

HOW TO USE INSTAGRAM FOR MARKETING - PART 2

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Part 2: How to use Instagram for marketing

- 1. How to post images & carousels
- 2. Overview of Instagram Stories
- 3. How to attract more followers
- 4. How to get more reach and engagement
- 5. How to drive traffic to your website from Instagram





Tap on gallery to choose an image or video from your Phone

Tap on the folder name at the top to choose a folder on your phone

Select an image

Then tap next (top right)



You can now add a filter if you wish and you can also edit the warmth, saturation of the image.

Tip – use the Befunky app to make the colours pop in your image (see video lesson in the school)

Then tap next



Carousel posts on Instagram



Why Create carousel posts?

You can share up to 10 images or videos in a Carousel post

Carousels are a great way to boost your presence on Instagram because, as Aia Adriano, Director of Social Media at Complex explains on <u>Twitter</u>, "[it] increases engagement and time spent on the post simply because there's more to consume."

It's also common for carousel posts to appear in the feed more than once with a different slide displaying each time. Therefore, your carousel posts tend to reach more people.

Ideas for Carousel posts



- 1. Share a list of favourite tools, websites, Instagram accounts with a slide for each.
- 2. Share educations tips with a slide for each.
- 3. Share photos / videos of a your products.
- 4. Share testimonials with a slide for each.
- 5. Show behind the scenes images / videos of your office or an event.

Scenario 1: If You have beautiful products – you can easily share photos or videos in your carousel



These are very easy to create.

Just ensure that the first image is the most striking / interesting

Note = your images do not have to be square. Instagram displays a ration of 4:5 so you could crop your images 1080 x 1350.

However, if you are sharing tips / advice then there are more things to consider.

Scenario 2: If you are sharing tips / advice in a carousel there are more things to consider



1. Use The First Image As A "Scroll stopper"

You'll want to **treat that first image** as you would a header image or headline. Its' one goal is to get people to stop and pay attention. Nothing else. You have 10 images so use the first for this purpose.

2. Encourage People To Swipe Through

As with any marketing activity, the best way to get someone to do what you're hoping is to **prompt or ask** them. Just a simple line in your caption with a call-to-action to swipe should do it. For example brands often put something like "Swipe through to see more!"

Another thing brands frequently do is add a **visual signal** in the images, like an arrow pointing to the right in all but the final image.

Tips for creating Carousel posts



3. Make Sure Every Slide Can Stand Alone

You never know exactly which image will be the first one someone comes across since people can share specific ones in their stories.

Plus, once a user has seen the first image, the post may reappear in their feed displaying one of the others. All images are a potential entry point.

That means someone should be able to **guess the overall topic** or theme of the carousel from every image within it.

4. Avoid Information Overwhelm.

Don't try to cram multiple sentences on one slide. Make sure the text has enough padding around it that it's easy to read without holding the phone right up to your face.

You want to avoid overwhelming passive scrollers with so much information that they don't take action.

Tips for creating Carousel posts



5. Look at what type of carousels are being created by similar accounts to you.

When you look at the grid on a profile you can easily spot carousel posts with the Square on a square icon. Which ones do you like? Which do you find most interesting and why?

6. Use Canva to design carousel slides to ensure consistency of background colour, font, layout.

If your Carousels are sharing tips and information ensure they look great by using Canva to design them.

Canva has some excellent Carousel templates



To save you time creating these you can adapt a template in Canva

https://www.canva.com/instagram-posts/templates/carousel/

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How Stories can help our marketing goals



We want to use Stories to ...

- Get in front of more of followers. Some followers might not see our posts but could see our story
- 2. Keep our business in front of our followers and keep us top of mind.
- Ideally followers might share our posts to their story or will share our story on their story – this increases our reach and awareness .and could help increase our followers
- 4. If you have shoppable posts setup you can link out to products on your website



What is a story?

People and business pages can post multiple images and (up to 60 second) videos into a slideshow that will be visible for 24 hours and will then disappear.

Stories are very prominent in the newsfeed and is a way to get more visibility and reach



Tap on the + icon top right

Then tap on Story

Tap the **circle button** at the bottom of the screen to take a photo

To add text to the image tap on the Aa icon.

You can change the font style, colour and you can move the text to position it on your image

To add an arrow or design by drawing it with your finger select this icon and you wll get some brushes that you can use

To post this to your story select "send to" and then your story

To select an image (or video)from your phone's gallery tap on the image icon bottom left

The image will now appear in the centre of the screen and the background colour will match the main colour in the image.

To make this image larger and to fill the screen pinch into the image

You can also add Stories to your profile as "Highlights"

How to add a Highlight to your profile

How to add a Highlight to your profile

To add a highlight to your Story

Select previous story elements that you want to add to your highlight

Then tap next

How to add a Highlight to your profile

To add a highlight to your Story

Give your highlight a name

Choose an image to be the highlight circle image

Tap done

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In order to attract followers we need to post interesting content

List bullet points for this sentence

"Follow us and you will receive"

Are the reasons varied and compelling? Or are you just selling your products?

What works on Instagram

What Doesn't Work

Positioning your brand as a boring spammer through ...

- Repetitive and boring updates
- Selling selling through your page updates

What Does Work

Increasing awareness, engagement and trust in your brand through

- Sharing your knowledge and expertise in order to help customers – eg through videos, blog posts or ebooks
- Sharing links to 3rd party information that they would find useful
- Sharing photos or videos about your company that are interesting and engaging.
- Giving away free products as prizes through a promotion or contest
- Encouraging followers to engage with them and other followers to share experiences of the brand

Figure out where you are on this **spectrum**

How to develop a Posting Plan

Spend time doing this research

Do a search for companies in your sector and find 10 - 15. Follow those who are not direct competitors

Search for hashtags that you think your competitors or others in your sector would be using. Visit the profiles of those who generated the content. Follow those who are sharing interest content

Ask yourself

- What content is interesting?
- What type of images and videos are they creating?
- What levels of engagement are they receiving in terms of likes, comments and followers?
- Could we create those within our business?

This will feed into your posting strategy

Example Posting Plan

For A Hotel

Facebook updates will include ...

- Things to do when you are on holiday in this area
- · Upcoming events in the area
- Recipes from the Head Chef
- Wellness tips from the Spa
- Win a free meal
- Win a free stay
- Special offers

Ensure the grid on your profile has at least 12 posts

Why? If there are few posts, people are less inclined to follow because they will think your account isn't active.

Ensure the grid creates an initial good impression – it needs to look visually appealing

Why?

People will form an immediate impression of whether your account looks interesting.

If you have visually beautiful products, this is easy

If you are in the middle of the spectrum – no physical or beautiful products you need to find a way to make it visually interesting

- •Use eye catching stock images
- Make yourself prominent in the image / videos
- Use your brand colours as the main theme in your posts

Ensure you post visually interesting content

Post interesting content!

Start by posting inviting, interesting, and innovative photos

Having a consistent presence will attract followers

Use your Instagram Posts Run an Instagram competition to grow followers

Run a contest giving one of your products away.

You can ask people to enter by ...

- 1. Following your account
- 2. Liking the post
- 3. Tagging a friend (s) who would also be interested in the product

Ensure you use hashtags like #instacontest #instagiveaway #contest to increase the reach

To choose a winner at random you could ...

- Assign each entrant a number and then use Google to generate a random number g- simply google random number generator
- Or use the tool in the next slide...

Free tool to pick a winner

If you are running a competition across Facebook AND Instagram you might be wondering how you could pick one winner, at random, fairly.

There is an excellent free tool that allows you to do this and it's a website called commentpicker.com. In order for this to work you...

a) Need to have a Professional Instagram account (Business or creator) linked to your Facebook page. It won't work for personal Instagram accounts.

b) Send out a post about your competition on Facebook and Instagram requiring people to comment on the post to enter.

Then here's what to do ...

Free tool to pick a winner

™ Marketing Crowd 1. Go to Google and search for "Pick a winner Facebook and Instagram". Click on the first result which is the website commentpicker.com

2. On the left hand side of the page, click the option to connect to your Facebook account. Once you login to Facebook it will ask you which Facebook page you want to choose a winner from.

3. On the right hand side it will then ask you to choose which Facebook post you are choosing a winner from and also which Instagram post. You can choose them from a dropdown.

4. You are then asked whether you want to choose a winner based on how many people they <u>@mentioned</u> or you can just choose zero to choose a winner from anyone who commented (they didn't have to mention someone). You can also filter and choose a winner from comments that used specific words e.g. they might have to get an answer right

5. It will then tell you how many unique entries you had based on comments. On the bottom left click the button that selects a winner randomly.

6. The tool then chooses a winner.

Instagram SEO: Get your account found in Instagram search

Daily limits

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Hashtags

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Growth

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People are on Instagram following their interests. Therefore they are searching for accounts to do with their interests.

When they search for account, Instagram will only list in the search results accounts that have those words in the "name" field or the "username" field of the profile.

Therefore, consider adding key words / search terms to your profile name. (max 30 characters)

Your username however should be your business name (max 30 characters)

Instagram SEO: Get your posts & Reels found and get followers by using Hashtags

About Hashtags

1. The main way people can find posts on Instagram to do with a topic is to search for posts that have a hashtag.

You can add up to 30

It will help you attract more followers. People will find and discover your content and when they click through to your profile they will hopefully follow you.

2. Also, people can FOLLOW a hashtag so your post can get into the newsfeed of people who are not following you – but only if Instagram thinks your post is interesting (high engagement)

3. Your post can also get into Explore based on hashtags and this will get you huge visibility

Instagram SEO: Get your posts found and get followers by using Geotags

About Geotags

When you send out a post or Story you can add a Geotag to indicate where that post was sent from / or relates to

People can search for posts / stories that were sent from a premises / town / county / country

Studies have found that geotagging can increase the visibility of your post by up to 20%

You would want your posts and stories to be found in these search results because people might then click through to your profile and follow you.

Use your Instagram Posts Engage within your niche or locality – Like and comment on posts in your niche or locality

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Pre Marketing Crowd	Comment as themarketingcrowd.ie	Post

When you comment on a post as your business profile it has two benefits

- 1. Other viewers of the post might click through to your profile to check you out
- 2. The person whose post you commented on will certainly check out your profile

Therefore, it's a good idea to comment on posts ...

- That would be seen by a lot of people that you would like to have as followers – this could be within in your sector or locality)
- That were sent out by people what you think could become your customers. You could find these people through hashtags or because they follow a competitor

Use your website Prompt your website visitors to follow you

Consider having text at the bottom of your web pages that says "We are on Instagram. Tap the link below to follow us" and then a button that links to your profile

See an example on this page

https://www.the42.ie/premier-league-projectrestart-fixture-details-5115671-Jun2020/

Leverage Facebook: Send out a FB post asking followers to follow you on Instagram

Published by Evan Mangan 191 - August 12, 2018 - 0

Thanks very much for following The Marketing Crowd on Facebook. Would you like to also follow us on Instagram where I post daily on the best mobile apps and tools that will improve your social media marketing?

"Why follow us on Instagram as well as Facebook?

1. Our Instagram account is dedicated to sharing details of amazing apps and tools that you'll love - I'll be posting far more on Instagram than Facebook

2. There will be a lot of tips on tools you can use for marketing o... See More

Send out a FB post prompting your followers asking them to follow you on Instagram

Ensure you tell them why they should follow you on Instagram as well as FB e.g. the way the FB newsfeed works you don't see all of our posts

Because your post will only reach around 10 - 20% of your followers Ensure you also turn the post into an ad and boost it to all of your followers

Leverage Facebook: Turn this post into an ad targeting your FB followers

Locations () F	People living in Worldwide Vorldwide	n or recently in this location view of the second s	↓ Browse		lf yo ALS you	ou want to advertise to your Facebook followers who SO use Instagram (in order to prompt them to follow I on Instagram)
Connectio	We are but it ha	Facebook Pages ▼ People who like your I The Marketing Crowd	ide on the map, ×	×	1. 2. 3. 4. 5. 6. 7.	Go to the Ads tool (within Ads manager) on Facebook Select engagement as an objective Instead of targeting Ireland select "worldwide" The under connections select your page followers Then under placement select Manual placement untick all the placements except Instagram When choosing what to send out as an ad select a previous post (the post that you sent out on Facebook) Add a call to action button and link it to your Instagram profile
Manual Pl Manually o have to re-	lacements choose the p each your tar	places to show your ad. The more get audience and achieve your b	e placements you selec usiness goals. Learn N	t, the more opportunities you'll fore	You Inst	are now targeting your FB followers with an Ad on agram who ALSO use Instagram
Devices All devices Platforms	5					

Facebook

Audience Network

Messenger

Leverage Facebook: Add a prompt to the footer of your Facebook posts

When it arrives it looks like it will be very useful for small businesses in Ireland who want to start selling more online as we will get a centralised shop that we can then promote across Facebook & Instagram through posts, stories and Ads.

If you would like to read more about this you can check out the article on Techcrunch

https://techcrunch.com/2020/05/19/facebook-shops/

Evan

. PS - Are you following us on Instagram? If you'd like to get more tips on the best apps and tools for digital marketing click on the link below and then tap

on follow https://www.instagram.com/themarketingcrowd.ie/

Occasionally adding a prompt at the end of your Facebook posts is a good way to nudge your Facebook followers to also follow you on Instagram

Leverage Email: Add a link to your email signature

Simply go to the settings section of your email account.

Send an email to your email list explaining why they should follow you on Instagram

Do you have an email list or a list of customer email addresses?

Email them to let them know

- You are on Instagram
- How they will benefit from following you
 - Inspiring images / content
 - Contests
 - Vouchers / Discounts

We cover Reels later in the course but be aware that when you post a Reel it goes into the newsfeed of your followers but also goes into a dedicated Reels feed so it gets seen by non followers – who might then choose to follow you

What We Will Cover

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Source: Fanpage Karma

The Fanpage Karma team analyzed the development of reach of 2 million posts from 1700 profiles over the last two years. With the social media tool Fanpage Karma.

Jan 21 = 27% Jan 23 = 17 % Organic reach for posts is declining for most Business and Creator accounts on Instagram over the past year

Why?

Facebook reach has been low for many years but it is disappointing to see reach decline on Instagram

Possible reasons?

- There are more posts in our feed
- Instagram might have tweaked the algorithm to reduce reach from business and creator accounts
- More emphasis is placed on Reels so less room for posts in the feed

How to check the reach of your Posts on Instagram

Next steps

Add WhatsApp Business Let people message you from your

>

Your tools See all ✓ Ad tools > Appointments Create and manage appointments > Image: Create and manage appoint

To view the reach of your recent posts

Ensure you have switched to a business or creator account
Go to your profile and tap on professional dashboard
Then tap see all

How to identify your best performing posts using Instagram analytics

How to identify your best performing posts using Instagram analytics

When are your followers most active on Instagram – Check how many are "active now" at various times during the day

Go to home Tap on the + on the top right Swipe left until you select Live

At the top of the screen you will see how many of your followers are active right now

Do this every few hours during the morning, afternoon and evening and you will spot the times that your followers tend to be active.

Schedule your posts for the best times within the Instagram App

If this isn't yet available in your app you can use Business Suite app on your phone

The ability to schedule using the Instagram app is rolling out to users. If you don't have it as an option use business suite app to schedule your posts from your phone

Get Messages

Collaborator Posts / Reels on Instagram

You can tag up to 3 collaborators on your posts or Reels and when you do ...

- 1. They can accept the collaboration
- 2. Your post or Reel will reach the collaborators followers as well as yours
- 3. Both of your profile names will appear at the top of the Post / Reel
- 4. The engagement stats from both sets of followers are aggregated in the post / Reel
- 5. It could help grow your followers as people can click through to both accounts

Collaborator Posts / Reels on Instagram

Step 1. Open Instagram and click on the +

To get started, open your Instagram app. Tap on the + symbol at the top right corner of your screen.

Step 2. Select your image or video

Next, tap on either Post, Story, Reel, or Live. Select the image or Instagram video you would like to share, then tap Next when you're ready.

Editing options will appear.

If you wish to edit your image or video go ahead, if not tap Next.

Collaborator Posts / Reels on Instagram

Step 3. Tag people

Tap on the Tag People option, then tap Invite Collaborator.

Step 4. How to invite a collaborator on Instagram

Search for people to co-author using the tagging screen. When you invite a collaborator, once they have accepted, they can share your post on their profile grid and with their followers in Feed. If they do, they'll be shown as another author on the post.

Your collaborators will appear below the Add Tag and Edit Collaborator tabs. The Collab tag will automatically appear in the middle of your Instagram post. Tap Done to save changes.

Step 5. The collaborator will then get a notification and if they accept the collaboration it will get distributed to their followers

Ways to use Collaborator posts / Reels

Are there Instagram accounts;

1. that are business partners? Do you deliver a product or service in conjunction with another account?

Could you send out a post/ Reel about that product or service or some helpful content that is relevant?

2. that are not competitors but you are both targeting similar audiences? You could both benefit.

Make a list of accounts in your industry or town/ county that you could approach. However, ensure you explain:-

- a) How the post would be relevant for both accounts not just yours.
- b) How both accounts will benefit.

Examples of collaborator posts

This is such a feel good dress - think we both agree ... more

Posts \leftarrow

themarketingcrowd.ie and kerrylocalenterpriseo. Kerry, Ireland

katiasantibanez and msho10987 Tuxedo Park, New York

:

Carousel posts on Instagram

Why Create carousel posts?

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Ways to drive traffic to your website from Instagram including pitfalls to avoid.

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Marketing Agency

* Over 10,000 Irish businesses have attended the Digital Marketing workshops we deliver for 11 LEOs. *Watch our courses anytime... more

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Professional dashboard

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2.5K accounts reached in the last 30 days. Edit profile Share profi... Contact Insta Polls Mentions Reels Christmas Tips ▦ 81 BRILLIANT FREE EMAIL MINI COURSE MARKETING SERVICE 1 Q (+)ഹ

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Links	5

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Profile information

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Page

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Links do not work in Posts or Reels so you need to Say "For more details see the link in our profile"

You can now add 5 links to your profile

- Tap edit profile 1.
- 2. Tap links

Ways to drive traffic to your website from Instagram including pitfalls to avoid.

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You can easily drive traffic from your Stories using the link sticker

You can easily drive traffic from your stories using the link sticker

- 4. Insert the url (web address) for the exact page you want to drive people to.
- Tap customise sticker text and type the text that you want people to tap on E.g. Tap to see our menu. Tap to read the blog post. Tap to get the special offer.
- 6. You can then position the link anywhere on the image or video

