Marketing Crowd **HOW TO ADVERTISE ON FACEBOOK AND INSTAGRAM (PART 1)** 

## **What We Will Cover**

- 1. Overview of where your ads can appear
- 2. Why you should use the ads tool rather the Boost post button
- 3. How to get to the ads tool (And why you might find it tricky to find)
- 4. Which campaign objective should you choose?
- 5. Intermediate level ways to target your ads
  - Around your town, county, country or multiple countries
  - By Demographics and behaviours
  - By Interests what people have shown an interest in on Facebook
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  - Who has engaged with you on Instagram and Facebook
  - Who has visited your website
  - Lookalike audiences

## When you run an Ad on Facebook, it also goes out on Instagram

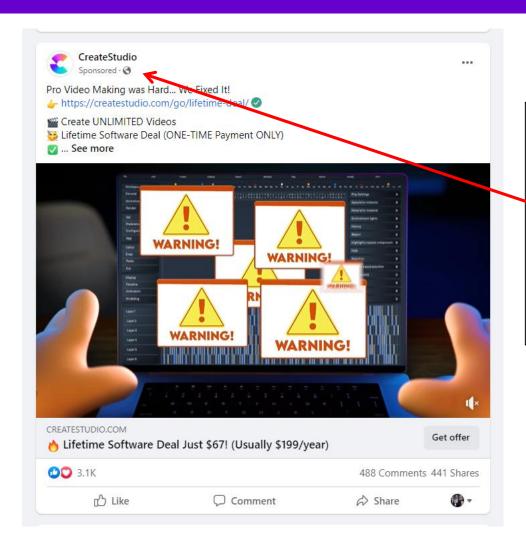


When you use the Facebook Ads tool on Facebook.com, your ad will go out on Facebook AND on Instagram

In this course we will be looking at how to do this.

View Facebook and Instagram as 2 places where your ad appears

## **Example Facebook Ad In Newsfeed**

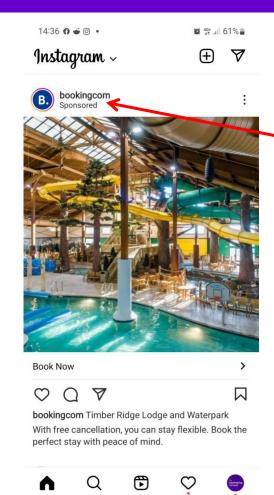


This post appeared in my Newsfeed but I have not liked their page. It appeared because they are running an Ad campaign – specifically, a promoted post campaign

It looks like a post but I can tell it's an Ad because

It says sponsored in light grey at the top

## **Example ads on Instagram**

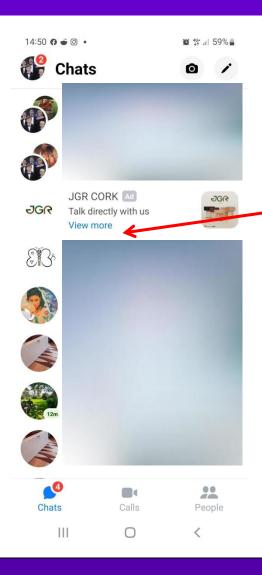


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Ads also appear in the Instagram feed and in Instagram Stories

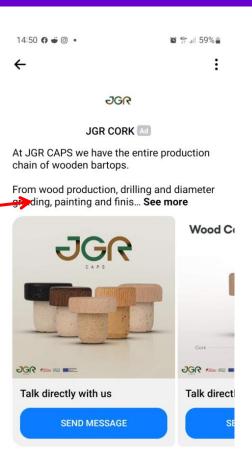


# Ads also appear in Messenger



In your messenger inbox you will see an ad in-between chats

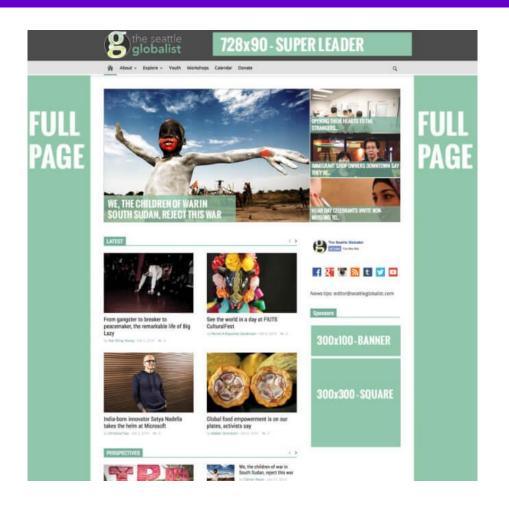
When you tap view details you see more information



111

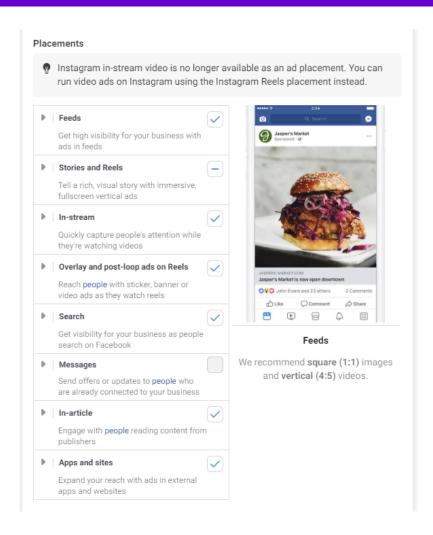
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# Ads also appear in 3<sup>rd</sup> party websites and apps



Facebook also has a network of websites and app that ads appear on

## A full list of placements – where your ad can appear

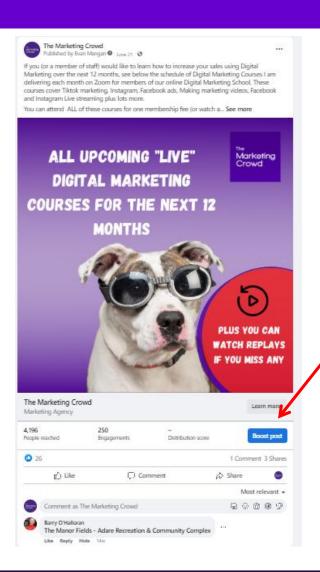


When running an ad you can decide which of these placements you want to keep or remove

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## 1. The Boost Post Button – on a Facebook Post



When you send out a post from your page on Facebook there will be a Boost post button that allows you to turn the post into an ad

However, not all the targeting options are available and some of the settings result in wastage

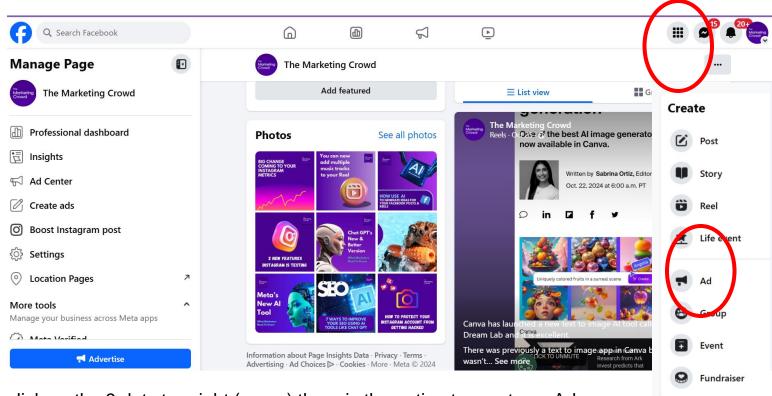
## 1. The Boost Post Button – on an Instagram Post



When you send out a post from your Instagram account (Business or Creator account) you will see a Boost post button

The targeting options here are VERY limited. You can only target by geography, age, gender and interest

## 2. The Ads Tool in Ads Manager



If you click on the 9 dots top right (menu) there is the option to create an Ad

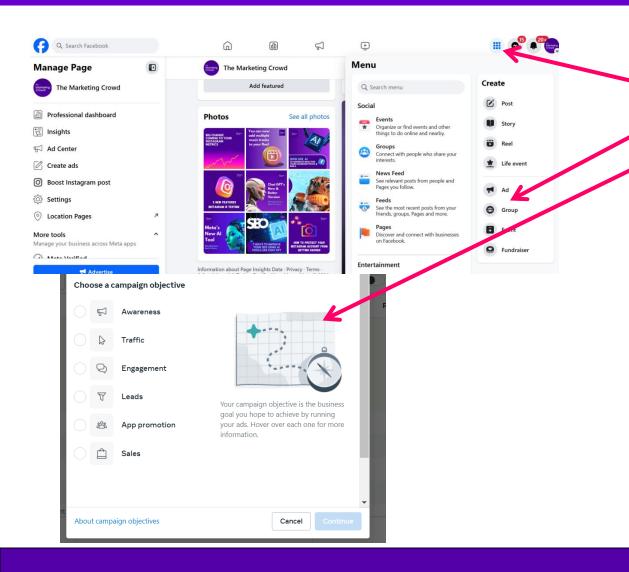
This is the tool that allows small and medium sized business run ads that appear on both Facebook and Instagram but also has

- 1. All the targeting options
- Allows you to avoid wastage

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## To access the ad creation tool within ads manager

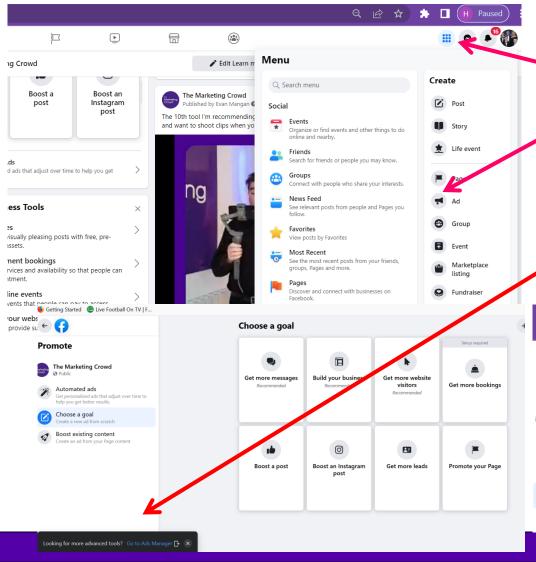


- On the top right click on the 9 dots icon
- 2. Then click on Create Ad
- 3. It then takes you to the Ads tool

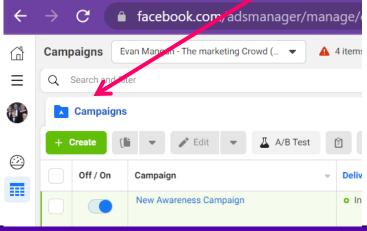
However, if you have never created an ad before this might not work for you. It might take you to their new "very basic" ads area.

If so, see next slide

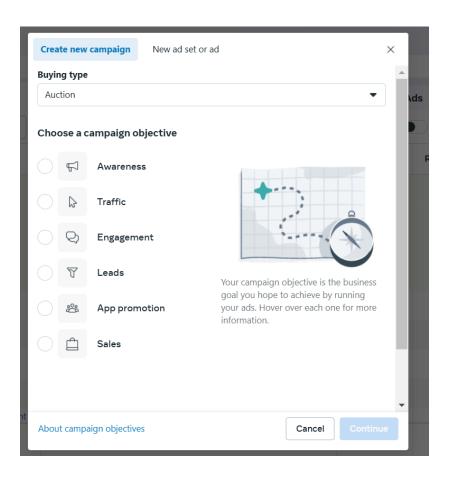
## Alternative way to access the ads tool



- 1. On the top right click on the 9 dots icon
- 2. Then click on Create Ad
- 3. It might take you to this basic ads area. If it soes, click on the link in the bottom left to go to the advanced tool "Ads manager"
- 4. Then in Ads manager click the green Create button.



## They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

Select an objective to see the available conversion location and event options for each:

Awareness: Show your ads to people who are most likely to remember them.

**Traffic:** Send people to a destination, like your website, app or Facebook event.

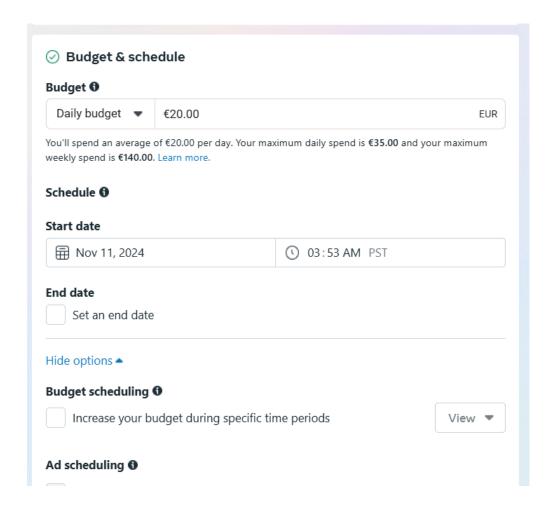
**Engagement:** Get more messages, video views, post engagement, Page likes or event responses.

**Leads:** Collect leads for your business or brand.

**App Promotion:** Find new people to install your app and continue using it.

**Sales:** Find people likely to purchase your product or service.

## You can control how much you spend on your ads

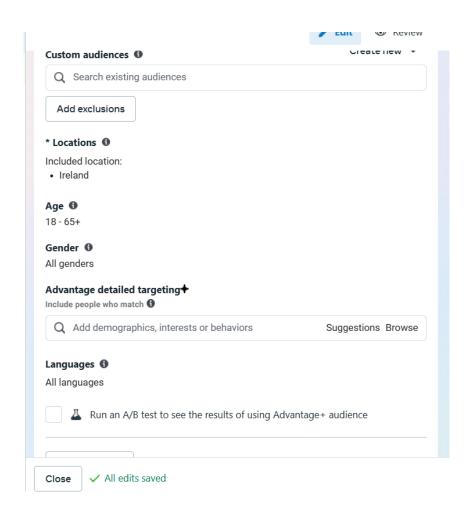


You can specify either a daily budget or a total lifetime budget you want to spend.

If you select to use a total lifetime budget, Facebook could spend most of it in the first few days. If you choose daily budget it will spend up to that amount each day

You can also set a start and end date

# You can target people in lots of powerful ways



#### You can target by:

- · Country and area within a country.
- Whether some lives in the area or is visiting (Tourist)
- Age and gender.
- · Precise interests
- Broad Category of interests
- Whether people are connected to your page
- Interested in
- Relationship status
- Languages
- Education
- Workplace

## There are also advanced targeting techniques

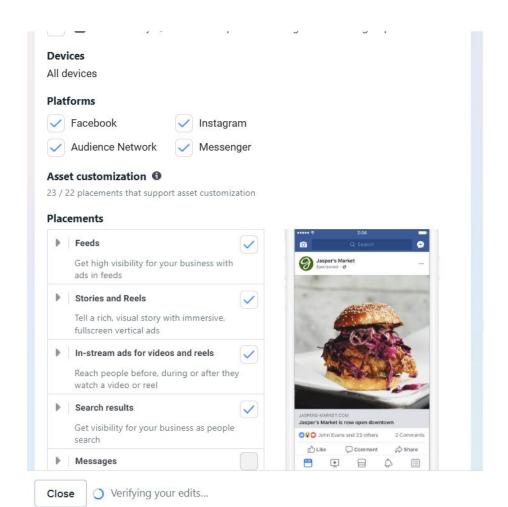


#### You can target by:

- Whether someone visited your website recently
- Whether they engaged with your profiles, posts or ads on Facebook or Instagram
- Whether they are very similar to the people who already like your page, or have visited your website.

We will look at these in more detail later in the course

## You can choose where your ads will appear

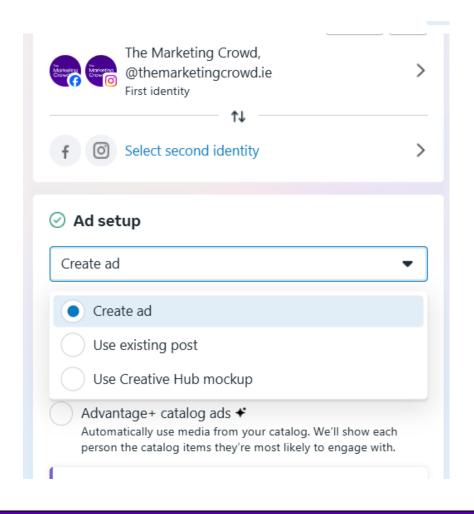


You can choose to have your ad appear

- In the desktop newsfeed (PCs and laptops)
- In the mobile newsfeed (Facebook mobile app)
- On the right hand side of the newsfeed
- In Facebook partner mobile apps (A network of 3<sup>rd</sup> party apps)
- · On Instagram

You can also switch any of these off i.e. You might want to have your ad appear in the Newsfeeds but not on the right hand side of the newsfeed or in partner mobile apps

## You can choose a post to send out as an ad or design one from scratch



You can choose which page or Instagram profile you want the ad to go out from

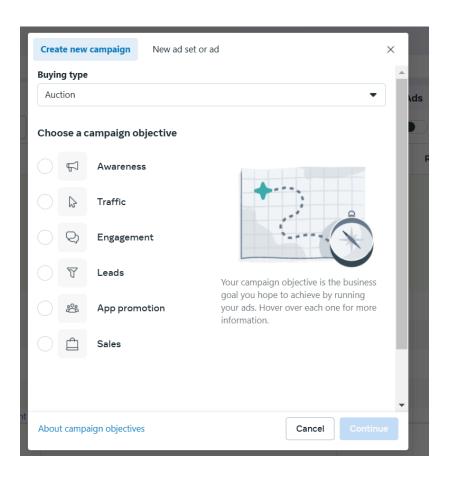
You can choose to use a previous FB post or Instagram post as the ad

Or you could choose to design it from scratch.

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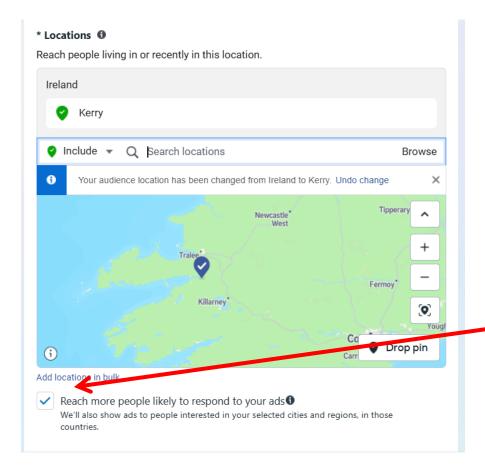
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## **How to target Geographically**



#### You can ..

- · Choose a region e.g. Worldwide or Europe
- Choose a country or Multiple countries
- Choose a county or a multiple county
- Choose a town within a country or multiple towns
- Choose a radius distance from a town
- Choose people who live in the location or who are visiting the location

This is mainly based on someone's phone GPS

If you do not want to target people who have shown an interest in a location e.g. Searched for things to do with a town or county untick it – it is more likely you want people who live there.

# **How to target by Age and Gender**

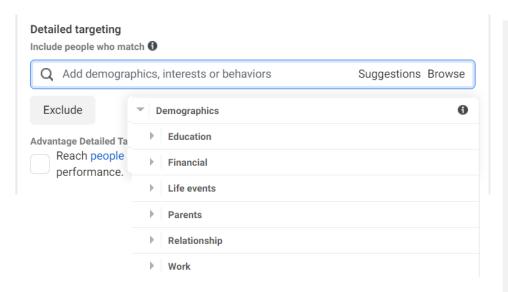


#### You can ..

- Target people by age range from 13 to 65+
- Target people by gender

This information is provided by everyone when joining Facebook.

## **How to target by Demographics**

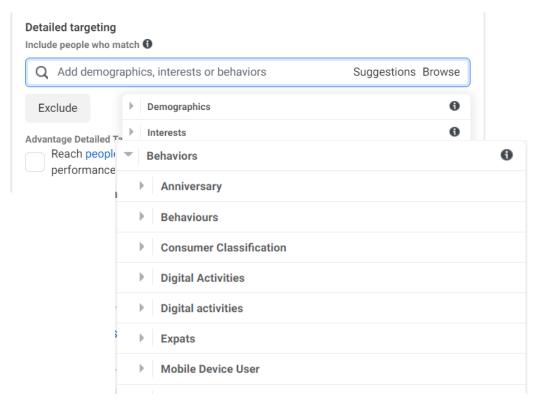


## Key Point:

Demographics are based on what people put in the About section of their profile

- Target people by relationship status (single, engaged, married)
- Target people by education (schools / colleges)
- Target people by Job title
- Target people by life events (married 3 months, 6 months)
- Target people who are parents or have kids of a certain age
- You really want to have more than 1-2K people in your target audience in order for it to e cost effective and to see results.
- If your geographic targeting is narrow eg. living within 15 miles of Ennis, you are highly unlikely to have over 1,000 people in your audience.
- If you find a good targeting option, consider increasing your geographic targeting to get more people.

## How to target by people's Behaviour

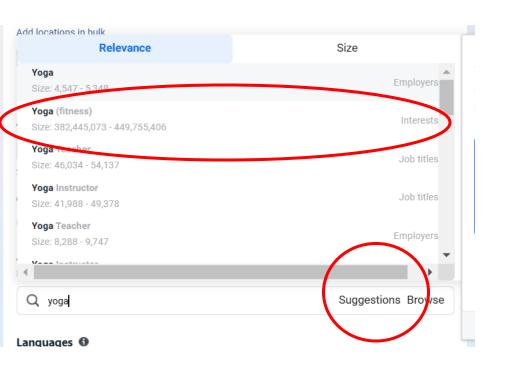


Behaviours are what Facebook has observed about us.

You can target someone based on ..

- Travel habit frequent international travellers
- Whether they are an ex pat
- Whether they manage a Facebook page
- Whether they are an early adopter of technology

## **How to target by people's Interests**



Interest targeting is one of the most powerful elements of Facebook Advertising because you can target people based on what they have shown an interest in on Facebook and outside of Facebook. Eg. The pages they have liked or the ads they have clicked on or sites they have visited.

#### Step 1: Search by topic

For example, if you are a yoga business, search for Yoga and choose Yoga - interests or something else from the dropdown.

Then click on Suggestions and it will show you what other topics the people who like Yoga have shown an interest in. This should give you more targeting ideas

## **How to target by people's Interests**

# Advantage detailed targeting ↑ Include people who match ↑

Q BROWN THOMAS

Suggestions Browse

#### Languages 🙃

All languages

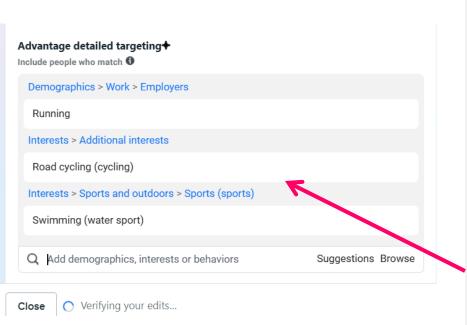
#### Step 2: Search for people who have liked a big page

You can also target people who have shown an interest in (liked the page or clicked on ads) a big brand, famous people, magazines and events that your target audience would be interested in.

For example. I want to target people who have an interest in High end ladies fashion so I can search for Brown Thomas. It comes up as an option so select it. Now click suggestions and you are shown all the other big pages these people have also liked

Note – unfortunately not all pages will appear so you might not be able to target some of your competitors followers.

# When adding multiple interests, understand the difference between AND and OR



There are times when you want to add multiple interests and you want it to be OR

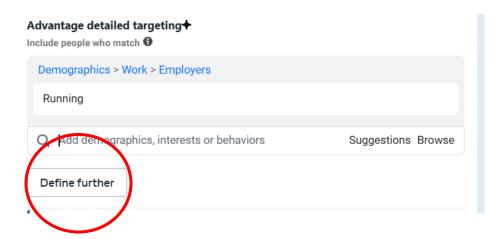
But other times you want AND.

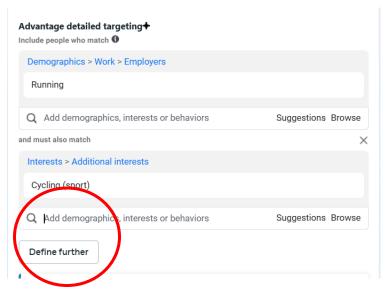
I want to target people who have an interest in Running AND cycling AND swimming.

Not running, or cycling or swimming

When you add multiple interests it is OR

# When adding multiple interests, understand the difference between AND and OR





To make it AND, you need to

Add one interest and then click Define further

Then add another interest

Then click define further.

## Also, think like a sniper rather than a machine gun



Try not to target EVERYONE in the same ad.

Ask yourself are there distinct audiences that I should tailor the image and text to in order for it to resonate with them?

Eg. As a sports physio, don't target people interested in running swimming and cycling with the one ads. Create 3 ads with an image relevant to each audience and text that speaks to them

Eg. As a gym – don't target everyone over 18 within 5 miles who is interested in fitness

Target guys 18-30 with an image of a ripped guy plus benefits that will resonate with them, women 18-30 with an image of a toned young woman plus relevant text, guys over 40 with a relevant image and women over 40 with a relevant image

# If you are new to Facebook Ads - this amount of targeting is plenty!



If you have never run a Facebook ad campaign before, all the targeting we have just covered is plenty for you to focus on and practice.

However, if you have previously run ad campaigns it's important to know what you can now do to take your campaigns up a level

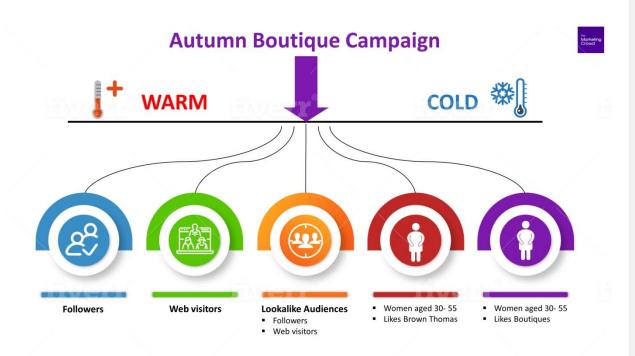
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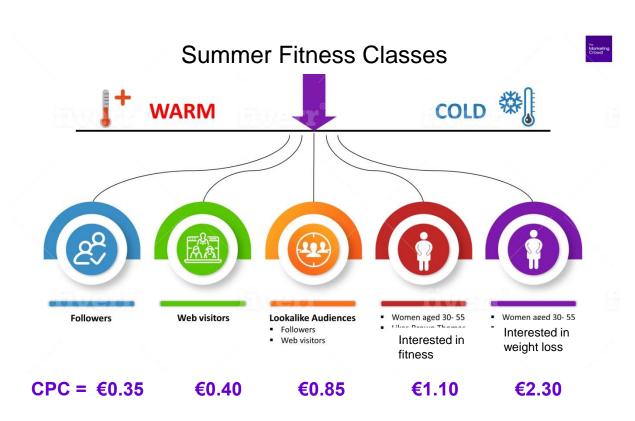
# How to take your campaigns to the next level



You should not view it as one ad campaign but actually a multi campaign where you

- Focus first on your warm audiences (Those who have interacted with your brand) and prioritise your ad spend on those.
- Then work towards colder audiences (those who have not heard of you / interacted with you)

# How to take your campaigns to the next level



3. Then monitor the Cost Per Click of each target group to see which ones are worth targeting again and which ones have a very high cost per click

CPC of 10c to 40 c is excellent CPC of 40c to €1.20 c is ok CPC of €2 – €3 euro is getting very expensive

# Advanced ways to target your social media followers / engagers



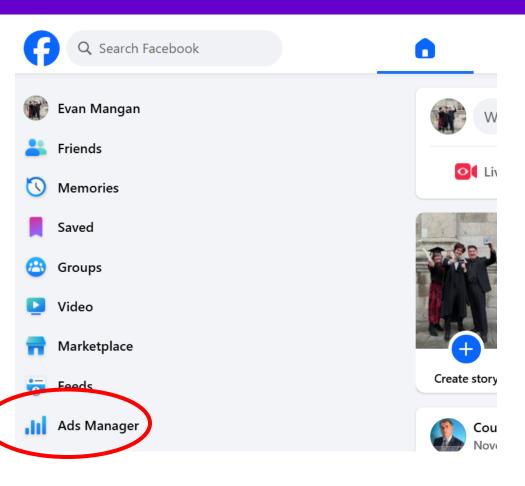
Earlier we looked at how to target your Facebook page followers.

But some of those might not be that interested. How can you target those who have recently shown an interest?

How can you target non followers who have engaged with your posts or ads?

How can you target people who have engaged with you On Instagram?

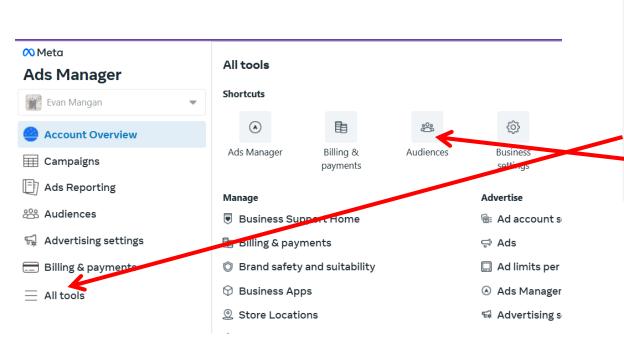
# Advanced ways to target your social media followers / engagers



Go to the audiences section of Ads Manager

- 1. Go to your Feed
- 2. Click on Ads Manager

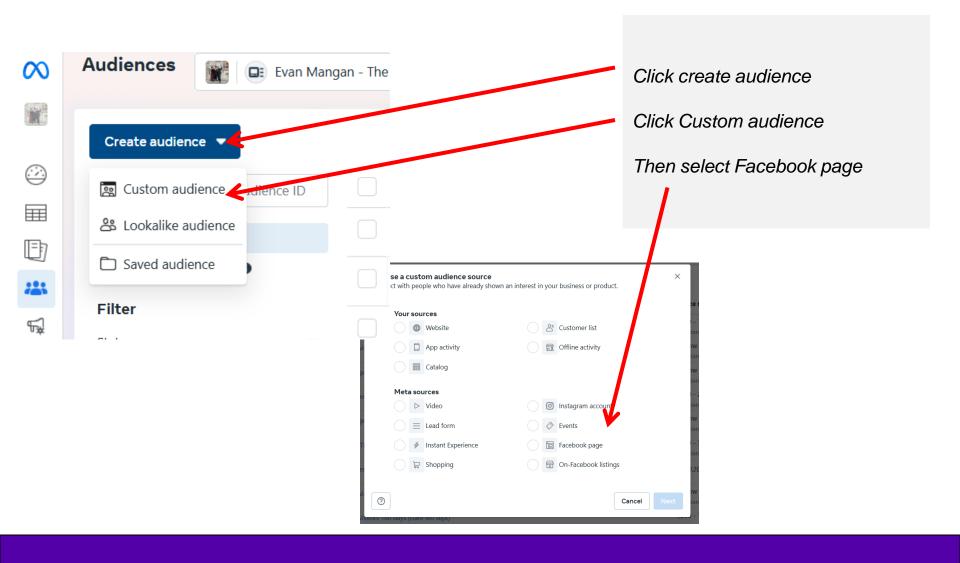
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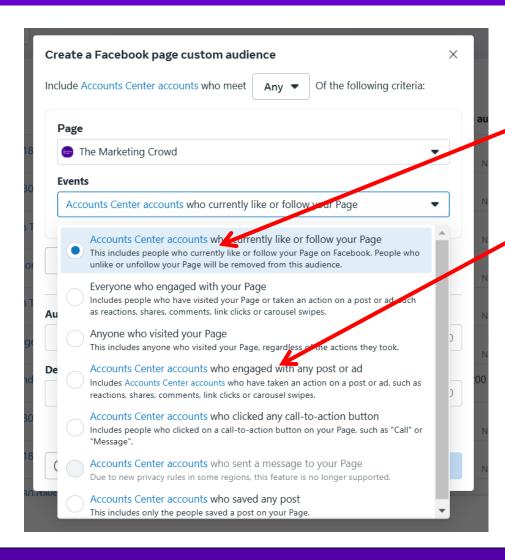
Go to the audiences section of Ads Manager

- 1. Hover over the menu top left and then click on All tools
- 2. Click on Audiences

# **Advanced Facebook page targeting**



#### **Advanced Facebook page targeting**



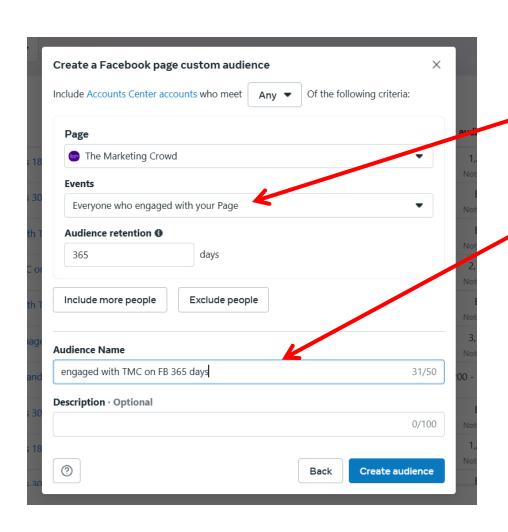
Choose your page from the drop down

Select Account centre accounts

Then give this audience a name eg. Likes our business on FB

Then click create

### **Advanced Facebook page targeting**



Then repeat the whole process but this time in the dropdown select Everyone who engaged with your Page (even if they don't follow your page)

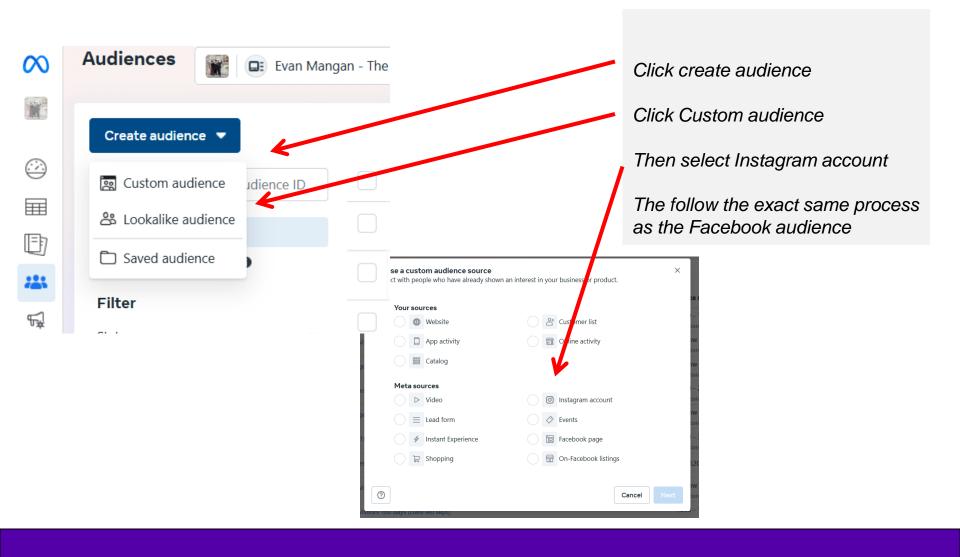
Choose the number of days up to a max of 365

Include more people - You can also add those who engaged with another page you manage

Write a name you will recognise

Click create audience

# **Advanced Instagram account targeting**





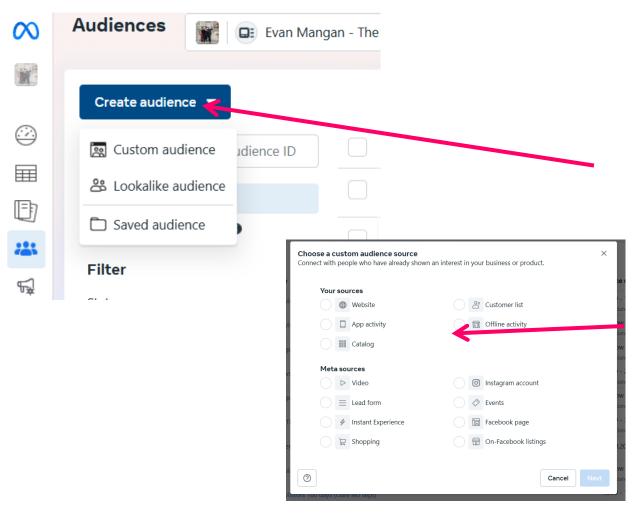
Remarketing is a powerful way of targeting people who have visited your website recently. These people are interested in your product or service but might not have been at the point of purchase.

By retargeting them you are keeping your brand top of mind and re-prompting them to consider your product or service

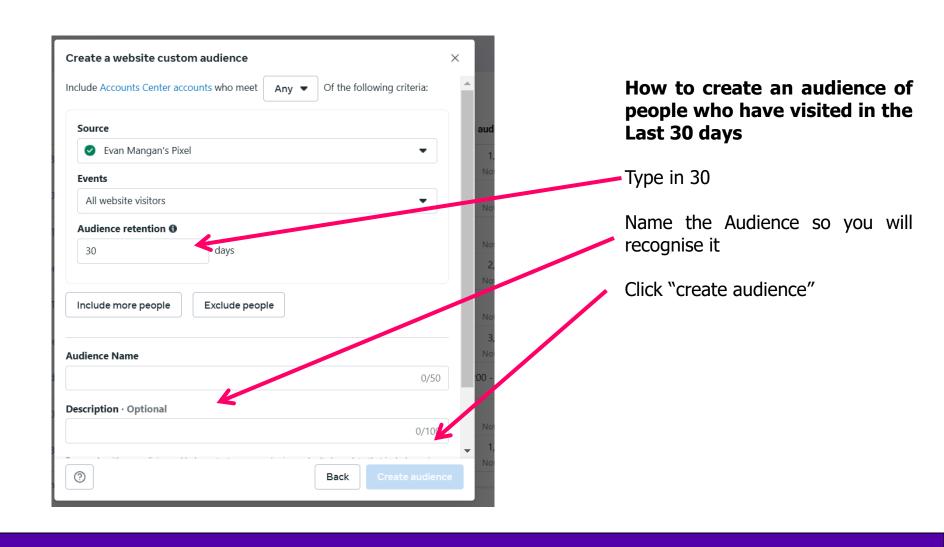


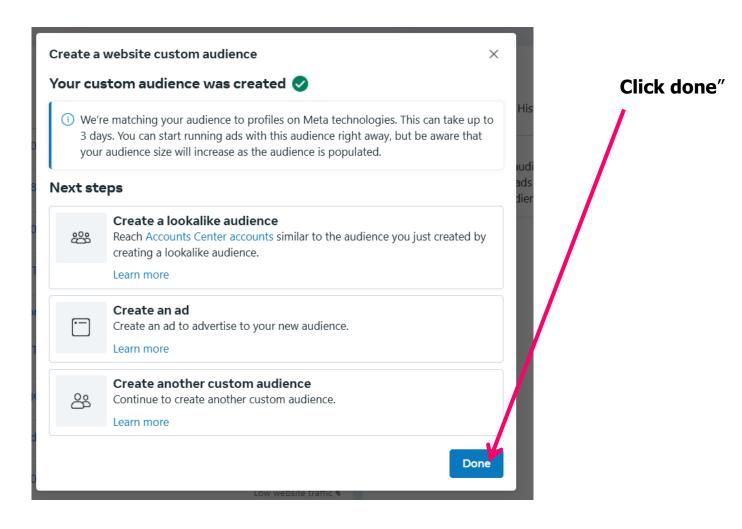
#### How it works:

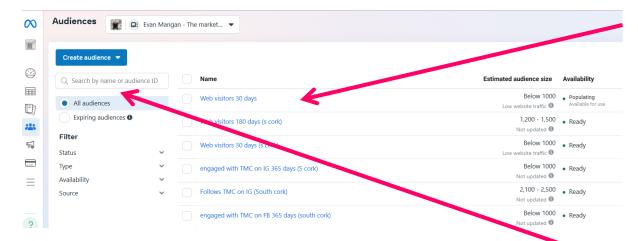
- You get your Facebook tracking pixel and you (or web designer) adds it to your web pages
- 2. You configure the audience rules e.g. are you targeting all visitors to the site or just specific pages. Over what time period 30 day s, 60 days.
- 3. After the audience starts building over time, you then create an ad set for your campaign targeting this audience



- 1. Go to Ads manager
- 2. In Ads manager click on All tools on the left and then select Audiences
- In Audiences click on Create Audience
- 4. Click on Custom Audiences
- 5. Select website
- 6. Then click on Next







You will now see your audience Listed here.

You should now repeat the process and create an audience for 180 days as this is the max length of time you can hold people

To do this ...

- Click on Create audience
- 2. Choose Custom Audience
- 3. The website traffic
- 4. Then change the number 30 to 180 days and then name your audience

#### Let's visualise where we now are ....

#### Step 1: You create your Audiences

Evan

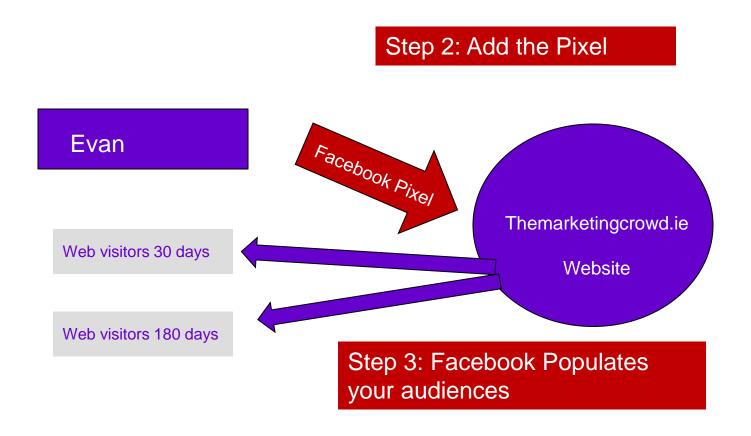
Web visitors 30 days

Web visitors 180 days

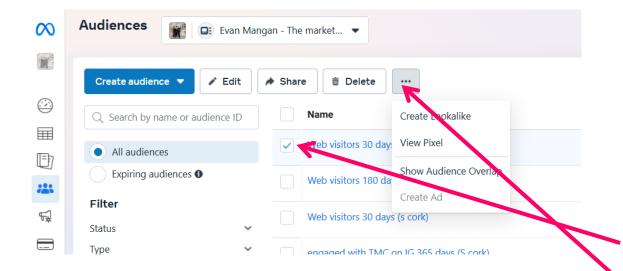


At this stage Facebook has no idea who has visited my website. However, once I add the Pixel to the website....

#### Let's visualise where we now are ....



#### How to get the Pixel



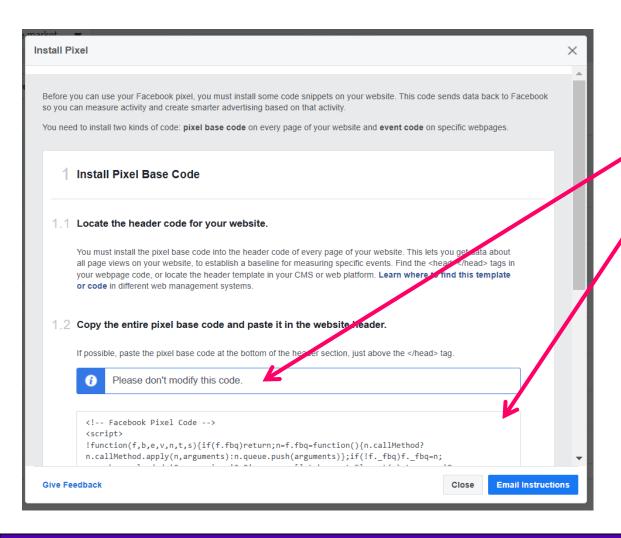
You now need to get the pixel and place it on your website.

Until the pixel gets on your site the audiences won't build.

To do this ...

- 1. Tick the box next to the Webs visitors 30 days audience (180 days it doesn't matter)
- 2. Then click on the 3 dots
- 3. Then click "View pixel"

#### How to get the Pixel

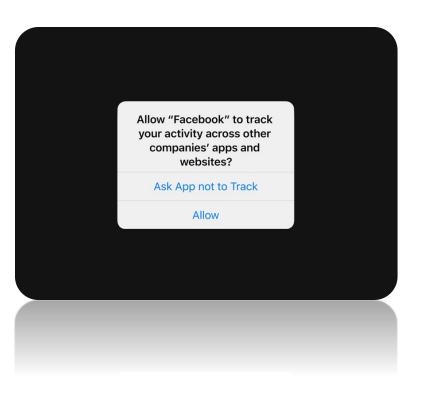


Either copy and paste the code

This is your Pixel code. You can now either

- Copy and paste it into your website or
- 2. Click on email instructions and send it to your web designer or to yourself.

# Be aware that Apple's ios privacy update has impacted the effectiveness of retargeting



In 2021, Apple made a change to it's privacy settings which meant that when people opened any app including Facebook it asked – Do you want this app to be able to track you across the internet.

96% of people said no

Since then, if anyone visits your site using an apple device they are not tracked and will not be in your retargeting Audience

As a rough guide ...

50% of your website visitors might be on mobile Around 50% of mobiles are apple phones

So it could impact 25% of your traffic

# How to target "lookalike" audiences

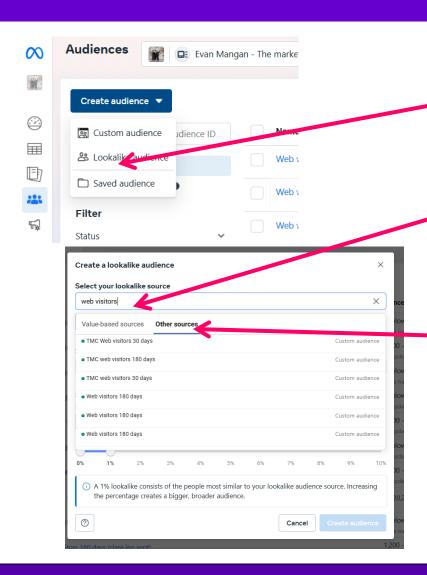


You can target people who look similar (similar age / location / interests) to your followers, or web visitors

They are called lookalike audiences.

A lookalike audience will include the top 1% to 10% of people in the selected country who are most similar to the seed custom audience.

#### How to target "lookalike" audiences

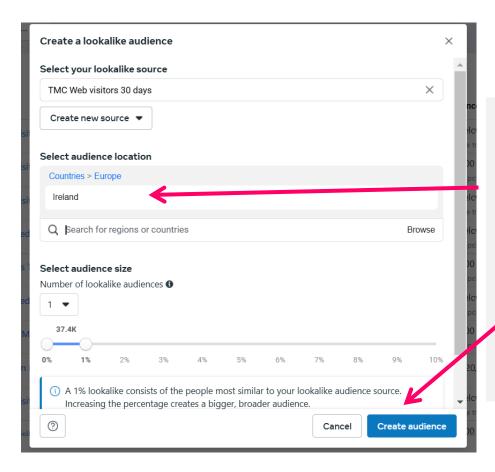


Click on the Create Audience button but instead of selecting custom audience as we did earlier, select Lookalike audience

Then type in the name of the audience that you want to develop a lookalike e.g., enter your page name or if you have created a custom audience (web visitors / customer s/ email list) select one.

Then click on data sources and you will see your audiences.

# How to target "lookalike" audiences



Also enter the country that you wish the audience to be in. E.g. Ireland

Leave it at 1%

Then click on Create audience. It can take several hours for the audience to be created.