

HOW TO ADVERTISE ON FACEBOOK AND INSTAGRAM

What We Will Cover

1. Overview of where your ads can appear

- 2. Why you should use the ads tool rather the Boost post button
- 3. How to get to the ads tool (And why you might find it tricky to find)
- 4. Which campaign objective should you choose?
- 5. How to target your ads
 - Around your town, county, country or multiple countries
 - By Demographics and behaviours
 - By Interests what people have shown an interest in on Facebook
- 6. How to turn a post into an ad step by step
- 7. How to monitor your ads

When you run an Ad on Facebook, it also goes out on Instagram

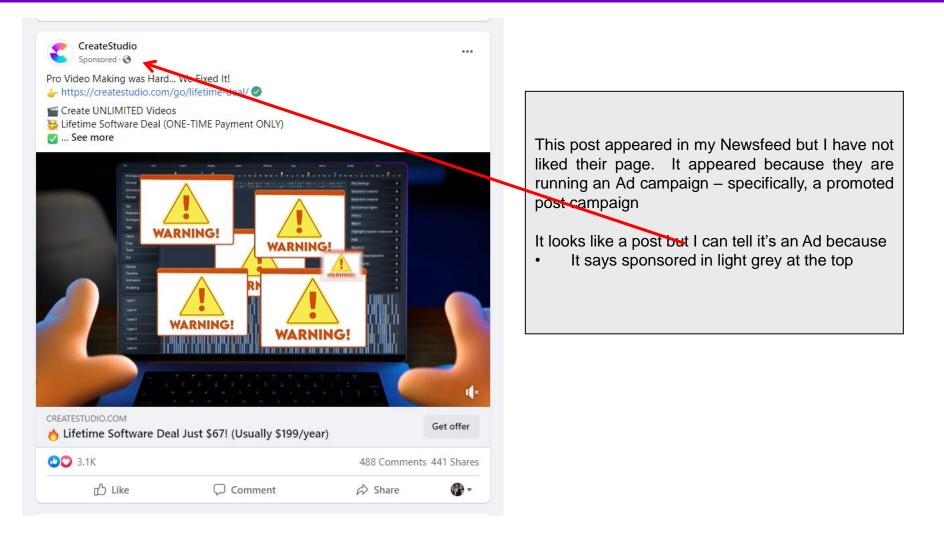


When you use the Facebook Ads tool on Facebook.com, your ad will go out on Facebook AND on Instagram

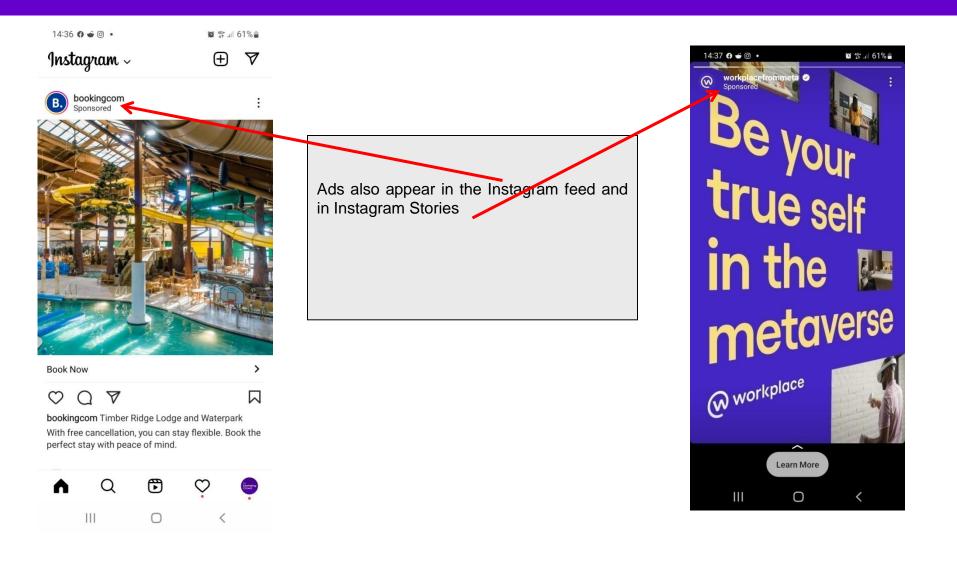
In this course we will be looking at how to do this.

View Facebook and Instagram as 2 places where your ad appears

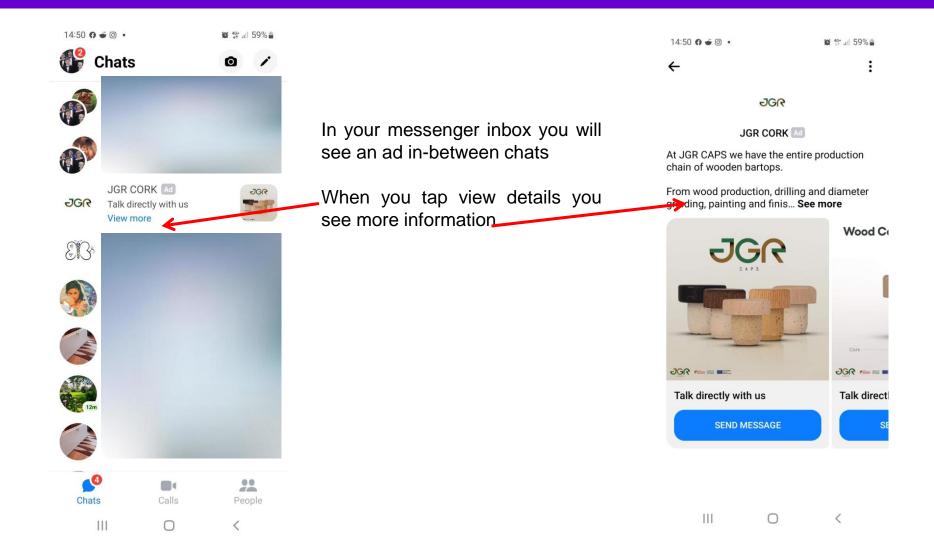
Example Facebook Ad In Newsfeed



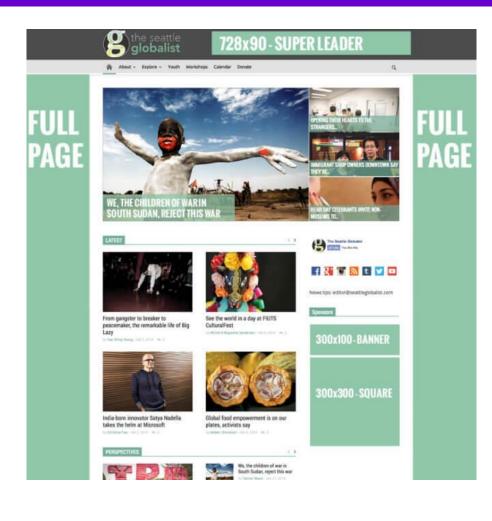
Example ads on Instagram



Ads also appear in Messenger



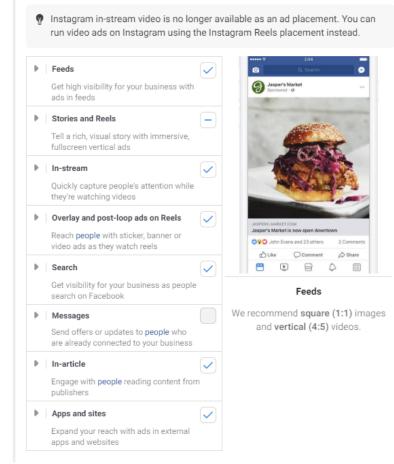
Ads also appear in 3rd party websites and apps



Facebook also has a network of websites and app that ads appear on

A full list of placements – where your ad can appear

Placements

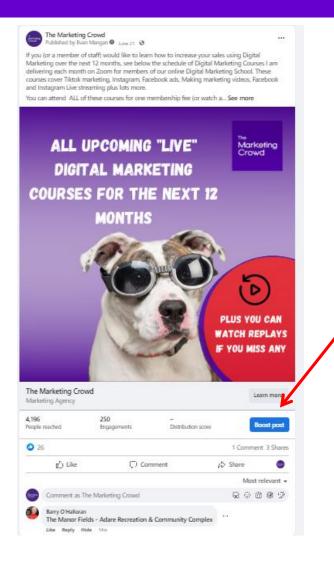


When running an ad you can decide which of these placements you want to keep or remove

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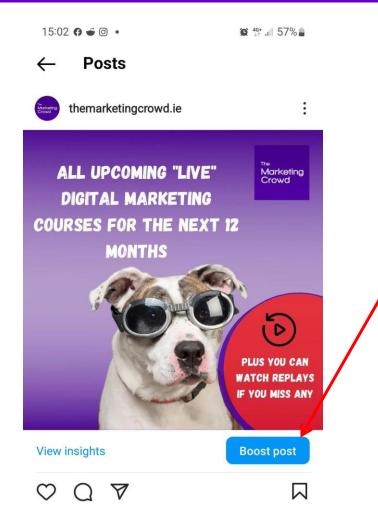
1. The Boost Post Button – on a Facebook Post



When you send out a post from your page on Facebook there will be a Boost post button that allows you to turn the post into an ad

However, not all the targeting options are available and some of the settings result in wastage

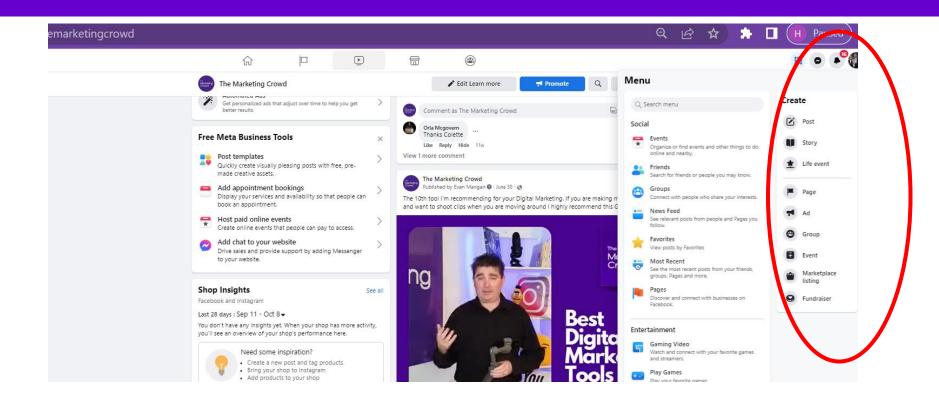
1. The Boost Post Button – on an Instagram Post



When you send out a post from your Instagram account (Business or Creator account) you will see a Boost post button

The targeting options here are VERY limited. You can only target by geography, age, gender and interest

2. The Ads Tool in Ads Manager



If you click on the 9 dots top right (menu) there is the option to create an Ad

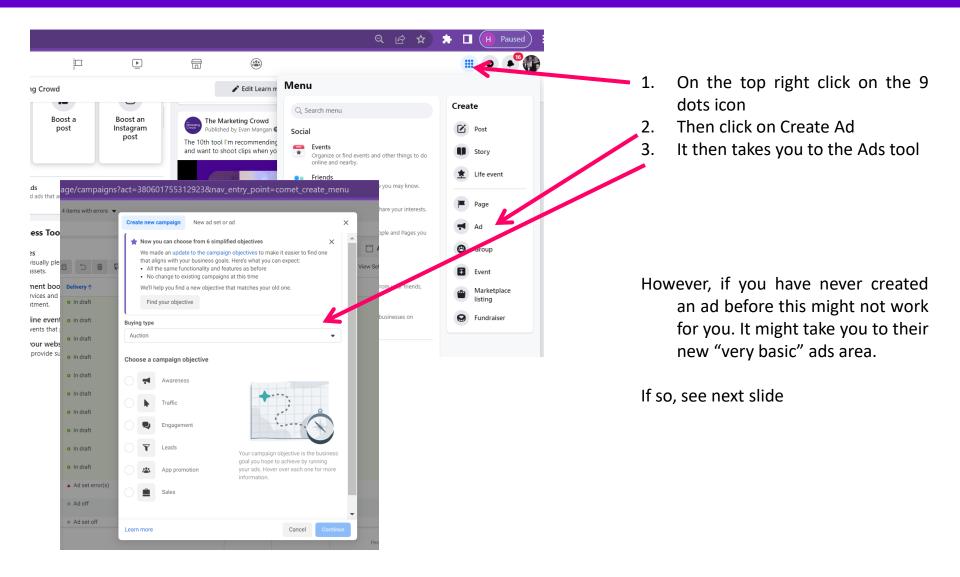
This is the tool that allows small and medium sized business run ads that appear on both Facebook and Instagram but also has

- 1. All the targeting options
- 2. Allows you to avoid wastage

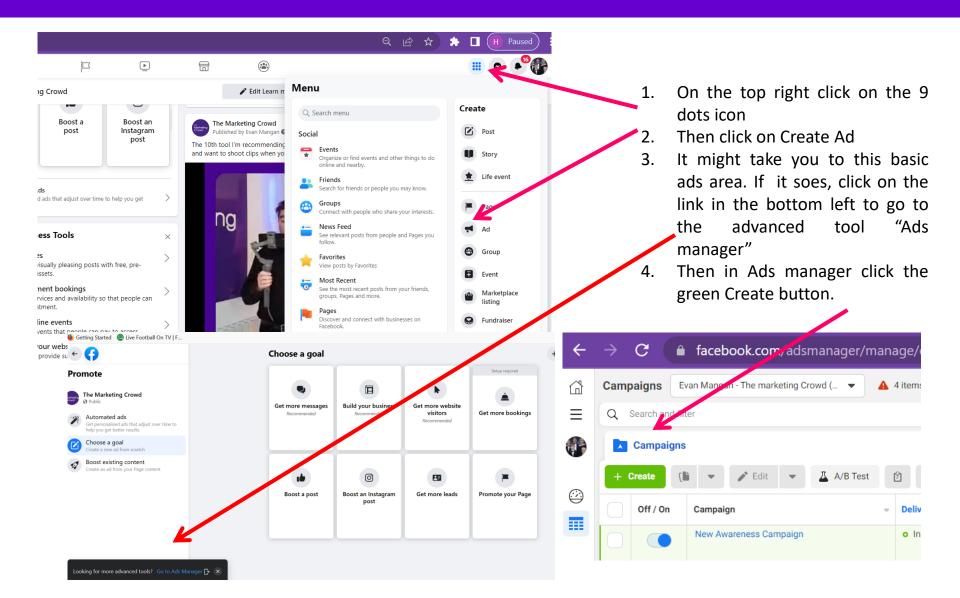
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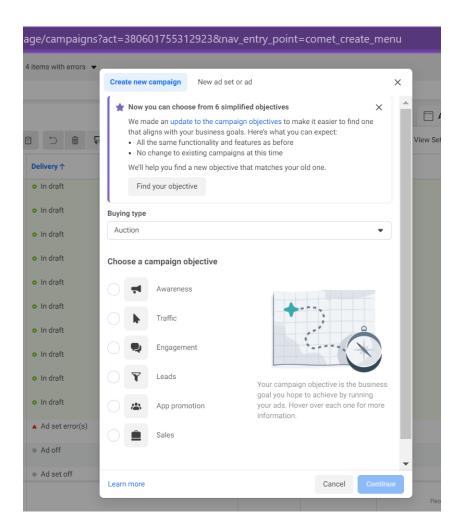
To access the ad creation tool within ads manager



Alternative way to access the ads tool



They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

Select an objective to see the available conversion location and event options for each:

Awareness: Show your ads to people who are most likely to remember them. Traffic: Send people to a destination, like your website, app or Facebook event. Engagement: Get more messages, video views, post engagement, Page likes or event responses.

Leads: Collect leads for your business or brand.

App Promotion: Find new people to install your app and continue using it.

Sales: Find people likely to purchase your product or service.

You can control how much you spend on your ads

-				
Daily Budget		▼ €2	20.00	EUR
and no more than € Schedule ()	25.00 on some days, an 140.00 per calendar we		ners. You'll spend an ave	rage of €20.00 per day
Start date	© 7:15 AM			
Oct 9, 2022				
Oct 9, 2022	Pacific Time			
Oct 9, 2022 End · Optional	Pacific Time			

You can specify either a daily budget or a total lifetime budget you want to spend.

If you select to use a total lifetime budget, Facebook could spend most of it in the first few days. If you choose daily budget it will spend up to that amount each day

You can also set a start and end date

You can target people in lots of powerful ways

	Create new 💌
Q Search existing audiences	
Exclude	
ocations	
People living in or recently in this location	•
Ireland	
Vireland	
Search locations	Browse
Add locations in bulk	
All genders Detailed targeting nclude people who match Q Add demographics interests or behaviors	Suggestions Browse
Q Add demographics, interests or behaviors	Suggestions Browse
Detailed targeting nclude people who match	
Detailed targeting nclude people who match ● Q Add demographics, interests or behaviors Exclude idvantage Detailed Targeting ◆ Reach people beyond your detailed targeting selections improve performance. anguages III anguages	
Detailed targeting nclude people who match ● Q Add demographics, interests or behaviors Exclude dvantage Detailed Targeting ◆ Reach people beyond your detailed targeting selections improve performance. anguages	

Yc	ou can target by:
•	Country and area within a country.
•	Whether some lives in the area or is visiting (Tourist)
•	Age and gender.
•	Precise interests
•	Broad Category of interests
•	Whether people are connected to your page
•	Interested in
•	Relationship status
•	Languages
•	Education
•	Workplace

There are also advanced targeting techniques



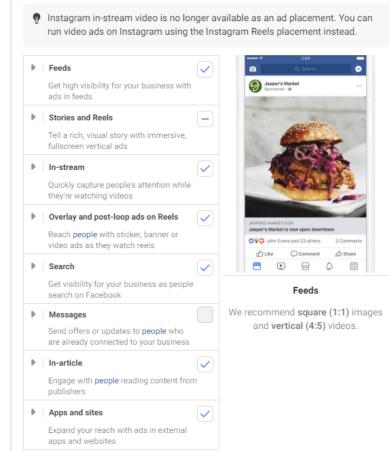
You can target by:

- Whether someone visited your website recently
- Whether they engaged with your profiles, posts or ads on Facebook or Instagram
- Whether they are very similar to the people who already like your page, or have visited your website.

We will look at these in more detail later in the course

You can choose where your ads will appear

Placements



- You can choose to have your ad appear
- In the desktop newsfeed (PCs and laptops)
- In the mobile newsfeed (Facebook mobile app)
- On the right hand side of the newsfeed
- In Facebook partner mobile apps (A network of 3rd party apps)
- On Instagram

You can also switch any of these off i.e. You might want to have your ad appear in the Newsfeeds but not on the right hand side of the newsfeed or in partner mobile apps

You can choose a post to send out as an ad or design one from scratch

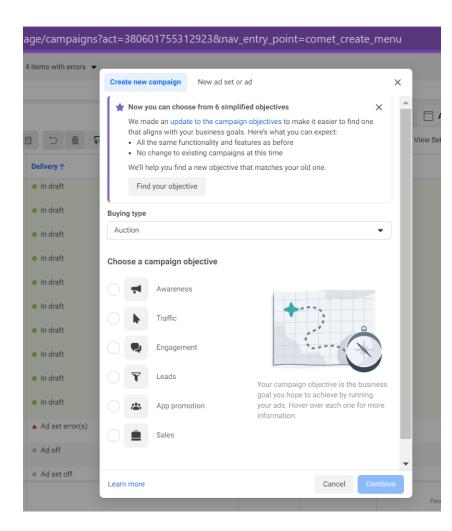
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Opt in to Branded Conte	nt tools. If this post features a third-party
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You can choose which page or Instagram profile you want the ad to go out from
You can choose to use a previous FB post or Instagram post as the ad
Or you could choose to design it from scratch.

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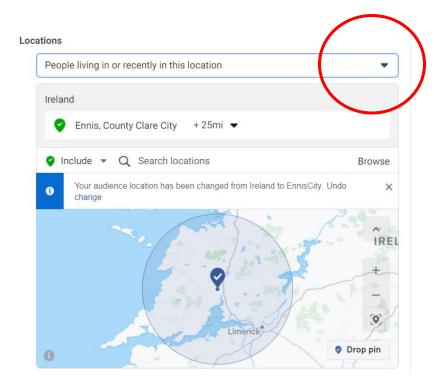
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How to target Geographically



You can ..

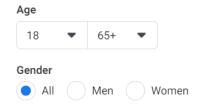
- Choose a region e.g. Worldwide or Europe
- Choose a country or Multiple countries
- Choose a county or a multiple county
- Choose a town within a country or multiple towns
- · Choose a radius distance from a town
- Choose people who live in the location or who are visiting the location

This is mainly based on someone's phone GPS

Ensure you change the drop down from Living or Recently here to "Living Here" or "Visiting Here"

"Recently here" includes a lot of wastage.

How to target by Age and Gender



You can ..

- Target people by age range from 13 to 65+
- Target people by gender

This information is provided by everyone when joining Facebook.

How to target by Demographics

Detailed targeting

Include people who match 6

Q Add demogra	phics, interests or behaviors	Suggestions Browse
Exclude	Demographics	0
Advantage Detailed Ta	Education	
Reach people performance.	▶ Financial	
	▶ Life events	
	Parents	
	Relationship	
	Work	

Key Point:

Demographics are based on what people put in the About section of their profile

- Target people by relationship status (single, engaged, married)
- Target people by education (schools / colleges)
- Target people by Job title
- Target people by life events (married 3 months, 6 months)
- Target people who are parents or have kids of a certain age

•You really want to have more than 1-2K people in your target audience in order for it to e cost effective and to see results.

•If your geographic targeting is narrow eg.living within 15 miles of Ennis, you are highly unlikely to have over 1,000 people in your audience.

•If you find a good targeting option, consider increasing your geographic targeting to get more people.

How to target by people's Behaviour

Detailed targeting Include people who ma	atch 6		
Q Add demogra	Add demographics, interests or behaviors Suggestion		
Exclude	Demographics	θ	
Advantage Detailed Ta	Interests	0	
	Behaviors	0	
performance	Anniversary		
	Behaviours		
	Consumer Classification		
	Digital Activities		
	Digital activities		
\$	Expats		
	Mobile Device User		
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Behaviours are what Facebook has observed about us.

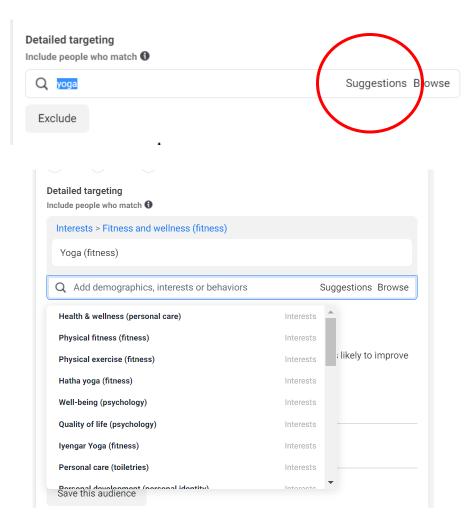
You can target someone based on ..

•Travel habit – frequent international travellers

- •Whether they are an ex pat
- •Whether they manage a Facebook page

•Whether they are an early adopter of technology

How to target by people's Interests



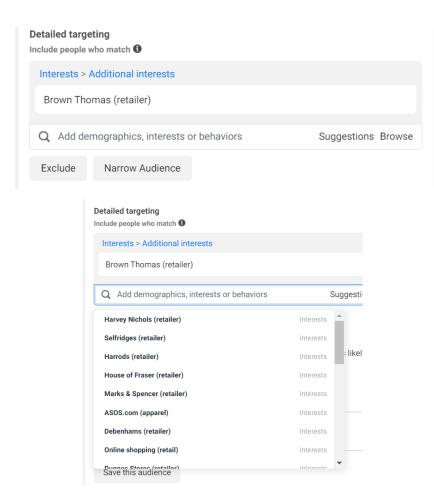
Interest targeting is one of the most powerful elements of Facebook Advertising because you can target people based on what they have shown an interest in on Facebook and outside of Facebook. E.g. The pages they have liked or the ads they have clicked on or sites they have visited.

Step 1: Search by topic

For example, if you are a yoga business, search for Yoga and choose Yoga - interests or something else from the dropdown.

Then click on Suggestions and it will show you what other topics the people who like Yoga have shown an interest in. This should give you more targeting ideas

How to target by people's Interests



Step 2: Search for people who have liked a big page

You can also target people who have shown an interest in (liked the page or clicked on ads) a big brand, famous people, magazines and events that your target audience would be interested in.

For example. I want to target people who have an interest in High end ladies fashion so I can search for Brown Thomas. It comes up as an option so select it. Now click suggestions and you are shown all the other big pages these people have also liked

Note – unfortunately not all pages will appear so you might not be able to target some of your competitors followers.

Also, think like a sniper rather than a machine gun



Try not to target EVERYONE in the same ad.

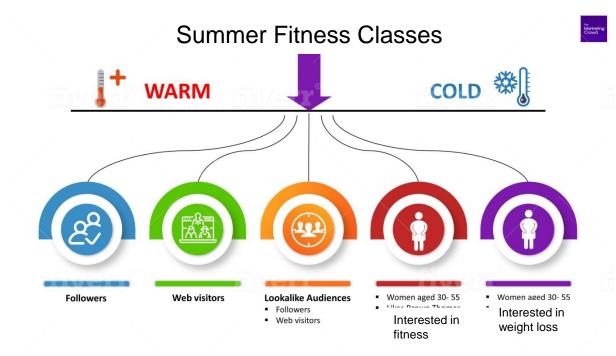
Ask yourself are there distinct audiences that I should tailor the image and text to in order for it to resonate with them?

E.g. As a sports physio, don't target people interested in running swimming and cycling with the one ads. Create 3 ads with an image relevant to each audience and text that speaks to them

E.g. As a gym – don't target everyone over 18 within 5 miles who is interested in fitness

Target guys 18-30 with an image of a ripped guy plus benefits that will resonate with them, women 18-30 with an image of a toned young woman plus relevant text, guys over 40 with a relevant image and women over 40 with a relevant image

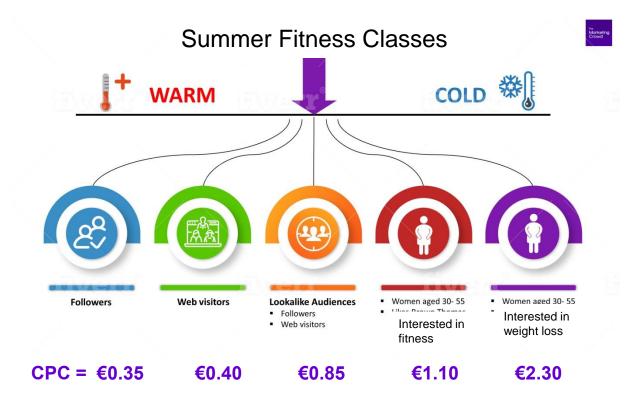
How to take your campaigns to the next level



You should not view it as one ad campaign but actually a multi campaign where you

- Focus first on your warm audiences (Those who have interacted with your brand) and prioritise your ad spend on those.
- Then work towards colder audiences (those who have not heard of you / interacted with you)

How to take your campaigns to the next level



3. Then monitor the Cost Per Click of each target group to see which ones are worth targeting again and which ones have a very high cost per click

CPC of 10c to 40 c is excellent CPC of 40c to €1.20 c is ok CPC of €2 – €3 euro is getting very expensive

Advanced ways to target your social media followers / engagers



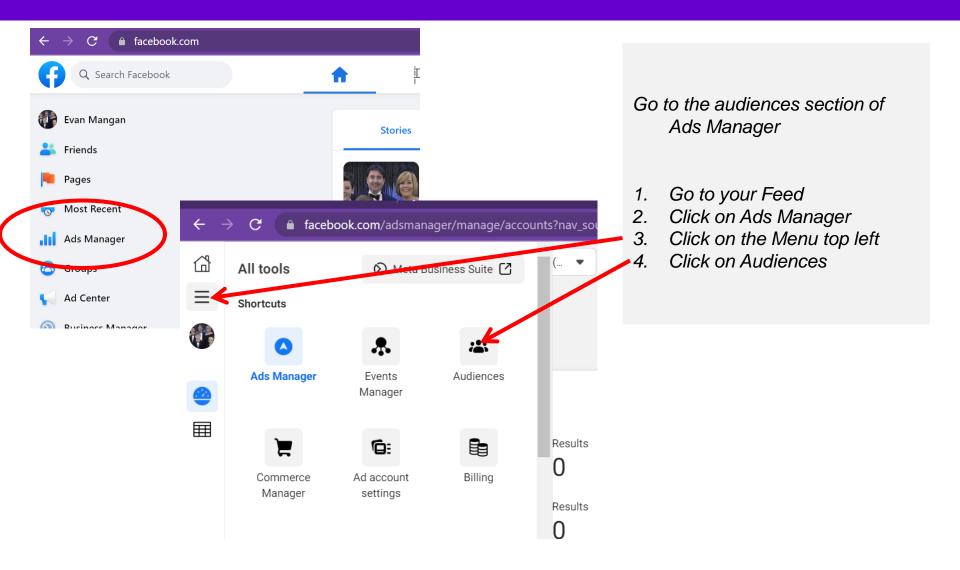
Earlier we looked at how to target your Facebook page followers.

But some of those might not be that interested. How can you target those who have recently shown an interest?

How can you target non followers who have engaged with your posts or ads?

How can you target people who have engaged with you On Instagram?

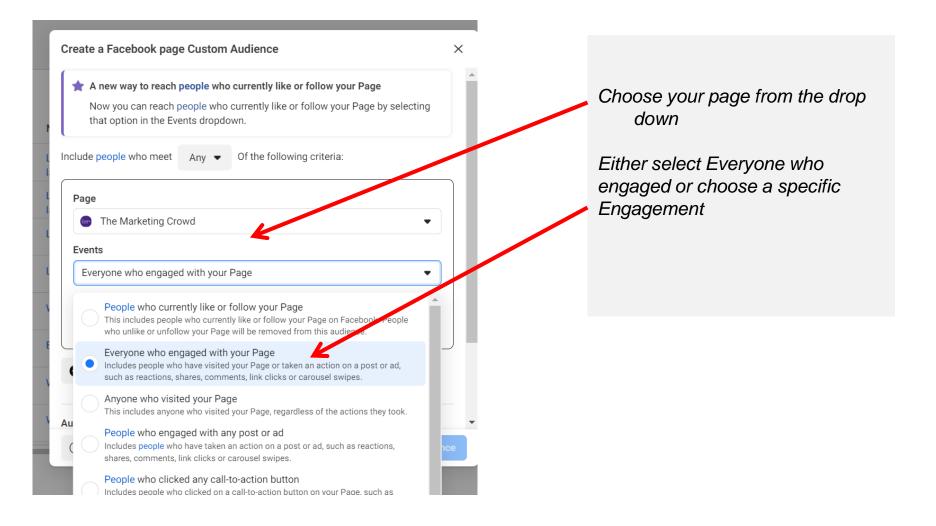
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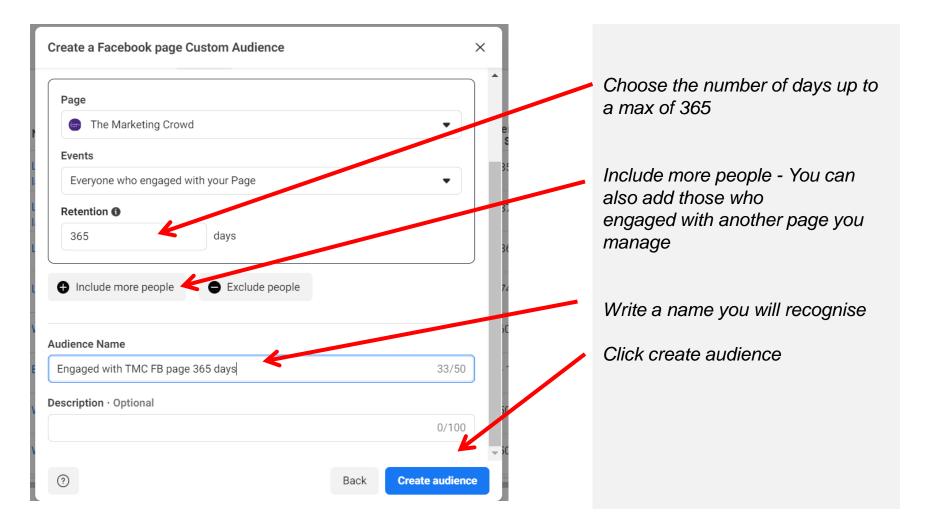
Advanced Facebook page targeting

← -	→ C	nanager/aud	
	Audience		Click create audience
Ξ			Click Custom audience
	Create Audience 🔻		Then select Facebook page
(+)	Custom Audience	e ID	
\bigcirc	😤 Lookalike Audience	Choose a Custom Audience source Connect with people who have already shown an interest in your busine	ess or product
*	Saved audience	Your sources	mer list
	Filter	Catalog	e activity
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		0	Cancel Next

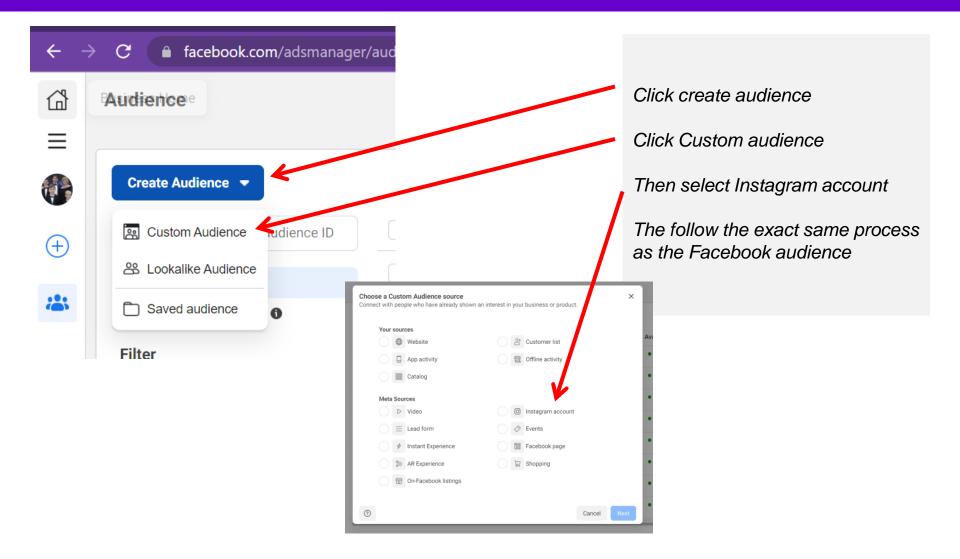
Advanced Facebook page targeting



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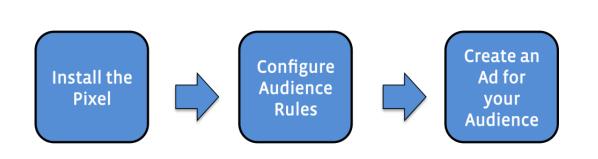
Advanced Instagram account targeting





Remarketing is a powerful way of targeting people who have visited your website recently. These people are interested in your product or service but might not have been at the point of purchase.

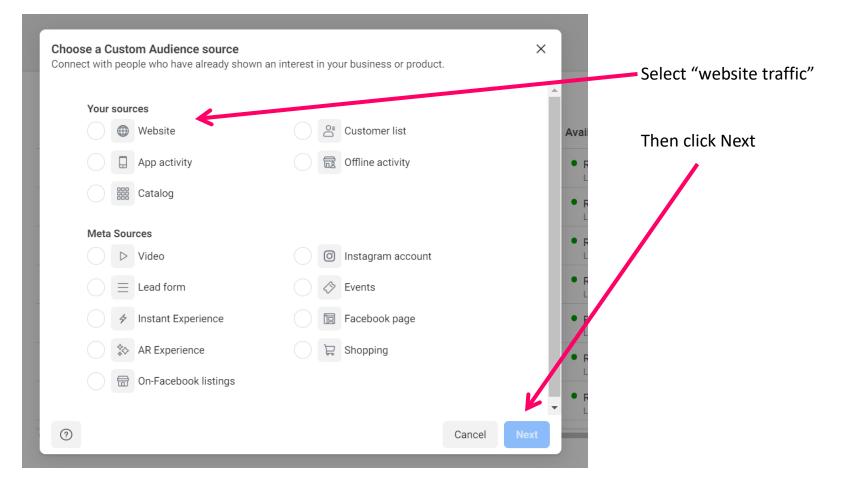
By retargeting them you are keeping your brand top of mind and re-prompting them to consider your product or service

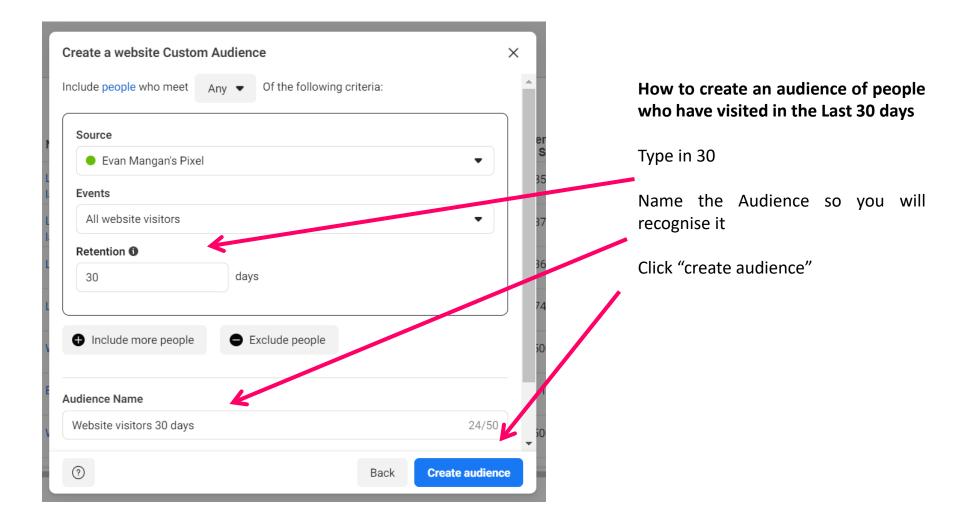


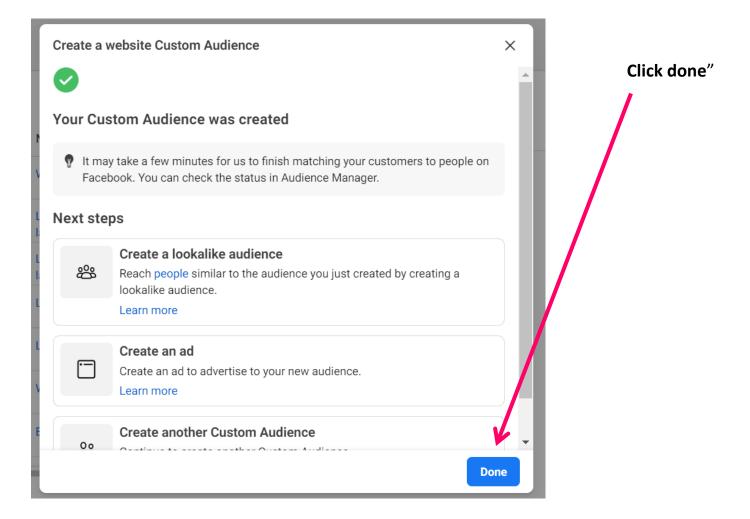
How it works:

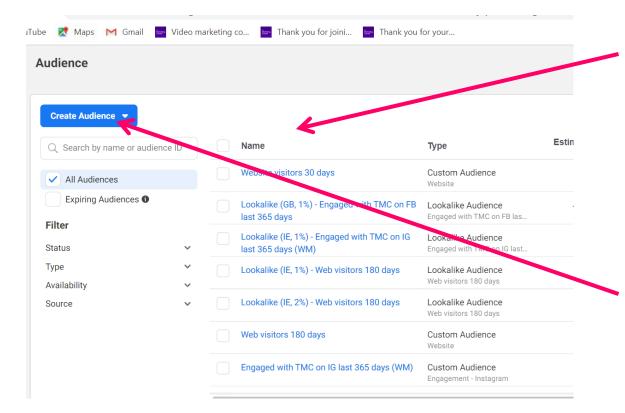
- You get your Facebook tracking pixel and you (or web designer) adds it to your web pages
- 2. You configure the audience rules e.g. are you targeting all visitors to the site or just specific pages. Over what time period 30 day s, 60 days.
- 3. After the audience starts building over time, you then create an ad set for your campaign targeting this audience

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	Shortcuts Ads Manager A	88 audiences	Catalog Manage		B Ad Sets	1. 2.	Go to Ads manager In Ads manager click on the menu icon top left and then select Audiences
	Events Manager P	age Posts	Store Loca	← -	→ C 🔒 facebook.com/adsmar.ager/au	3.	In Audiences click on Create Audience
	 Account Quality Billing 			l ∐	Audience	4.	Click on Custom Audiences
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				+	Custom Audience audience ID	C C	
					Saved audience		









You will now see your audience Listed here.

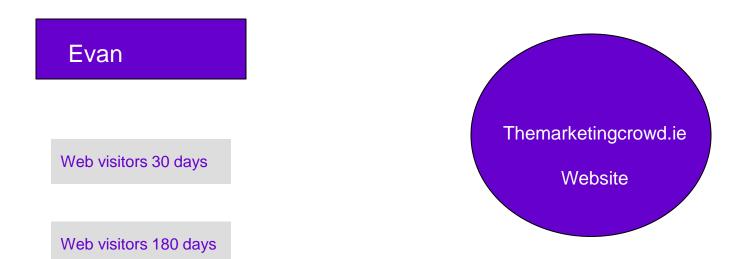
You should now repeat the process and create an audience for 180 days as this is the max length of time you can hold people

To do this ..

- 1. Click on Create audience
- 2. Choose Custom Audience
- 3. The website traffic
- Then change the number 30 to 180 days and then name your audience

Let's visualise where we now are

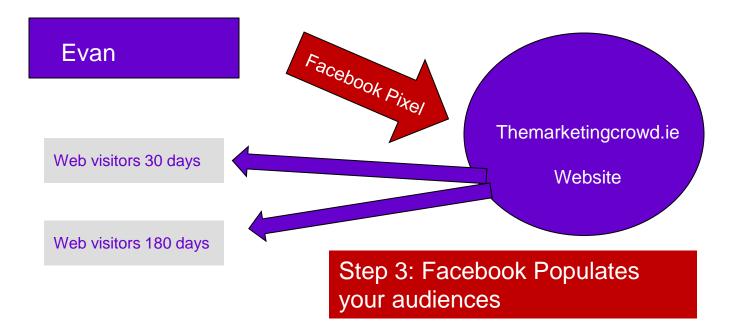
Step 1: You create your Audiences



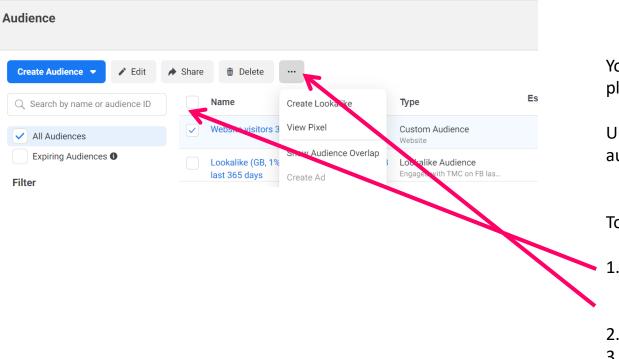
At this stage Facebook has no idea who has visited my website. However, once I add the Pixel to the website....

Let's visualise where we now are

Step 2: Add the Pixel



How to get the Pixel



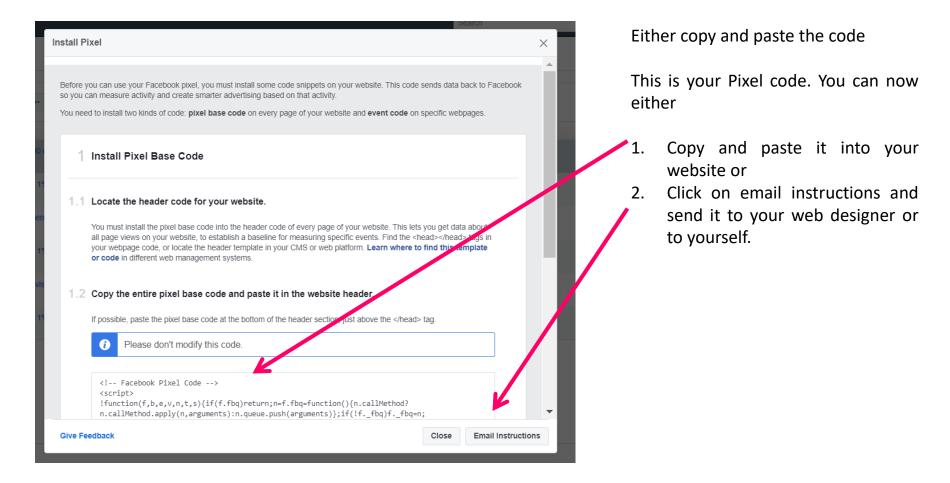
You now need to get the pixel and place it on your website.

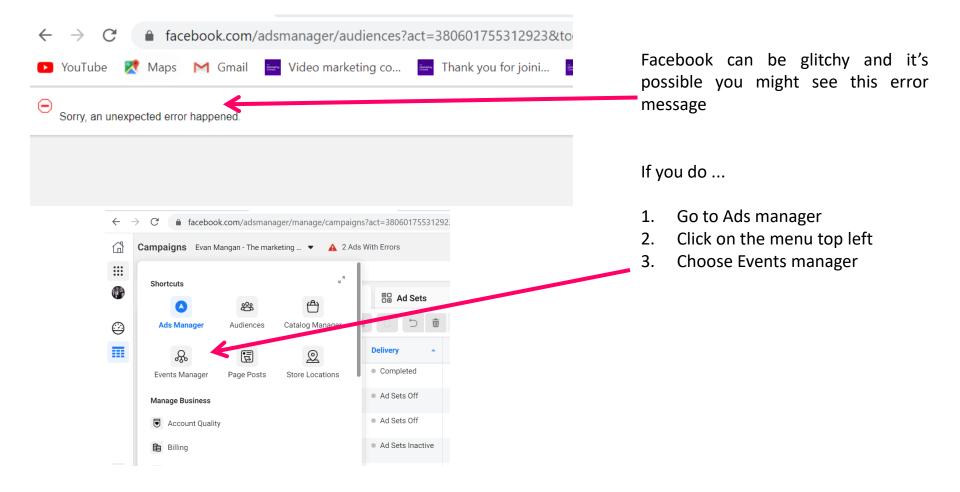
Until the pixel gets on your site the audiences won't build.

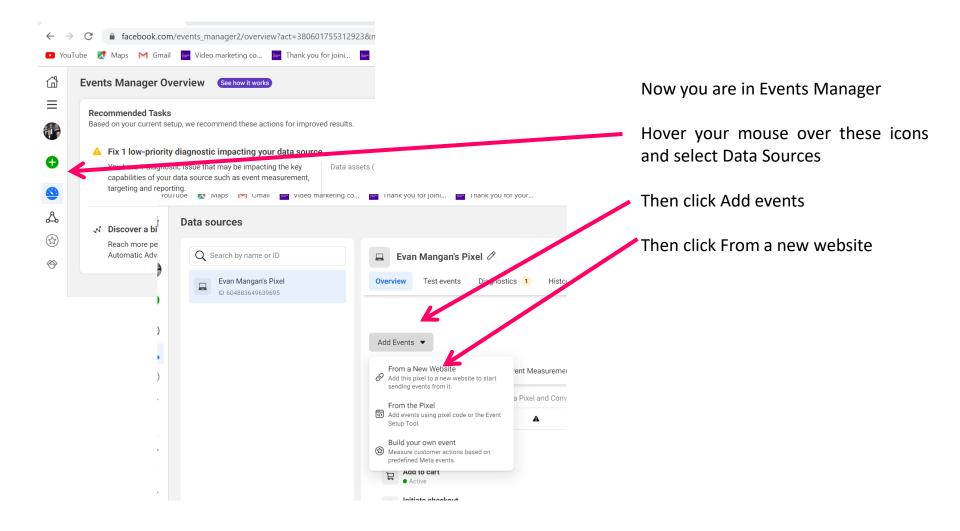
To do this ..

- Tick the box next to the Webs visitors 30 days audience (180 days – it doesn't matter)
- 2. Then click on the 3 dots
- 3. Then click "View pixel"

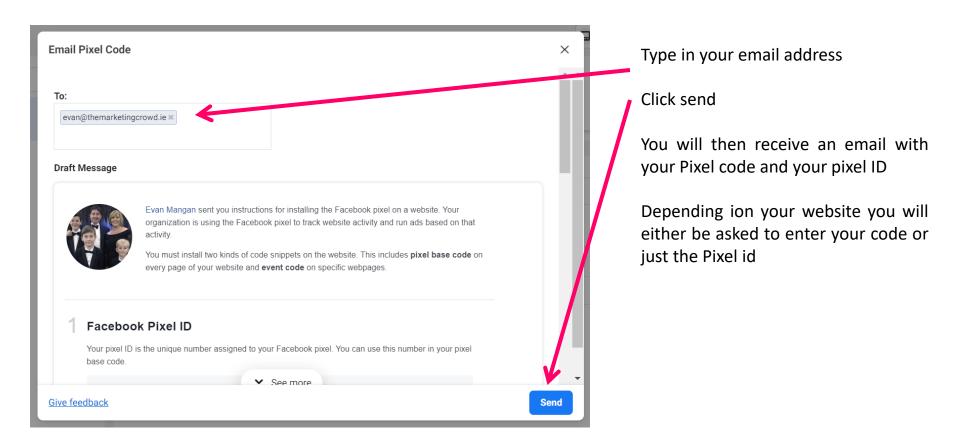
How to get the Pixel



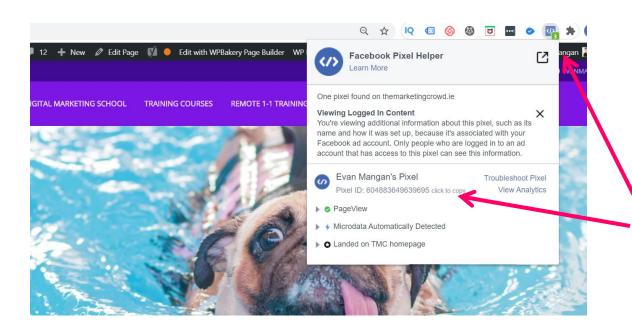




Connect website activity using pixel Х **Click email Instructions** Select the best method for adding the pixel code to your site based on how the website was built, what kind of access you have to the code and your technical support. Manually add Pixel code to website $\langle \rangle$ Follow guided installation instructions with detailed developer documentation, or email instructions to your developer. Learn more Install code manually Ø Use partner integration Check if your website is eligible for integration with one of our supported partners, like Shopify, WordPress and more. Learn more **Check for partner** Give feedback Email instructions



How to check if the Pixel is already on your site



Use the Chrome extension called "Facebook pixel helper

- 1. Use the Chrome browser
- 2. Google "Facebook pixel helper"
- 3. Install the extension
- 4. Go to your website
- 5. Click on the Extension icon
- If there is a Pixel on the page it will tell you and also the Pixel ID

Ensure you are GDPR compliant



In your privacy statement ensure you make clear ...

- That third parties, including Facebook / Instagram, may use cookies, web beacons, and other storage technologies to collect or receive specific types of information and use that information to provide targeted ads
- How they can opt-out of this data collection and use of information for ad targeting, and
- Where they can actually opt out of this, such as an actual link to an opt-out form.

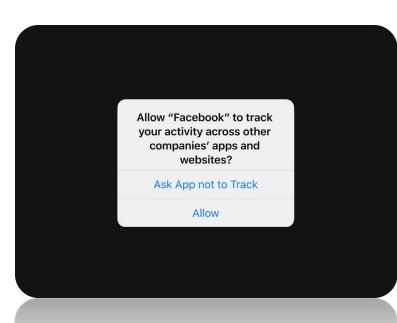
Here are some useful links to help you do this ...

- a) This is an excellent article showing some examples of companies privacy policies in relation to Facebook ads/ retargeting <u>https://termsfeed.com/.../privacy-policy-facebook-retargeting/</u>
- b) Here is where people can opt out of Facebook's Ads that use external data for targeting

https://www.facebook.com/help/568137493302217

c) Here is the privacy statement on The Marketing Crowd website if you would like to read it. You can take the section relating to retargeting if you wish <u>https://themarketingcrowd.ie/privacy-statement/</u>

Be aware that Apple's iOS privacy update has impacted the effectiveness of retargeting



In 2021, Apple made a change to it's privacy settings which meant that when people opened any app including Facebook it asked – Do you want this app to be able to track you across the internet.

96% of people said no

Since then, if anyone visits your site using an apple device they are not tracked and will not be in your retargeting Audience

As a rough guide ...

50% of your website visitors might be on mobile Around 50% of mobiles are apple phones

So it could impact 25% of your traffic

How to target "lookalike" audiences

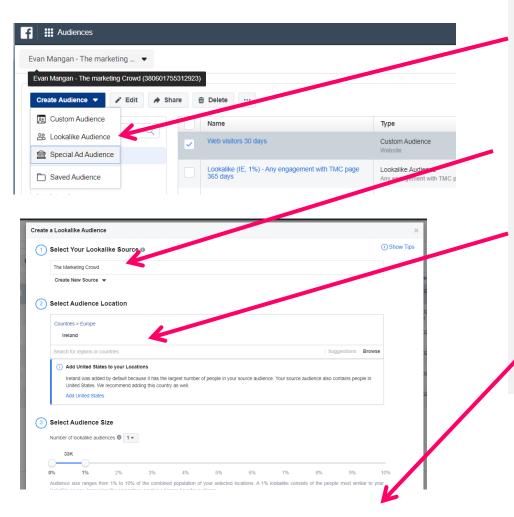


You can target people who look similar (similar age / location / interests) to your followers , or web visitors

They are called lookalike audiences.

A lookalike audience will include the top 1% to 10% of people in the selected country who are most similar to the seed custom audience.

How to target "lookalike" audiences



Click on the Create Audience button but instead of selecting custom audience as we did earlier, select Lookalike audience

Then type in the name of the audience that you want to develop a lookalike e.g., enter your page name or if you have created a custom audience (web visitors / customer s/ email list) select one.

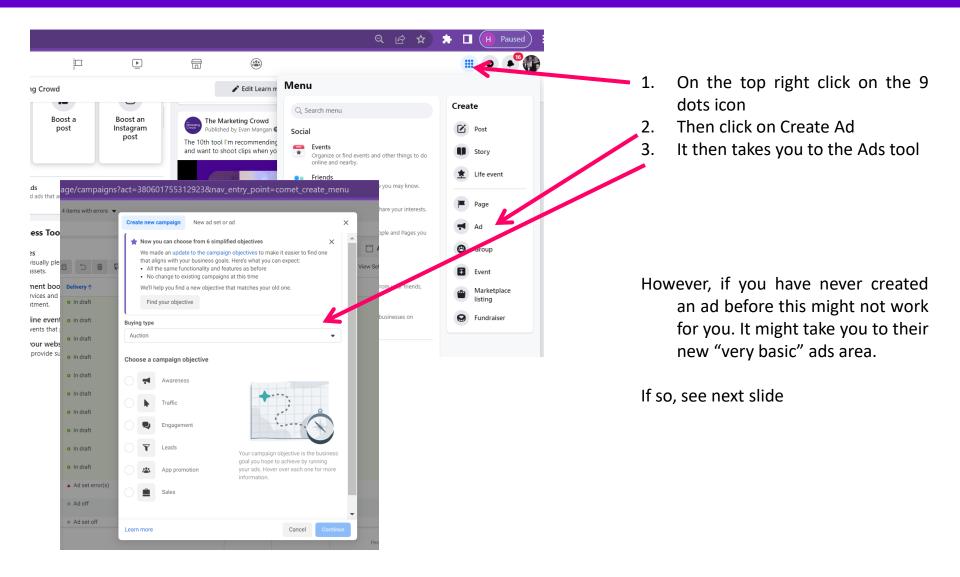
Also enter the country that you wish the audience to be in. E.g. Ireland

Then click on Create audience. It can take several hours for the audience to be created.

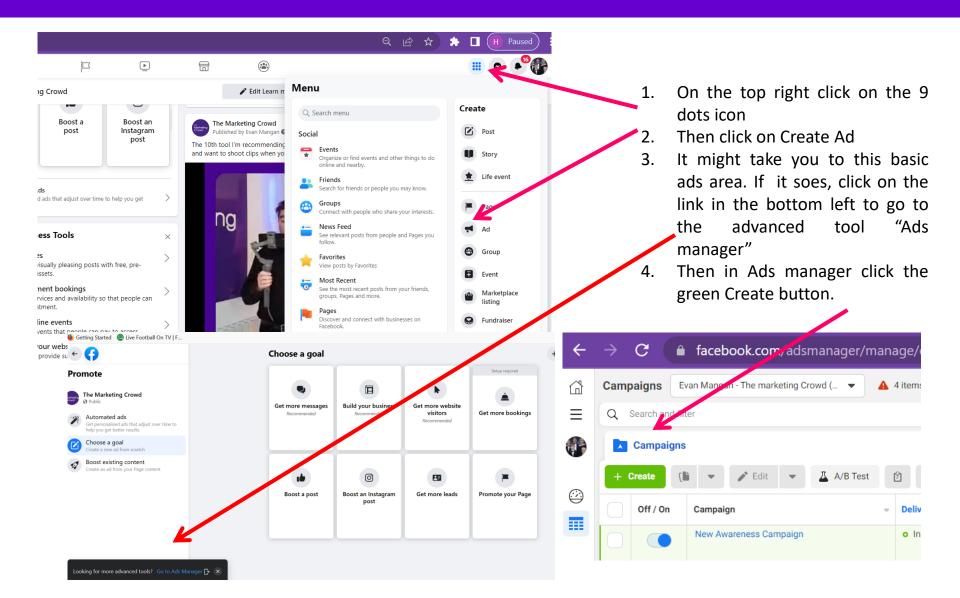
What We Will Cover

- 1. Overview of where your ads can appear
- 2. Why you should use the ads tool rather the Boost post button
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- 6. How to turn a post into an ad step by step
- 7. How to monitor your ads

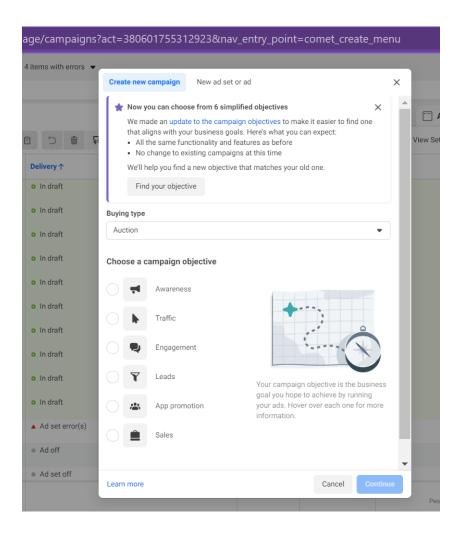
To access the ad creation tool within ads manager



Alternative way to access the ads tool

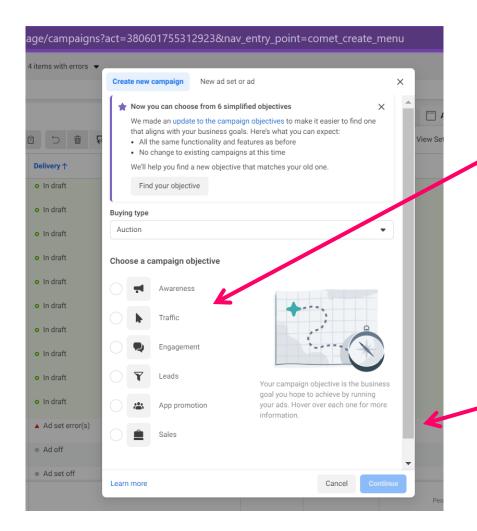


They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

- Do you want to drive traffic to your website?
- Do you want to drive traffic to you site
 PLUS measure how many sales or
 enquiries or downloads you achieved
 from the ad campaign?
- Do you want more people to see your FB page post?
- Do you want to get more likes for your page?

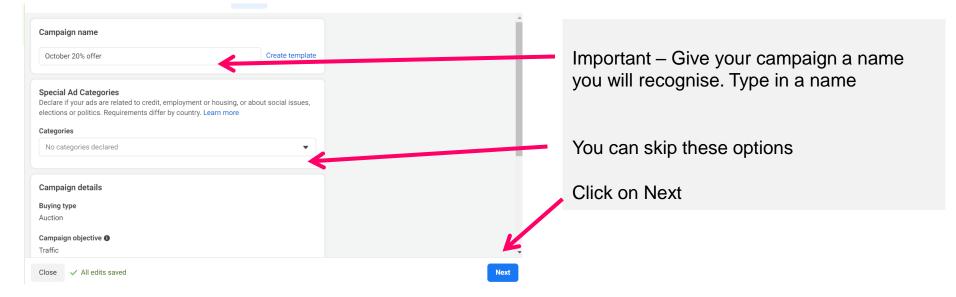


Then choose either "traffic" or "engagement"

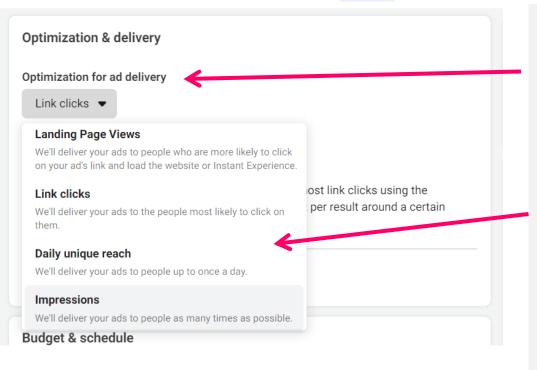
If you are driving people off of your website choose traffic.

If you are not driving people off of Facebook choose engagement

Click on "continue



🔤 Thank you for joini 🔤 Thank you for your		
October 20% offer > New Traffic Ad Set > 1 Ad		
C Edit 👁 Review		
Ad set name	✓ Performance m	In the level 2 course we cover how to
New Traffic Ad Set Create template	Evolving changes with affect your performan	structure your campaign with multiple adsets. You can type in the name of who
Conversion	Ad sets that include the E	you are targeting here. If you are not targeting multiple adsets you can leave this
Conversion location Choose where you want to drive traffic. You'll enter more details about the destination later.	Audience definition	largeting multiple addets you can leave this
Website Send traffic to your website.	Specific	Where do you want to drive traffic to?
App Send traffic to your app.	Estimated audience size:	Your website?
Messenger Send traffic to Messenger.	Stimates may vary your targeting select	Your App?
WhatsApp Send traffic to WhatsApp.	Estimated daily res	To Messenger so people can message you?
		To WhatsApp?

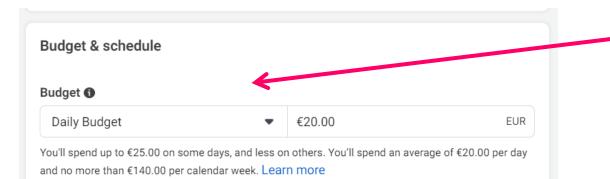


There will be a built in optimisation in your campaign. This means Facebook will try to put your ads firstly in front of the people in Your target audiences that are likely to Perform an action

Landing page views – based on previous Actions, Facebook believes the person will Not only click but is likely to also wait Around for the Page to load

Link Clicks – people who are likely to click Daily unique reach – your ad will appear in front of people only once a day

Impressions – it could appear in front of people many times



Step 1: Decide how much you will spend per day and for how long you will run the campaign for

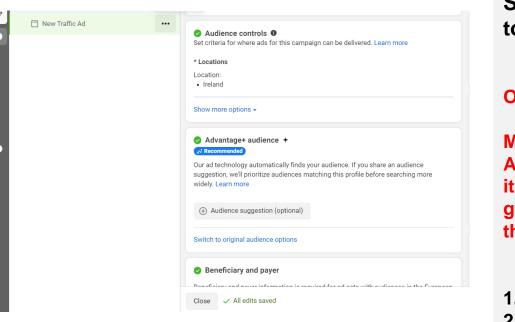
Schedule

Start date

Oct 12, 2022 6:25 AM
Pacific Time

End · Optional

Set an end date



Step 2: Choose the people you want to target.

Option1 – Based on Advantage + targeting

Meta is rolling out the option to have their Al do a lot of the targeting for you. You give it an idea of what you want but you then give it the ability to find other people who it thinks will respond to your ad

- 1. Choose a location eg. Ireland or Kerry
- 2. Click show more option and you can exclude people in your custom audiences eg. Your web visitors or followers
- 3. Then click on audience suggestions. Here you can specify an age range and some demographics, interests / behaviours

New Traffic Ad	Se * L Lo	Audience controls	Step 2: Choose the people you want to target.
	Sh Q Q Q Q	how more options - Advantage+ audience + V Recommended ur ad technology automatically finds your audience. If you share an audience uggestion, we'll prioritize audiences matching this profile before searching more	Option 2 – If you don't want to use Advantage+ you can take full control of the targeting. Just click "switch to original audience options"
		Audience suggestion (optional)	
	De	Beneficiary and payer	

Audience Define who you want to see	your ads. Learn more		
Create new audience	Use saved audience 🔹		
Custom audiences		Create	new 🔻
Q Search existing audie	Inces		
Exclude			
Locations			
People living in or rec	ently in this location		•
Ireland			
Y Ireland			
🛛 Include 👻 Q	Search locations		Browse
Add locations in bulk			
Age			
18 💌 65+ 💌			
Gender All genders			
Detailed targeting Include people who match ()			
Q Add demographics, ir	terests or behaviors	Suggestions	Browse
Exclude			
Advantage Detailed Targeting + Reach people beyond y improve performance.		elections when it's likely t	to
Languages All languages			

Step 2: Choose the people you want to target.

Target your advanced custom audiences under "custom audiences"

Target by... Location Age & gender Interests / Behaviours / Demographics

laceme	ents	Learn more
Use / Face	0 1	ded) ↓ our budget and help show your ads to more people. ur ad set's budget across multiple placements based
Manioppo		d. The more placements you select, the more et audience and achieve your business goals.
	vices	Performance may be impacted
All	devices	Performance may be impacted
PI	atforms	Evolving changes within the ads ecosystem may affect your performance or reporting.
PI	Facebook Instagram	affect your performance or reporting.
PI		
A	Facebook Instagram Audience network Messenger sset customization	affect your performance or reporting. Ad sets that include the European Region
A:	Audience network Messenger seet customization	affect your performance or reporting. Ad sets that include the European Region
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A:	Facebook Instagram Audience network Messenger seet customization elect all placements that support asset customization acements	affect your performance or reporting. Ad sets that include the European Region Audience definition Your audience selection is fairly broad.
A: Se	Facebook Audience network Audience network Audience network Facebook Feeds Get high visibility for your business with Facebook Facebook	affect your performance or reporting. Ad sets that include the European Region
A: Se	Facebook Instagram Audience network Messenger seet customization sect all placements that support asset customization accements Feeds Get high visibility for your business with ads in feeds Stories and Reels Tell a rich, visual story with immersive, fullscreen vertical ads	affect your performance or reporting. Ad sets that include the European Region Ad sets that include the European Region Addience definition Your audience selection is fairly broad. Specific Broad

Step 3: Decide where You want your ad to appear.

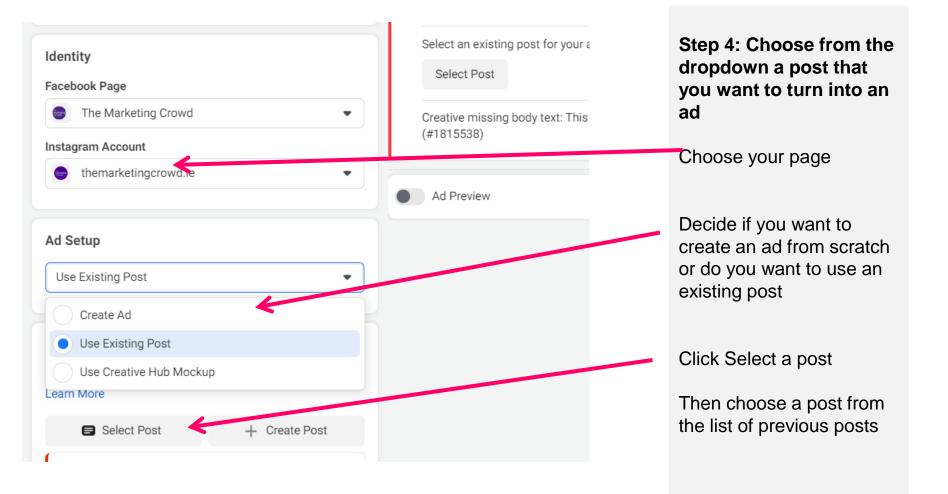
To view your options click on Manual Placements

You can now see that your ad will go out on Facebook, Instagram . Messenger and Audience network.

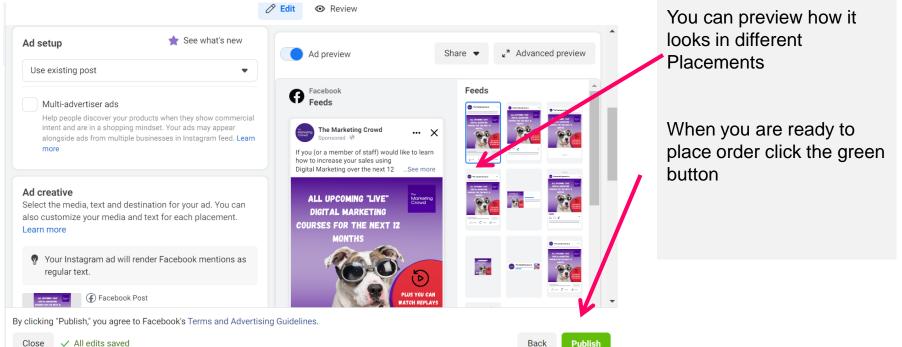
Starting out perhaps leave all the placements ticked and you can then check after the campaign has finished which placements worked well or poorly. Based on this you might switch some off in future Campaigns However I untick audience Network

Click next

How to turn a post into an ad that goes out on Facebook & Instagram



How to turn a post into an ad that goes out on Facebook & Instagram

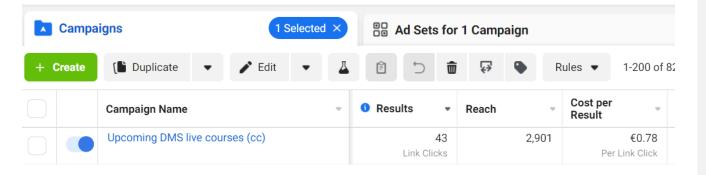


Close

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 - By Interests what people have shown an interest in on Facebook
 - Who has engaged with you on Instagram and Facebook

7. How to monitor your ads

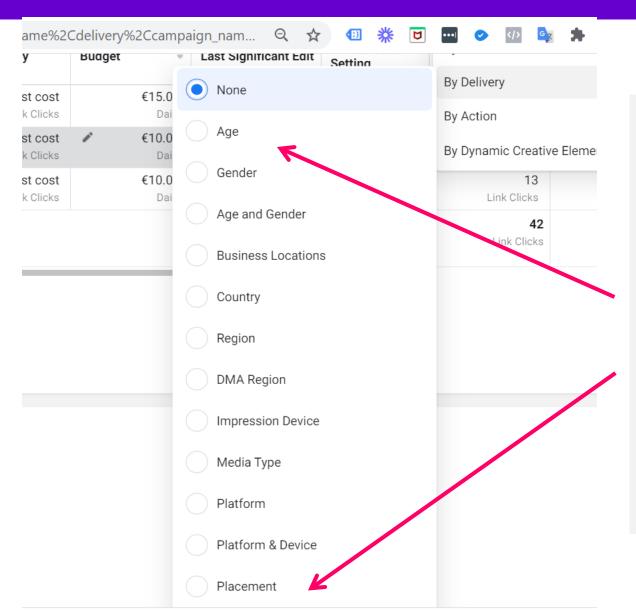


When you create an ad, within ads Manager you can see the results

You are told how many people you reached and what the cost per result was e.g. CPC

pa	igns 1 Selected ×	Ad Sets for	r 1 Campaign		🗍 Ads for 1 Campaign			
e	(Li Duplicate 💌 🧨 Edit 💌	A/B Test 🗊 🗇 🛍 🦊 🐼 Rules 🔻			View Setup 💽 💷 🔹 Reports 🔹			
	Ad Set Name	Delivery ↑	Bid Strategy	Budget -	Last Significant Edit	 Attribution Setting 	By Time	
	Kerry - Interested in DM	Off	Lowest cost Link Clicks	€15.00 Daily		28-day click o	By Delivery By Action	
	Engaged with TMC and Instagram	Off Lowest cost Link Clicks		€10.00 Daily	28-day click o		By Dynamic Creative Element	
	Recent web visitors	Off	Lowest cost Link Clicks	€10.00 Daily		28-day click o	13 Link Clicks	
	> 🛕 Results from 3 ad sets 🕦				-	28-day click o	42	

However, Try clicking Breakdown and then select "Delivery"



You can then choose to get a break down of the people who clicked on your add by

Their age, gender, location

Importantly, you can get a breakdown by placement so you can see which placements are work best for you e.g. GB news feed, Instagram stories, Messenger etc.

+ Create	(L Duplicate	🖍 Edit 🔹 🗸	A/B Test			Rules 💌	View Setup		Reports	•
	Ad Set Name			~	 Attribution Setting 	1 Results -	Reach 👻	Impressions	Cost per	An Sp
	Recent wed visitors				28-day click o	T3 Link Clicks	1,024	1,947	€U.85 Per Link Click	
	Facebook	Facebook Groups Feed	Mobile App		28-day click o	_	3	3	_	
	Facebook	Facebook Stories	Mobile App		28-day click o	_	47	49	_	
	Facebook	Feed: News Feed	Desktop		28-day click o	1	69	109	€0.84	
	Facebook	Feed: News Feed	Mobile App		28-day click o	10	905	1,621	€0.93	
	Facebook	Feed: News Feed	Mobile Web		28-day click o	1	35	60	€0.22	
	Facebook	Marketplace	Mobile App		28-day click o	1	73	105	€0.41	
	A Results from 3 a Excludes deleted items				28-day click o	42 Link Clicks		4,94 : Tota	€0.70 Per Link Click	
					1					

Importantly, you can get a breakdown by placement so you can see which placements are work best for you e.g. GB news feed, Instagram stories, Messenger etc.