Gifts" and "Special Offers"
- Step 6: Create Facebook & Instagram ad campaigns to promote your "Gifts" and "special offers"
- Step 7: Email your marketing list about your "Gifts" and "special Offers"
- Step 8: Plan all of this in advance create a campaign calendar

# Email marketing: Plan campaigns to your email lists



# Do you have email lists that you can use for marketing?

- Previous customers
- Website visitors

Use an email marketing tool like mailerlite.com

#### **Promote your**

- Black Friday Offers
- Gift ideas
- Gift vouchers

### **Overview of the main options**



•There are a large number of email marketing services that you can choose from and it can be tricky to choose one.

#### **Typical features that you need**



#### All of these services allow you to

- Upload your email list
- •Capture email addresses on your website using forms or popups.
- •Automated emails with further info or offers can then be sent to people who signed up
- •Create email campaigns based on easy to use templates
- •People can easily unsubscribe and are automatically removed from future email campaigns
- See how your campaigns are performing – detailed analytics are provided

# You will want to email your website visitors so incorporate ways to capture email addresses



We use Mailerlite.com and I think it is excellent. It allows us to do everything that we need to do in terms of email marketing.

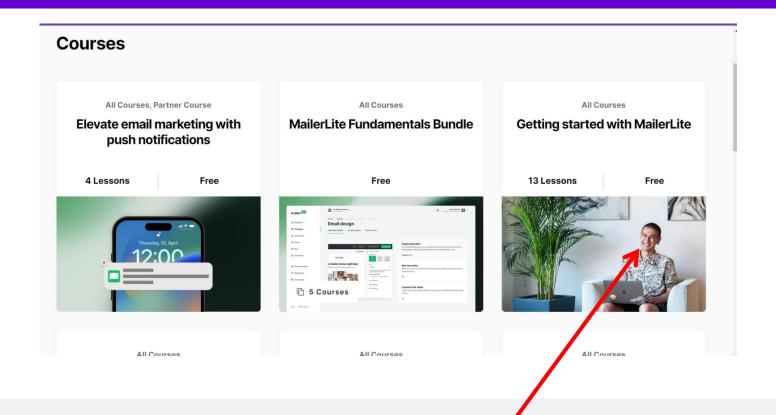
Compared to others it is not as expensive

I recommend it to others because if you are starting out it is free to use if you have less than 1,000 email addresses.

If you use Mailchimp It also makes it very easy to import all your lists from Mailchimp

Note – they also have free online video lessons that show you step by step how to use Mailer Lite

# How to watch their step by step video lessons



You can watch step by step video lessons from Mailer lite that show you how to use the service. Either Google "Mailer Lite Academy" or click on this link <a href="https://academy.mailerlite.com/collections">https://academy.mailerlite.com/collections</a>

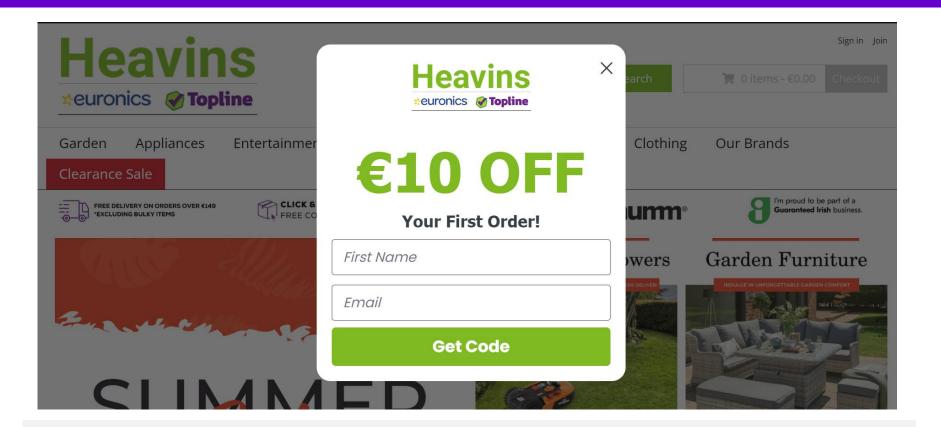
All of their online courses are free to watch - but you need to login to watch them.



If 97% of your website visitors don't enquire or purchase wouldn't you want to get back in front of them again?

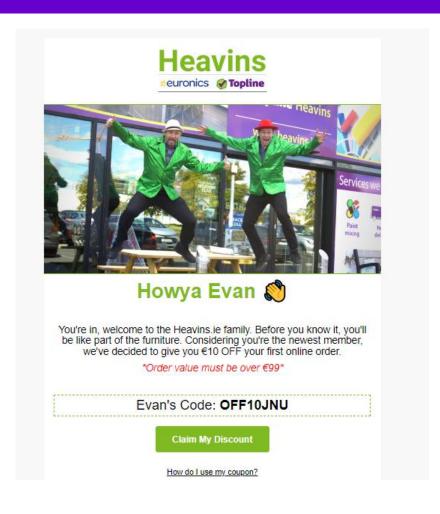
If you can motivate your website visitors to leave their email address you then have the chance to follow up with monthly emails containing helpful content and special offers.

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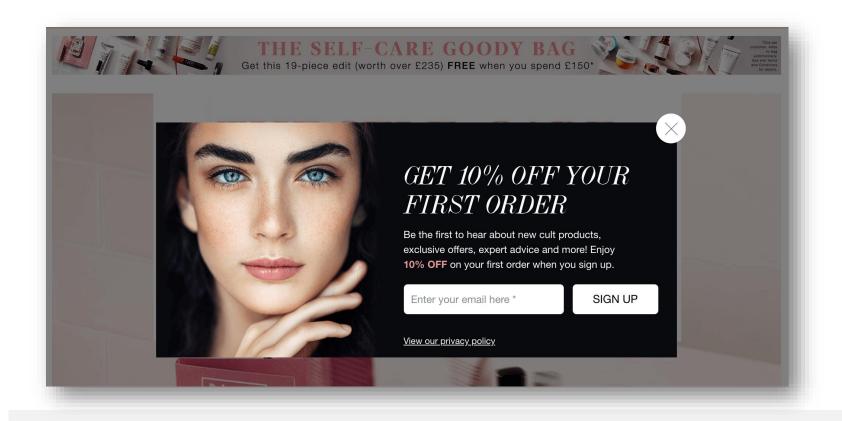


#### Tactic 1: Offer a discount on the first order

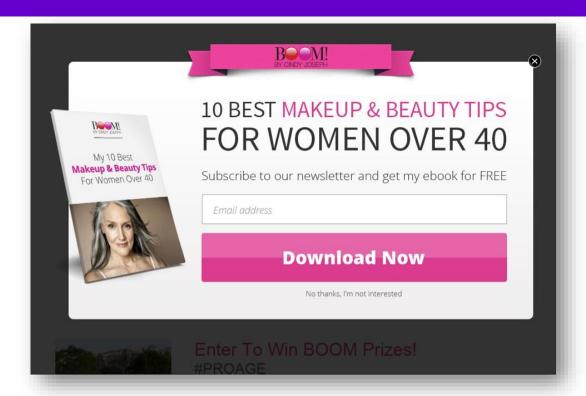
•If visitors think they might be interested in buying from you in the future they are tempted to leave their email address



When people sign up for the discount, the email marketing system then automatically sends them an email with the discount coupon



Tactic 1: Another example of offering a discount on the first order



# Tactic 2: Create a lead magnet e.g. Download our guide which shows you 20 ways to do x

- •Try and provide something of perceived value. Write a useful guide that people can download. The only way to access this is by providing your email address.
- •Make it look substantial by designing a cover if it is a download able guide.



# Tactic 2: Lead Magnet e.g. Watch our video that shows you how to do X

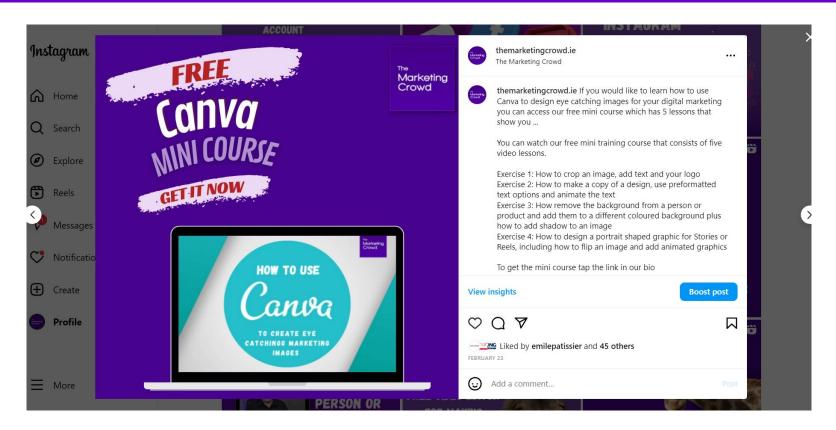
- •Try and provide something of perceived value. Watch a video that contains helpful tips and advice. The only way to access this is by providing your email address.
- •You could present this as a popup delivered by the email marketing system. These popups can be timed e.g. Only show to people once they have spent 20 seconds on the site



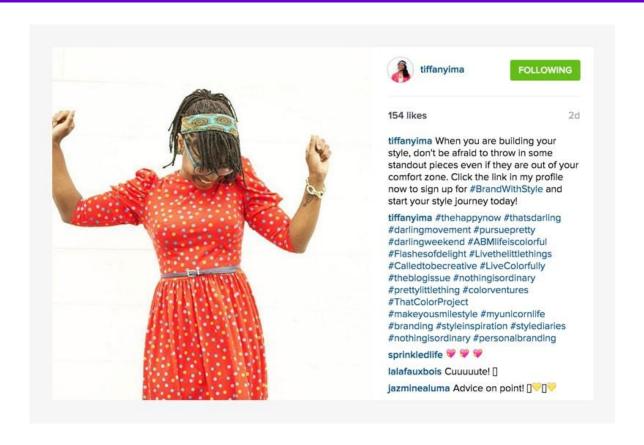
# You want to turn your social media followers into email addresses.

#### Why?

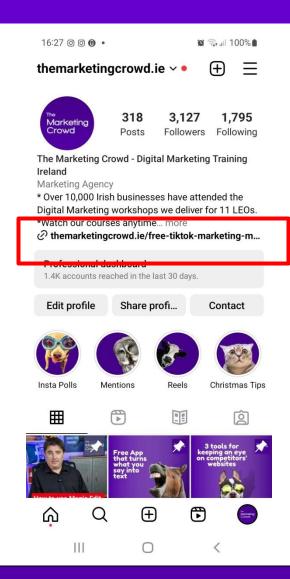
- •Because you are not reaching all of your followers for free anymore on social media.
- •These people are interested in what you offer
- •You want to also communicate with them through email and to ensure you can continue communicating for free and not dependant on social media algorithms

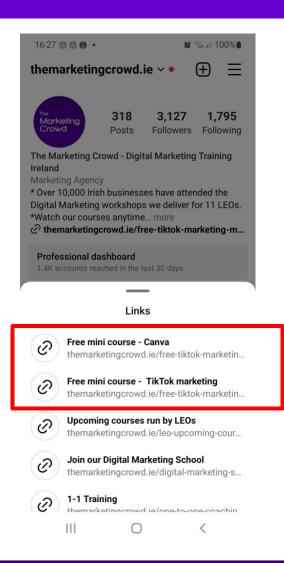


Tactic 1: Send out posts about your free guides / exclusive free videos

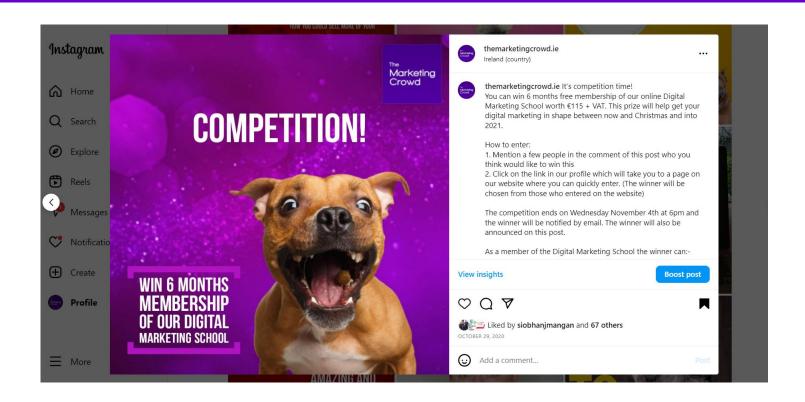


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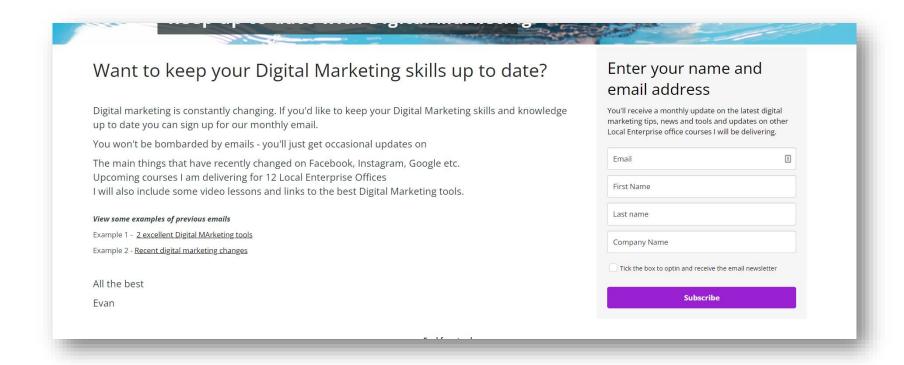


Tactic 2: Put a call to action and link in social media profiles – driving people to the lead magnet on your website



Tactic 3: Run a Facebook and Instagram competition but require people to enter on your website – by completing a form

See example here <a href="https://themarketingcrowd.ie/competition-entry/">https://themarketingcrowd.ie/competition-entry/</a>



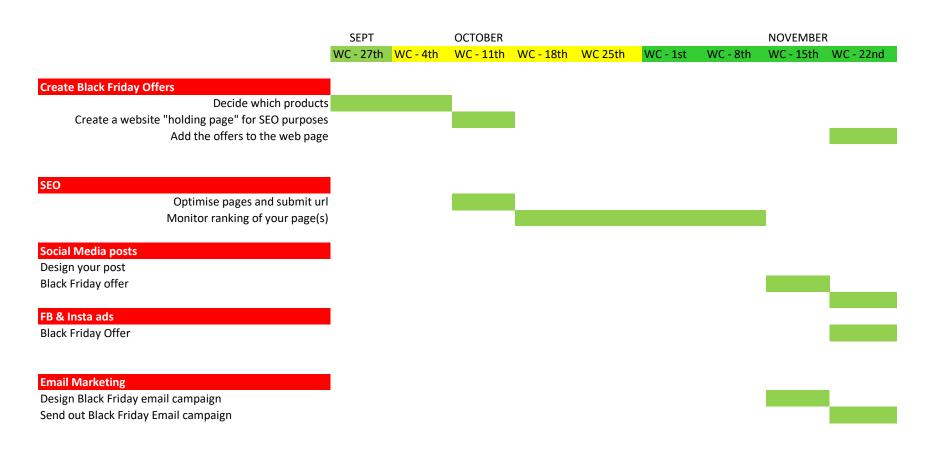
# Tactic 4: Let your users know that you have an email list for special offers or exclusives

- Create a page on your website to capture email addresses. Ensure you explain how people will benefit and show examples of previous interesting emails.
- •Then send out a social media post driving people to that page

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# Create a campaign calendar for Black Friday



# Create a campaign calendar for Christmas

