





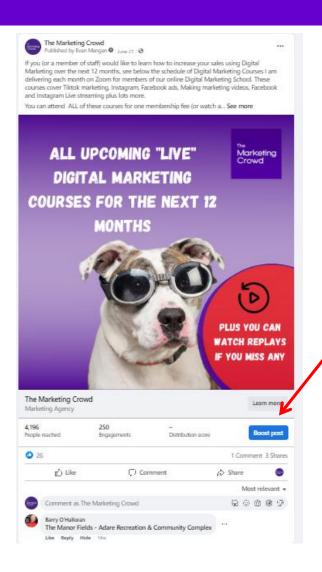
HOW TO ADVERTISE ON FACEBOOK AND INSTAGRAM (PART 2)

#### **What We Will Cover**

- 1. How to turn a post into an ad using the Ads tool.
  - How to get to the ads tool since the recent redesign on Facebook
  - What objective should you choose
  - Overview of Budget, targeting and placement

- 2. How do you then monitor your campaign to see how each adset is preforming
  - How to check which audience (adset) is performing the best
- 3. How to setup conversion tracking
- 4. How to convert more of your website traffic from ads into enquiries and sales
- 5. How to design eye catching images for your ads using Canva

### Reminder - What are the 2 Big options? 1. The Boost Post Button — on a Facebook Post



When you send out a post from your page on Facebook there will be a Boost post button that allows you to turn the post into an ad

However, not all the targeting options are available and some of the settings result in wastage

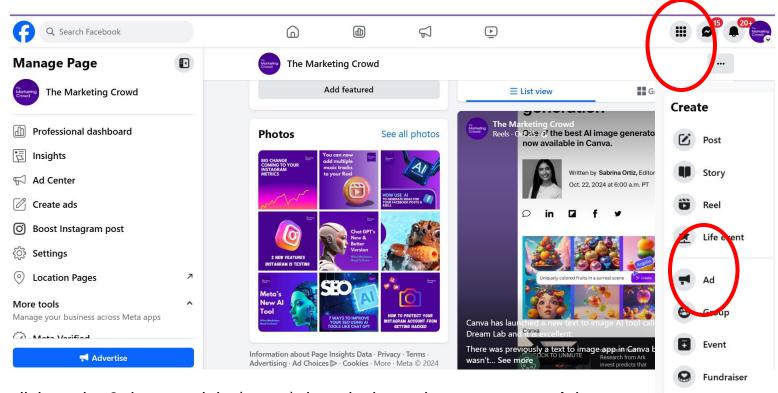
## Reminder - What are the 2 Big options? 1. The Boost Post Button — on an Instagram Post



When you send out a post from your Instagram account (Business or Creator account) you will see a Boost post button

The targeting options here are VERY limited. You can only target by geography, age, gender and interest

# Reminder - What are the 2 Big options? 2. The Ads Tool in Ads Manager

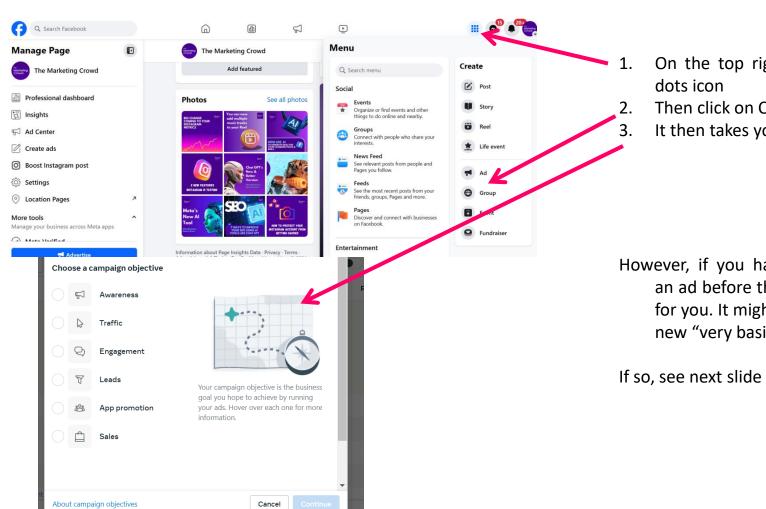


If you click on the 9 dots top right (menu) there is the option to create an Ad

This is the tool that allows small and medium sized business run ads that appear on both Facebook and Instagram but also has

- 1. All the targeting options
- Allows you to avoid wastage

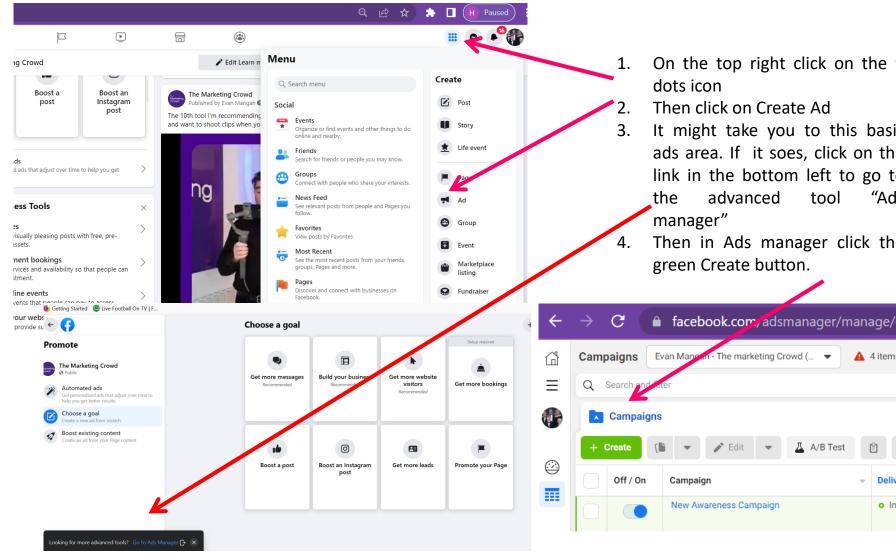
#### To access the ad creation tool within ads manager



- On the top right click on the 9
- Then click on Create Ad
- It then takes you to the Ads tool

However, if you have never created an ad before this might not work for you. It might take you to their new "very basic" ads area.

#### Alternative way to access the ads tool



- On the top right click on the 9 dots icon
- Then click on Create Ad
- It might take you to this basic ads area. If it soes, click on the link in the bottom left to go to advanced tool "Ads manager"
- Then in Ads manager click the green Create button.

an - The marketing Crowd (...

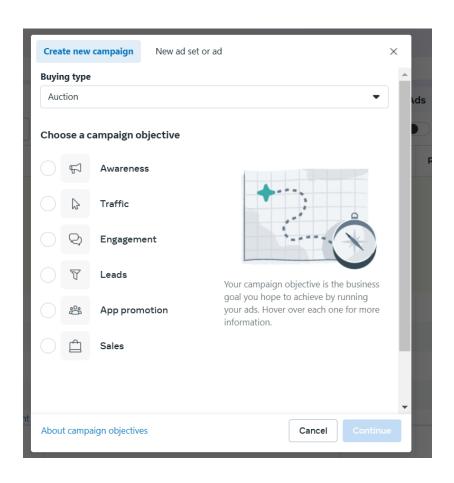
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Deliv

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A/B Test

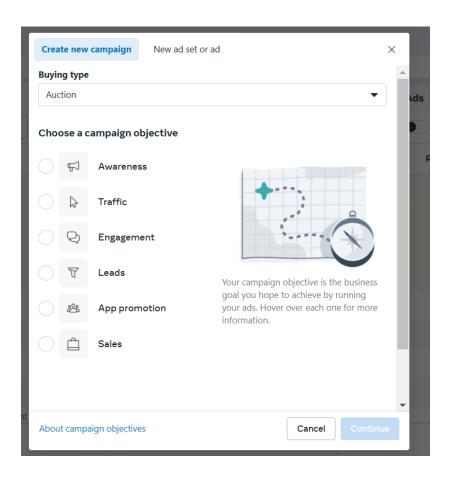
#### They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

- Do you want to drive traffic to your website?
- Do you want to drive traffic to you site PLUS measure how many sales or enquiries or downloads you achieved from the ad campaign?
- Do you want more people to see your FB page post?
- Do you want to get more likes for your page?

#### They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

Select an objective to see the available conversion location and event options for each:

**Awareness:** Show your ads to people who are most likely to remember them.

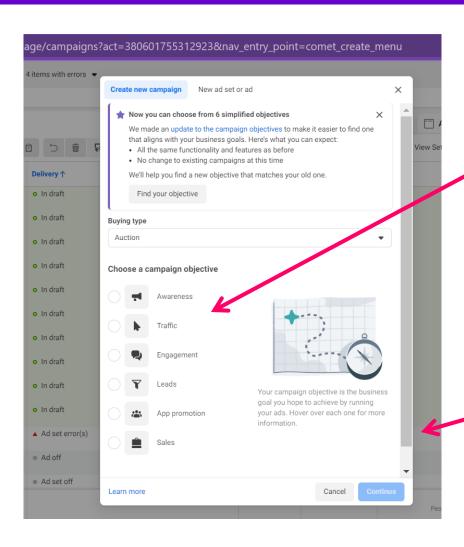
Traffic: Send people to a destination, like your website, app or Facebook event.

**Engagement:** Get more messages, video views, post engagement, Page likes or event responses.

**Leads:** Collect leads for your business or brand.

**App Promotion:** Find new people to install your app and continue using it.

**Sales:** Find people likely to purchase your product or service.

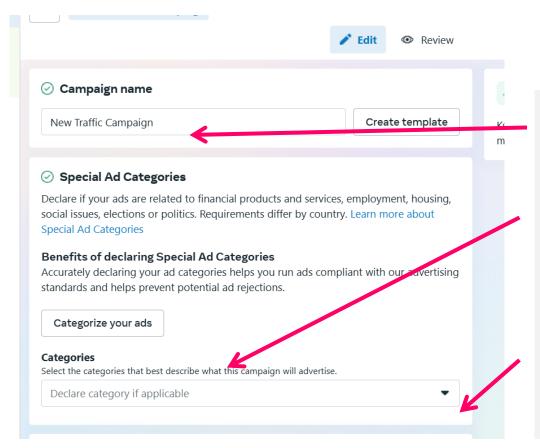


Then choose either "traffic" or "engagement"

If you are driving people off of your website choose traffic.

If you are not driving people off of Facebook choose engagement

Click on "continue

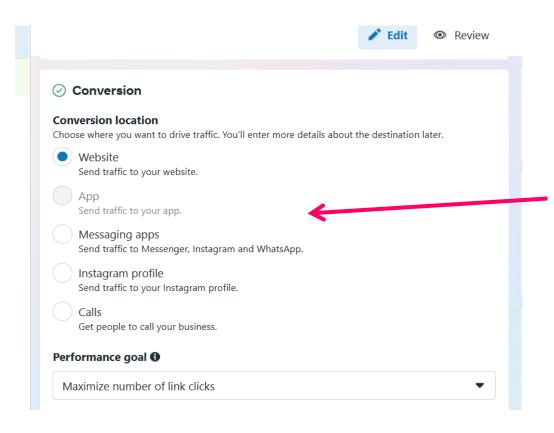


Important – Give your campaign a name you will recognise. Type in a name

If your ad is to do with Politics / social issues, car loans, credit loans, housing you need to self declare. Then certain targeting options won't be available as they do not allow discrimination in ads targeting

You can skip everything else.

Then Click on Next to progress to page 2 out of 3



Where do you want to drive traffic to?

Your website?

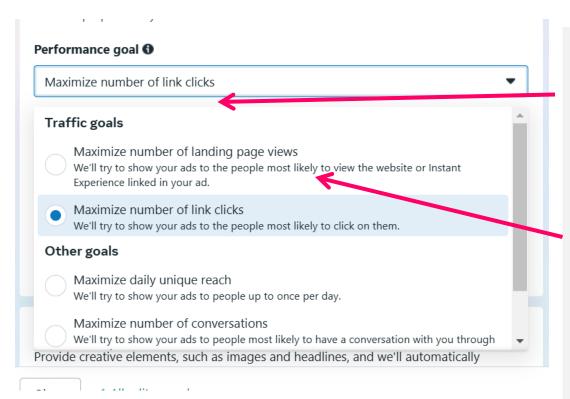
Your App?

To Messenger so people can message

you?

To WhatsApp?

Choose the one you want. And scroll down

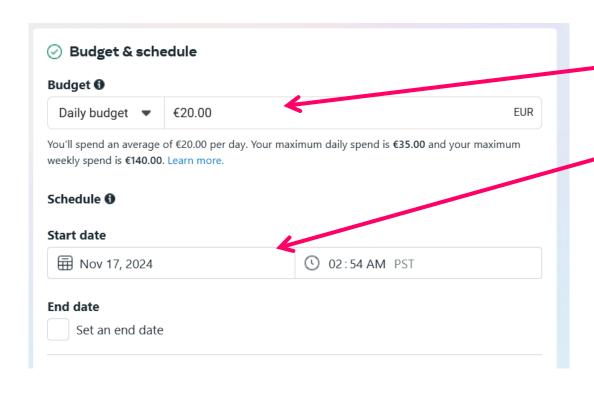


There will be a built in optimisation in your campaign. This means Facebook will try to put your ads firstly in front of the people in Your target audiences that are likely to Perform an action

Landing page views – based on previous Actions, Facebook believes the person will Not only click but is likely to also wait Around for the Page to load

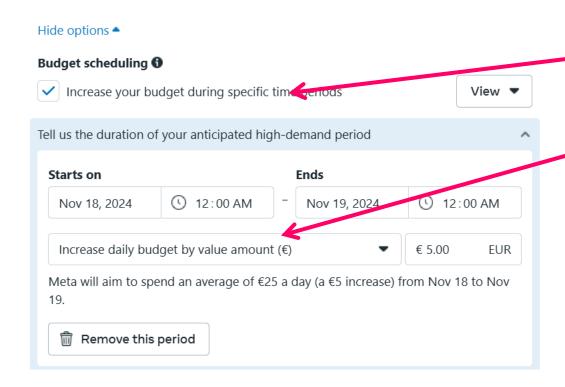
Link Clicks – people who are likely to click Daily unique reach – your ad will appear in front of people only once a day

Impressions – it could appear in front of people many times



Budget: Decide how much you will spend per day and for how long you will run the campaign for

It is better to spend your money over 3-4 days rather than spend it all on one day.

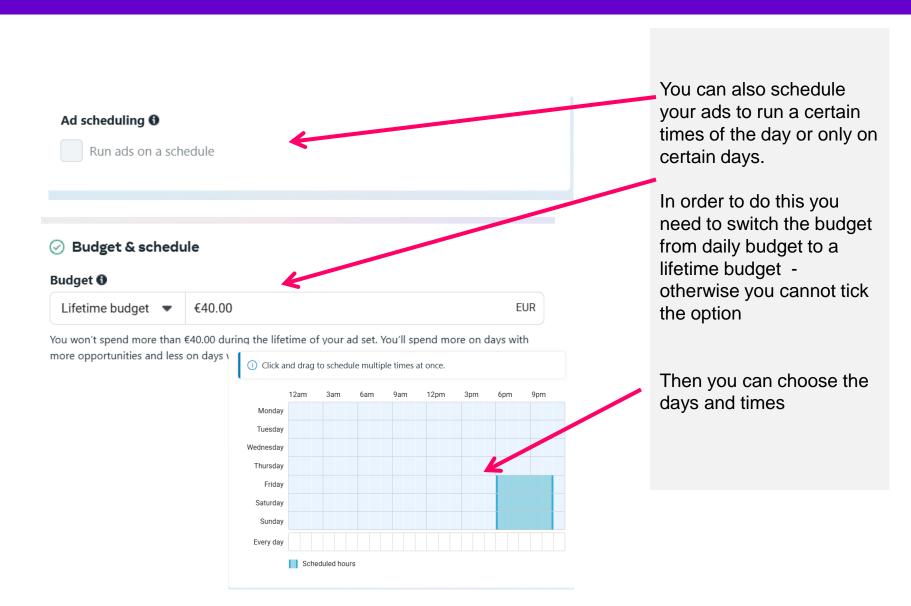


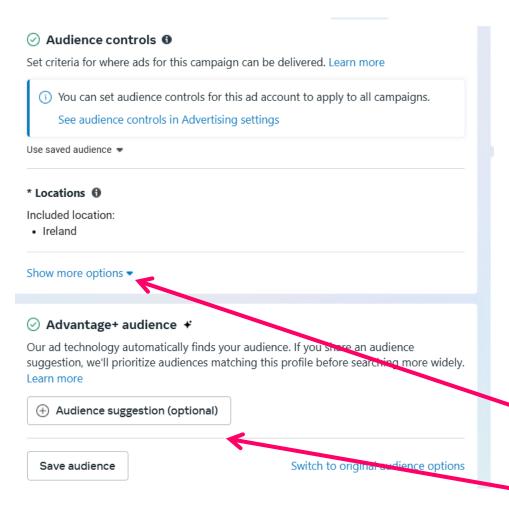
If you wish you can decide to increase your budget and spend more at a certain time on specific days.

#### This is totally optional.

It might be useful if ..

- You are running an offer and want to increase your spend at the offer deadline approaches
- 2. You think that you tend to get more enquiries at a certain time of day / day of week



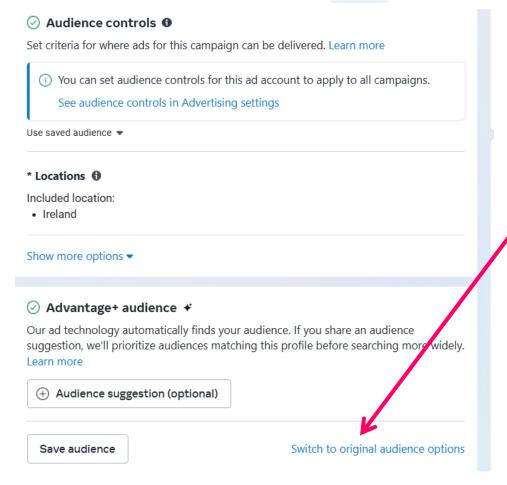


Step 2: Choose the people you want to target.

Option1 - Based on Advantage + targeting

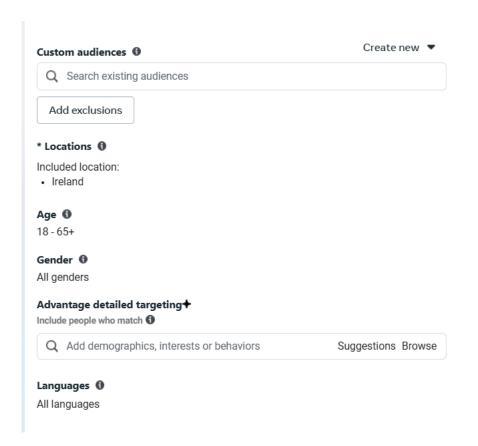
Meta has introduced the option to have their Al do a lot of the targeting for you. You give it an idea of what you want but you then give it the ability to find other people who it thinks will respond to your ad

- 1. Choose a location eg. Ireland or Kerry
- 2. Click show more option and you can exclude people in your custom audiences eg. Your web visitors or followers
- 3. Then click on audience suggestions. Here you can specify an age range and some demographics, interests / behaviours



Step 2: Choose the people you want to target.

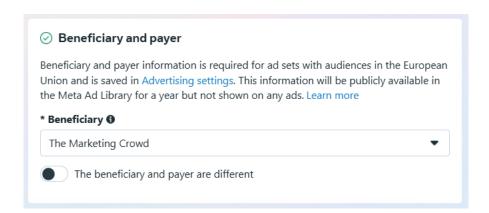
Option 2 – If you don't want to use Advantage+ you can take full control of the targeting. Just click "switch to original audience options"



Step 2: Choose the people you want to target.

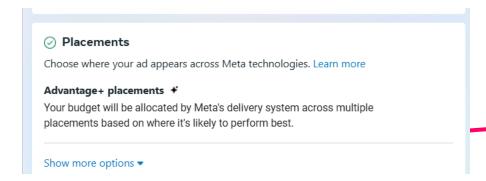
Target your advanced custom audiences under "custom audiences"

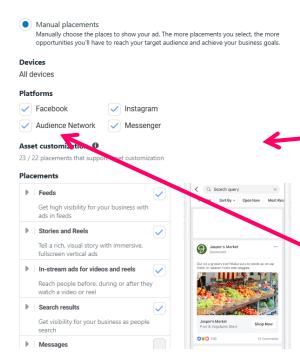
Target by...
Location
Age & gender
Interests / Behaviours / Demographics



Step 3: declare who is the beneficiary and payer of the ad

If you are paying and benefiting just enter your business name





# Step 3: Decide where You want your ad to appear.

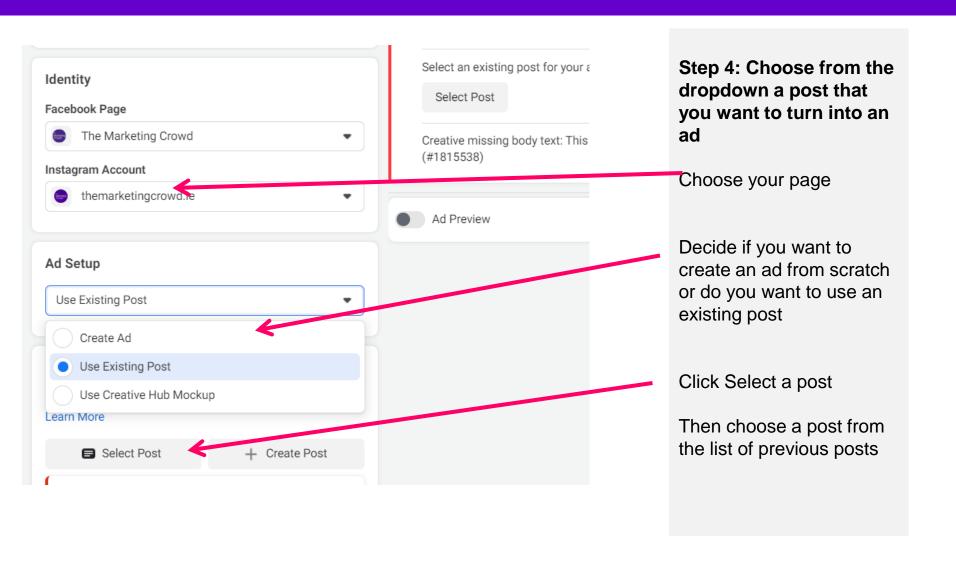
To view your options hover your mouse over advantage + Placements and then click the edit button and then tick Manual Placements

You can now see that your ad will go out on Facebook, Instagram . Messenger and Audience network.

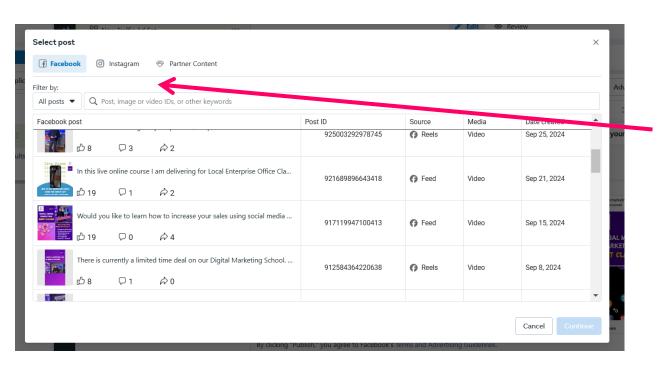
Starting out perhaps leave all the placements ticked and you can then check after the campaign has finished which placements worked well or poorly. Based on this you might switch some off in future Campaigns

However I untick audience
Network

#### How to turn a post into an ad that goes out on Facebook & Instagram



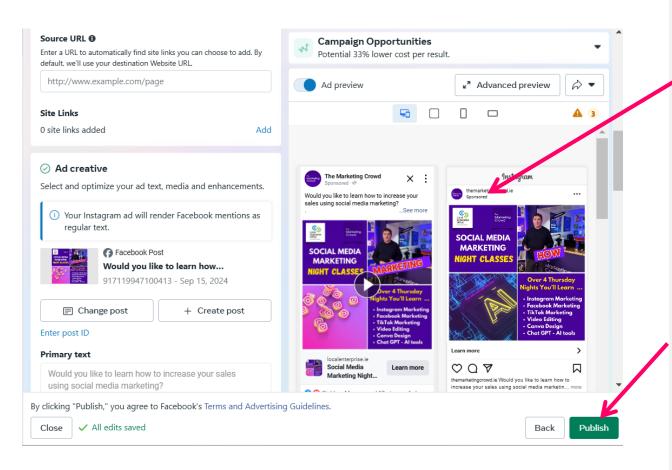
### How to turn a post into an ad that goes out on Facebook & Instagram



Then choose a post from the list of previous posts or reels on Facebook or Instagram

Once you select one then click continue

#### How to turn a post into an ad that goes out on Facebook & Instagram



You can preview how it looks in different Placements

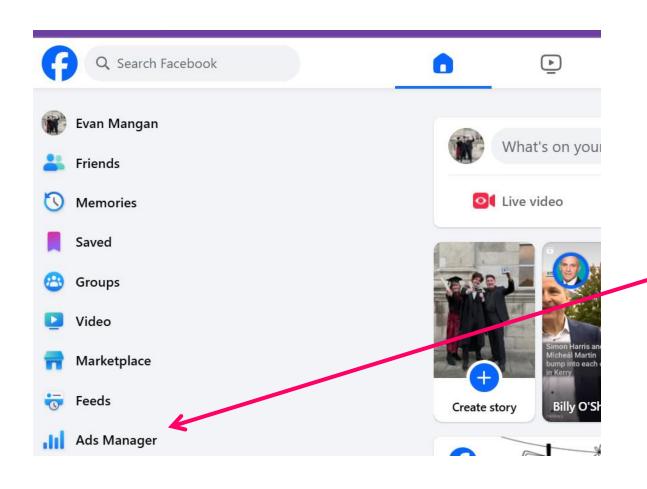
If there isn't already a link on your post or reel they will prompt you to enter a url and choose a call to action button

When you are ready to place order click the green Button

Your ad has now gone off to Facebook for review.

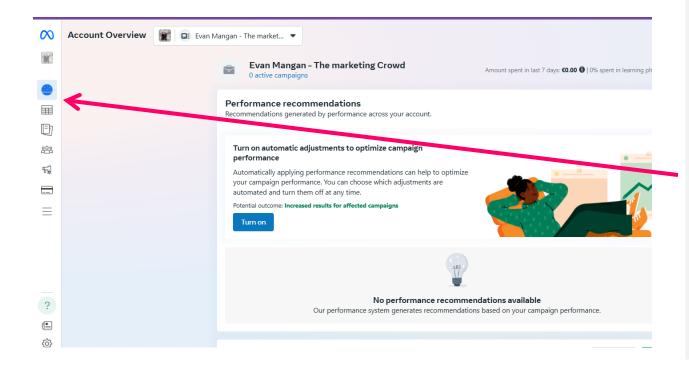
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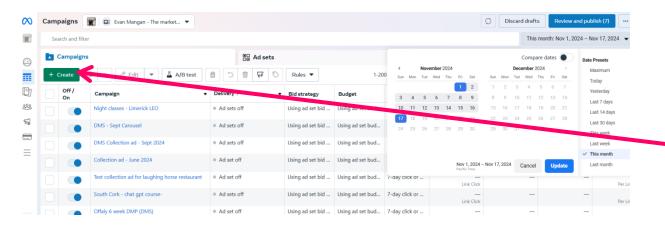
In order to see the result of your campaign you need to go into Ads Manager

On your main feed, on the left-hand menu click on Ads Manager



When you land on Ads manager you are taken to account overview

Hover your mouse over the left hand menu and select campaigns

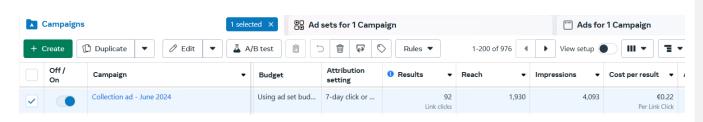


You will then see all of your campaigns

However, there might not be any data for the Campaigns

Click on the date on the top right and then select "maximum"

You will then see the data for all your previous campaigns



When you look at one of your campaigns ...

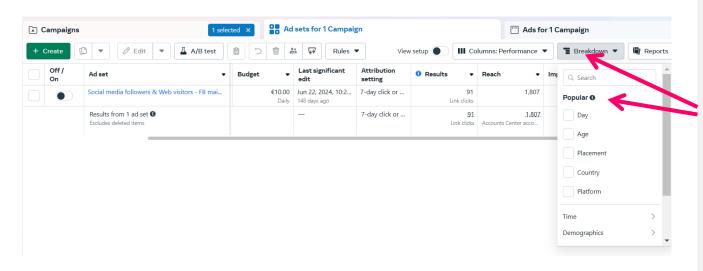
You are told how many people you reached and what the cost per result was e.g. CPC

#### What is a good Cost per click?

Between €0.20 and €0.40 is excellent

Between €0.40 and €1.20 is typical

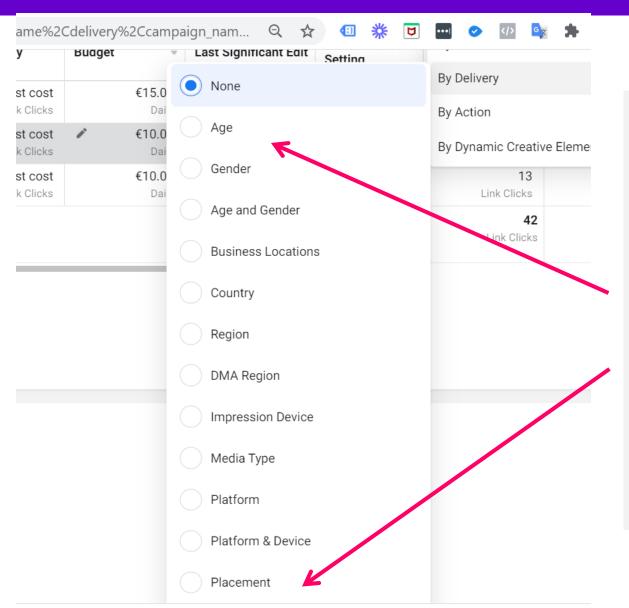
Over €2 or €3 is getting expensive



To drill down and understand more about your campaign click on your campaign

Then click Breakdown

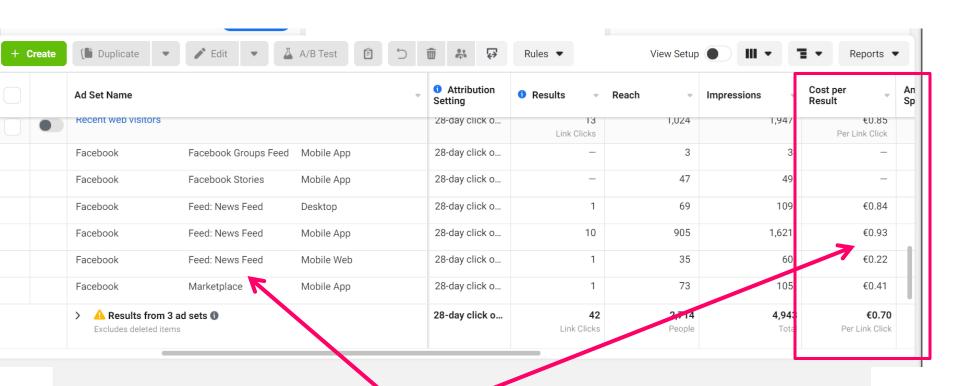
You can then choose lots of options



You can then choose to get a break down of the people who clicked on your add by

Their age, gender, location

Importantly, you can get a breakdown by placement so you can see which placements are work best for you e.g. GB news feed, Instagram stories, Messenger etc.



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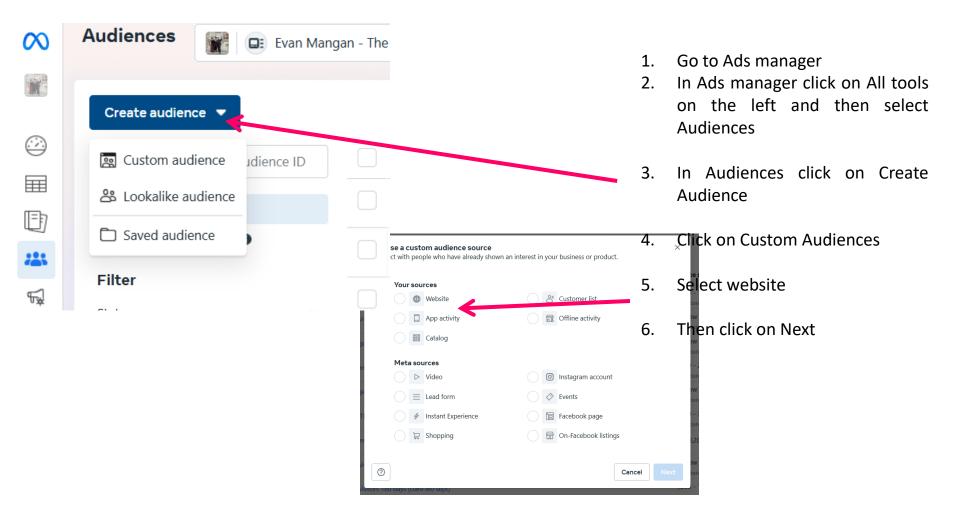
#### What is Facebook conversion tracking?



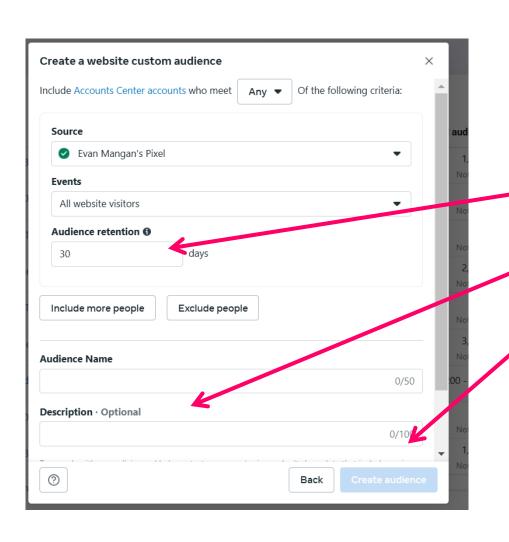
If you setup conversion tracking you will be able to see how many people clicked on your ad AND took an action on your website such as making a purchase.

Therefore, when you run an ad campaign you won't just judge it on how many clicks you got and the cost per click. You can also judge it on how many sales and the cost per sale.

#### **Reminder - How to target your website visitors**



#### **How to target your website visitors**



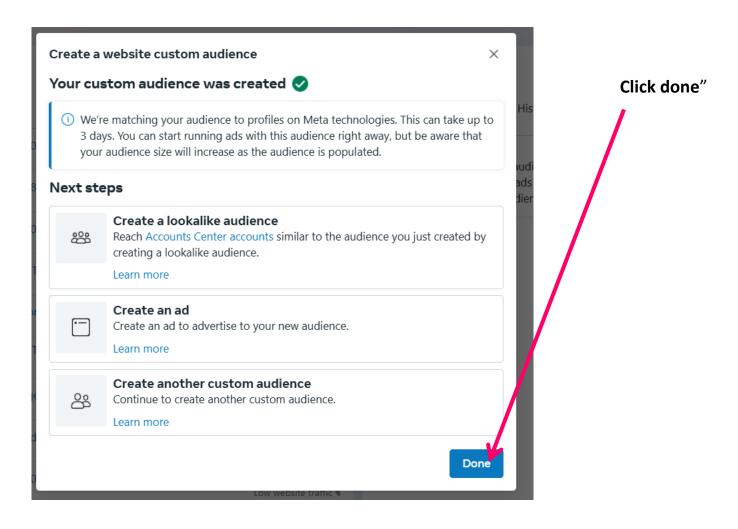
How to create an audience of people who have visited in the Last 30 days

Type in 30

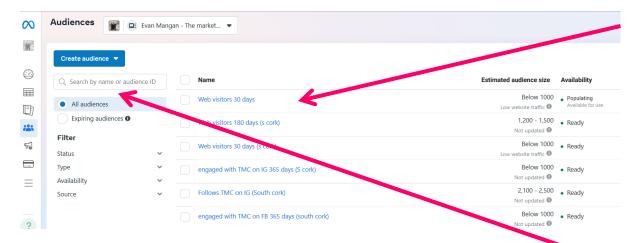
Name the Audience so you will recognise it

Click "create audience"

### **How to target your website visitors**



### How to target your website visitors



You will now see your audience Listed here.

You should now repeat the process and create an audience for 180 days as this is the max length of time you can hold people

To do this ..

- 1. Click on Create audience
- 2. Choose Custom Audience
- 3. The website traffic
- 4. Then change the number 30 to 180 days and then name your audience

#### Let's visualise where we now are ....

#### Step 1: You create your Audiences

Evan

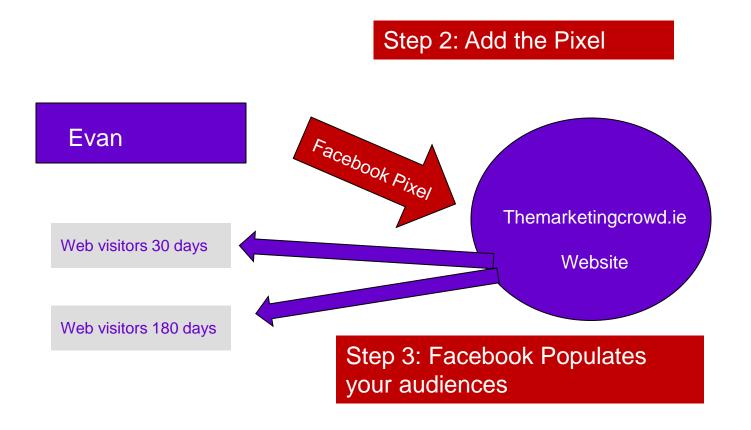
Web visitors 30 days

Web visitors 180 days

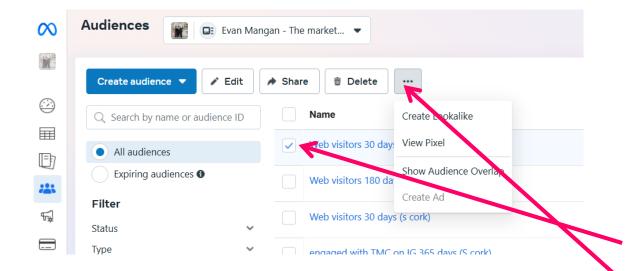


At this stage Facebook has no idea who has visited my website. However, once I add the Pixel to the website....

#### Let's visualise where we now are ....



#### **How to get the Pixel**



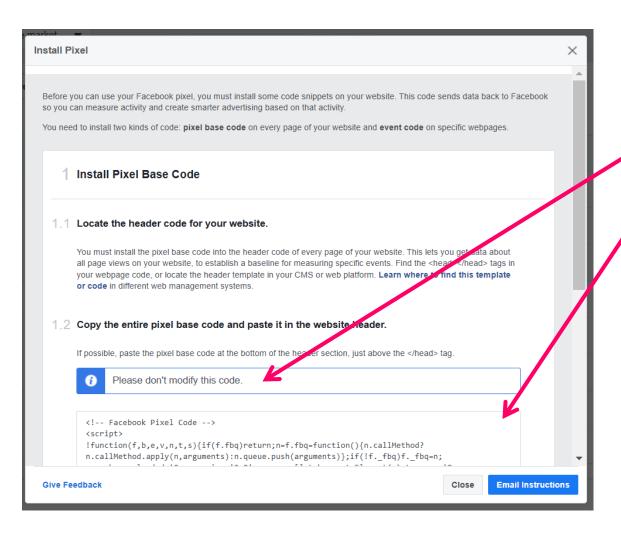
You now need to get the pixel and place it on your website.

Until the pixel gets on your site the audiences won't build.

To do this ...

- 1. Tick the box next to the Webs visitors 30 days audience (180 days it doesn't matter)
- 2. Then click on the 3 dots
- 3. Then click "View pixel"

#### **How to get the Pixel**

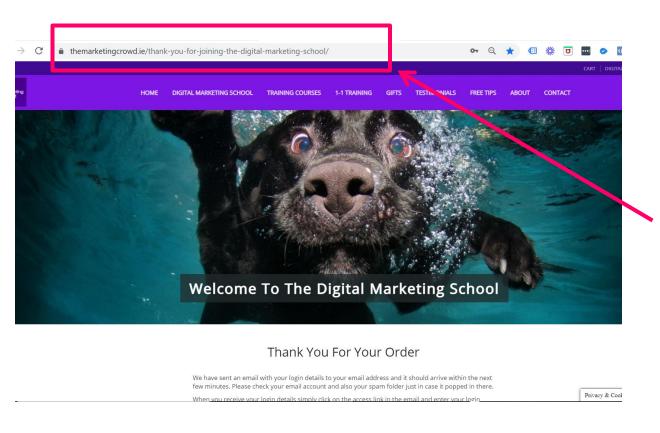


Either copy and paste the code

This is your Pixel code. You can now either

- Copy and paste it into your website or
- 2. Click on email instructions and send it to your web designer or to yourself.

#### **How to setup conversion tracking – tracking sales**



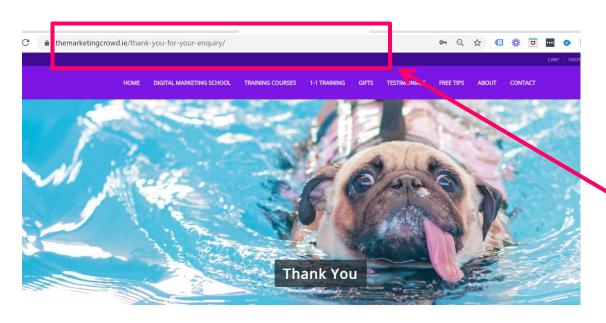
Step 2: Place an order on your website and it will take you to an order confirmation or thank you page

Only people who land on this page have placed an order. Make a note of the web address of this page.

If it is a static page, it will be the same url for everyone. However, if it is a dynamic page the url will have a different reference for each customer e.g. It could be themarketingcrowd.ie/thank-you-00123112.html

But the words thank-you will be common to all customers.

#### **How to setup conversion tracking – tracking enquiries**



Thank You For Your Enquiry

Your email is on it's way to us and we will reply to you as soon as we can

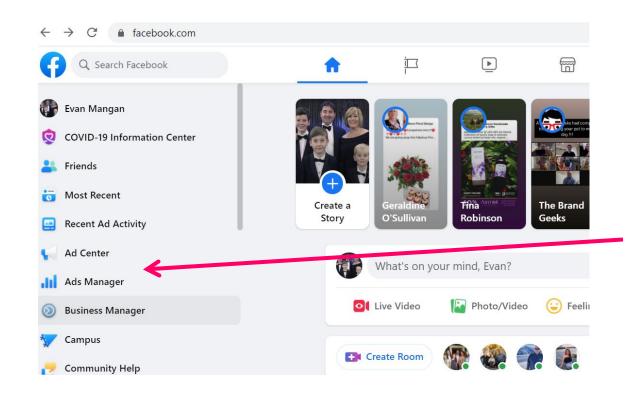
Privacy & C

Step 3: If you want to track enquiries, fill in your enquiry form on your website and it will take you to an enquiry confirmation or thank you page

Make a note of the Web address of this page. Only people who land on this page have enquired.

If it is a static page, it will be the same url for everyone. However, if it is a dynamic page the url will have a different reference for each customer e.g. It could be themarketingcrowd.ie/thank-you-00123112.html

But the words thank-you will be common to all customers.

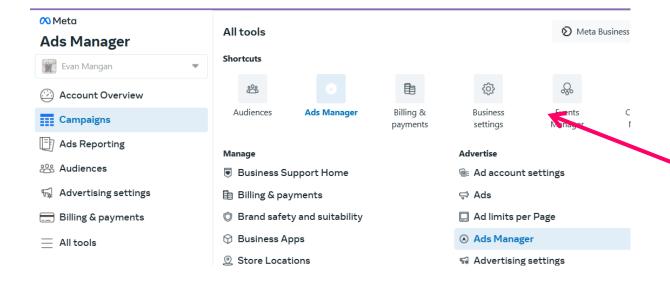


## Step 4: You now need to go to the Ads manager

When you are on your FB newsfeed, look at the menu options on the very left

Click on Ads manager

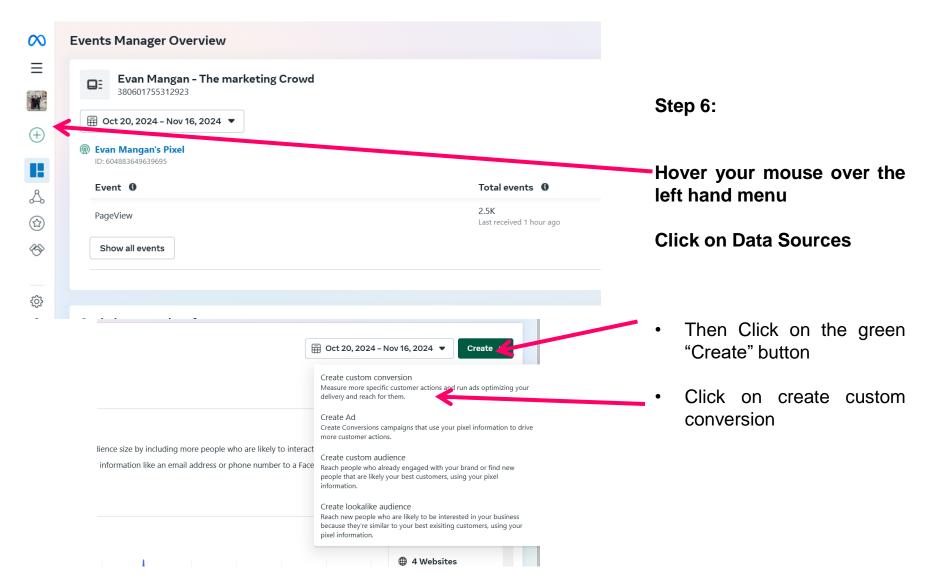
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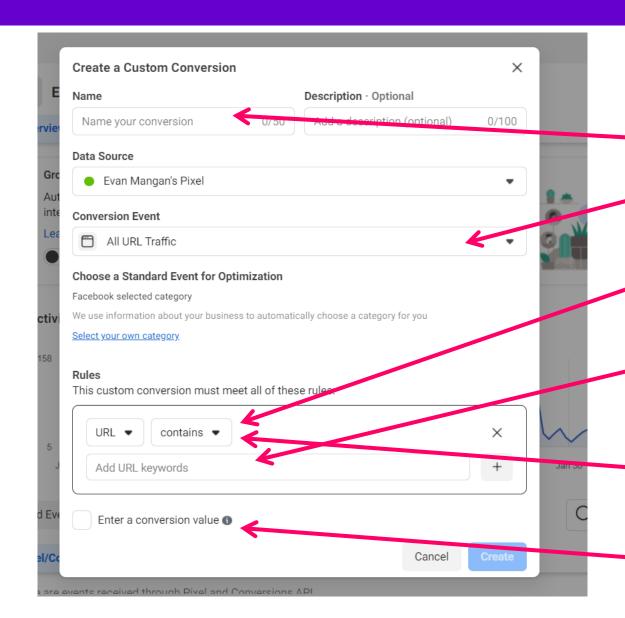


## Step 5: You now need to get to events manager

- Hover your mouse over the menu on the left
- Click on All tools

Click on Events Manager





#### Step 7:

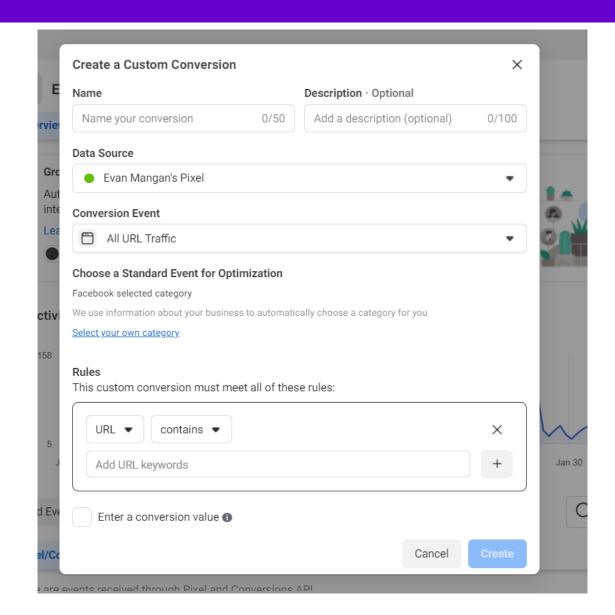
Type in a name e.g. Sales on The Marketing Crowd site

Leave it as url traffic

If the order/or enquiry confirmation page on your site was dynamic, leave the url as "contains" and enter the word(s) that are common to all visitors e.g. thank-you

If the order/or enquiry confirmation page on your site was static, change the url to Equals and then paste in the url

If the price is the same for all products add the price

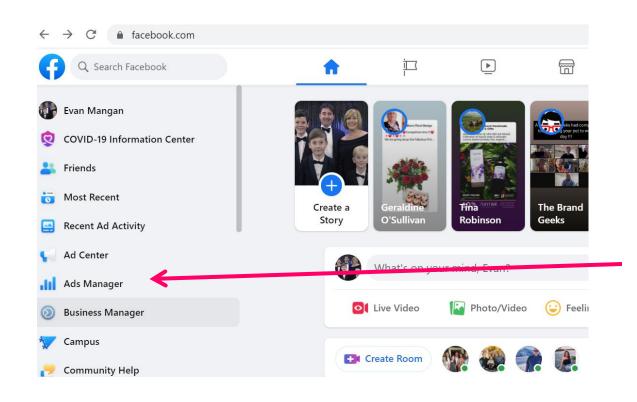


#### Step 8:

Repeat this process if you want to track a different conversion. E.g. you want to track sales AND you want to track enquiries

That's it. You have now setup custom conversions

Whenever you run an ad Facebook will track whether people who clicked on your ad got to the Order Confirmation or Enquiry Confirmation pages.

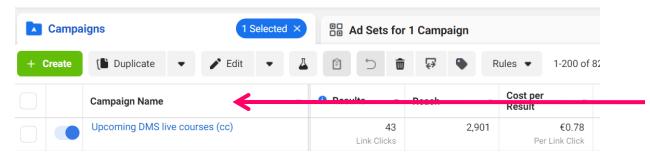


# To monitor your campaign you need to go to the Ads manager

When you are on your FB newsfeed, look at the menu options on the very left

Click on Ads manager

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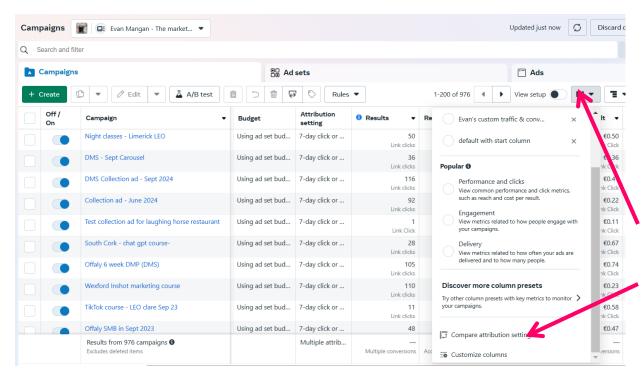
You will now see your recent campaigns

Discard drafts Search and filter Campaigns OO Ad sets ▼ Delivery 1 ▼ Bid strategy Night classes - Limerick LEO Ad sets off Using ad set bid ... Using ad set bud... MS - Sept Carousel Ad sets off Using ad set bid ... Using ad set bud... Ad sets off Using ad set bid ... Using ad set bud... Last week / This month Using ad set bid ... Using ad set bud... Nov 1, 2024 - Nov 17, 2024 Cancel

Using ad set bid ... Using ad set bud... 7-day click or ...

est collection ad for laughing horse restaurant

Quite often there won't be any data next to your campaigns so you need to click on the date on the top right of the screen and select "Lifetime"

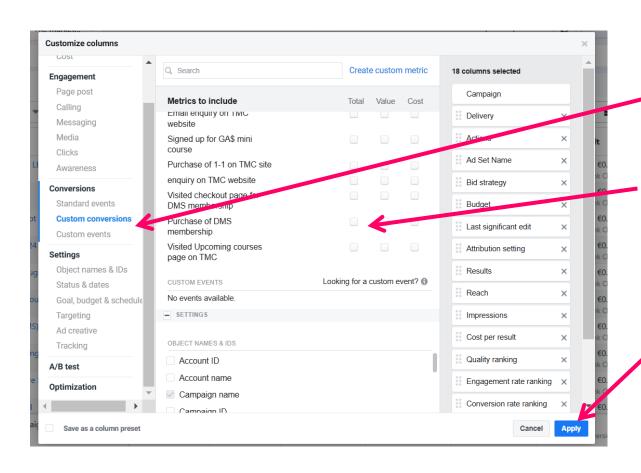


By default there won't be conversion date in your report.

You need to add the conversion data columns to the report.

Click on this icon for "Columns performance"

Click on customise column



Click on Custom Conversions

Then find the name of your custom conversion and tick the fields you would like to see in the report

Click apply

Now when you look at your campaigns there will be a column for that specific conversion and it will tell you how many conversions you got.

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## To get the most from social media you should drive people to your website where they will more info and then enquire or purchase



Use social media platforms to establish a presence and grow your followers.

When followers see a post there is only so much information you can provide

They will want more details e.g. Read testimonials, check returns policy, watch videos

So you need to send people from Social Media to your website.

But you have to get some important things right ...

### What can we do to get more website visitors to engage and convert?



### **Ensure your website loads quickly**



Facebook tells us that when people click on a link on Facebook, 40% of people abandon if it takes more than 3 seconds for a page to load

Use Gtmetrix.com to check your page speed

# Ensure you drive them to a page that is just about what the post or ad was about



Never drive people to your homepage or a page that is about multiple products or services

Always drive people from social media to a page that is solely about that was in your post or ad

Therefore, the strategy from SEO about having a page for every topic also applies to Social Media

When planning a website, Having a page for every product or service is crucial for Social Media and SEO

## Focus on the key benefits that customers are looking for.- so they immediately realise you have what they want



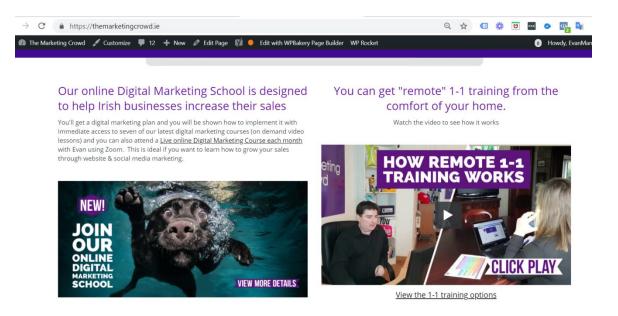
#### Consider the triggers to purchase

When designing your website you need to make a list of the key triggers to purchase and then make them prominent on the site

- What are the key benefits that people are looking for? E.g.. Cheap, quality, guarantee
- What are the key features?

Ensure you know these key triggers and then make them very prominent on your page. Don't hide them in the middle of paragraphs of text. Have clear bullet points.

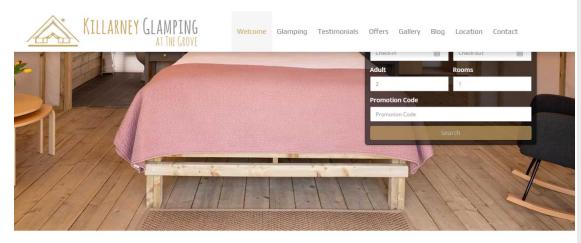
# Have image links and text links on your main pages.- to get people clicking and browsing



## Your goal is to get people browsing

Adding text links and image links will prompt and tempt people to click through to the main pages of the site

# Have a banner highlighting media coverage you have received – to establish credibility and trust



DGND









AS FEATURED ON











Include the logos of newspapers / radio stations that have written about your business.

It will immediately give your business credibility

Aim to get media coverage if you don't already have some

## Ensure you have testimonials on key pages – they increase conversions



Customer testimonials provide reassurance and trust

#### Avoid:

- Quote from "Mary from Manchester" they look made up
- Long detailed letters / paragraphs keep the quote punchy and concise

#### Ideally

- Get a video testimonial quote
- Use the company name / logo / photo of the testimonial
- Get the quote to focus on the key barriers / Triggers to purchase
- Or embed Facebook reviews on your main pages

#### Try to have a product video on key pages – they increase conversions



#### **Increase website conversions**

Ecommerce sites sell more products when there is a video demonstrating the product

- Ebags.com conversion increases 50.1% for those that clicked play and 138% for those who watched the entire video (source: ebags.com)
- Onlinegolf.co.uk saw an increase in sales of 88% for items that featured a video (source:internetretailer.com)
- Shoeline.com saw an increase in sales of 44% for product pages that had a video (source:internetretailer.com)

### Ensure you have a call to action button on every page



## **Ensure your Call To Action buttons are well designed**

Ask yourself – what is the next most logical thing a web visitor would want to do and then prompt them to do it e.g.. Request a free 10 minute chat

#### Best practice

- 1. Ensure the CTA button is very prominent and located above the fold.
- 2. Include a benefit message / incentive within the button