

#### What We Will Cover

- 1. Overview of where your ads can appear
- 2. Why you should use the ads tool rather the Boost post button
- 3. How to get to the ads tool (And why you might find it tricky to find)
- 4. Which campaign objective should you choose?
- 5. Intermediate level ways to target your ads
  - Around your town, county, country or multiple countries
  - By Demographics and behaviours
  - By Interests what people have shown an interest in on Facebook
  - To your Facebook page followers
- 6. Advanced ways to target your ads based on
  - Who has engaged with you on Instagram and Facebook
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  - Lookalike audiences
- 7. How to then turn a post into an ad looking in detail at budget, audience, Placement and ad
- 8. How to check the performance of your ad

## When you run an Ad on Facebook, it also goes out on Instagram

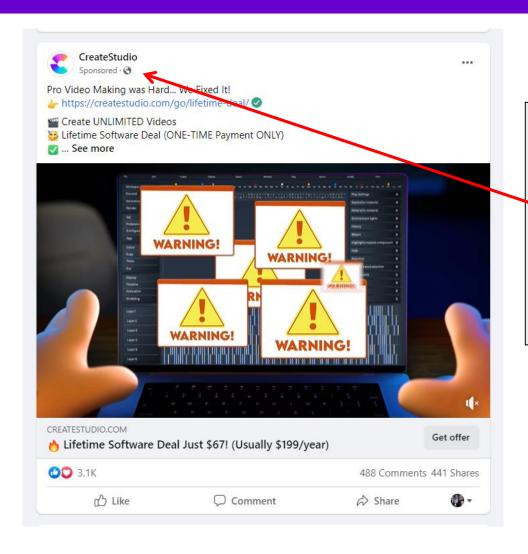


When you use the Facebook Ads tool on Facebook.com, your ad will go out on Facebook AND on Instagram

In this course we will be looking at how to do this.

View Facebook and Instagram as 2 places where your ad appears

#### **Example Facebook Ad In Newsfeed**



This post appeared in my Newsfeed but I have not liked their page. It appeared because they are running an Ad campaign – specifically, a promoted post campaign

It looks like a post but I can tell it's an Ad because

It says sponsored in light grey at the top

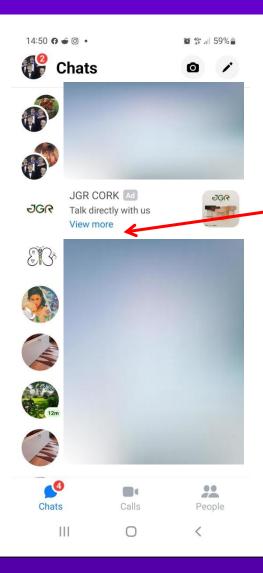
# **Example ads on Instagram**



Ads also appear in the Instagram feed and in Instagram Stories

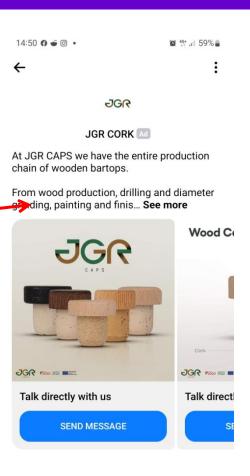


# Ads also appear in Messenger



In your messenger inbox you will see an ad in-between chats

When you tap view details you see more information

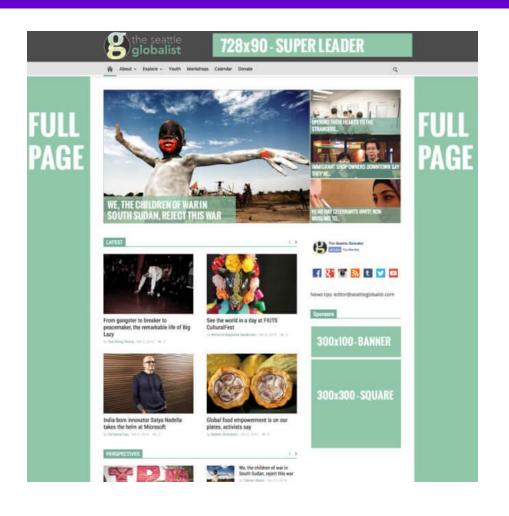


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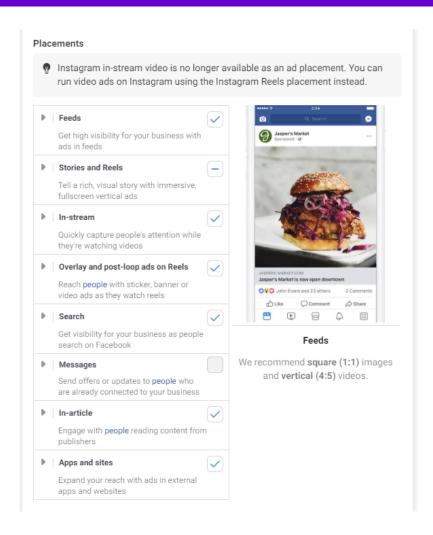
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# Ads also appear in 3<sup>rd</sup> party websites and apps



Facebook also has a network of websites and app that ads appear on

## A full list of placements – where your ad can appear

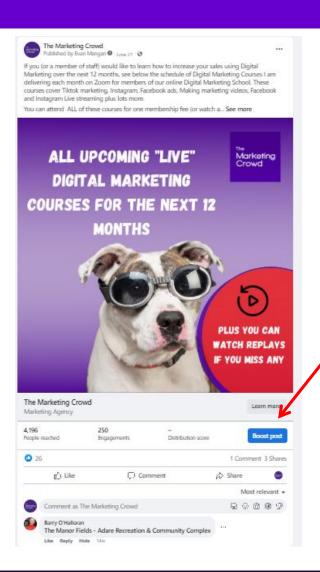


When running an ad you can decide which of these placements you want to keep or remove

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#### 1. The Boost Post Button – on a Facebook Post



When you send out a post from your page on Facebook there will be a Boost post button that allows you to turn the post into an ad

However, not all the targeting options are available and some of the settings result in wastage

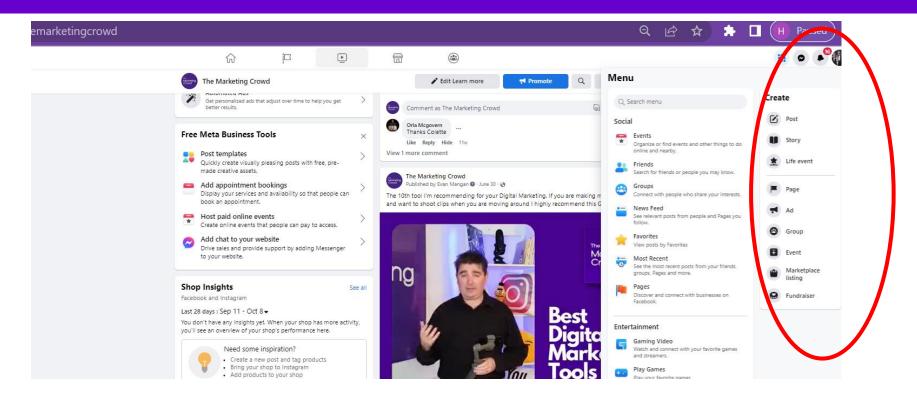
#### 1. The Boost Post Button – on an Instagram Post



When you send out a post from your Instagram account (Business or Creator account) you will see a Boost post button

The targeting options here are VERY limited. You can only target by geography, age, gender and interest

#### 2. The Ads Tool in Ads Manager



If you click on the 9 dots top right (menu) there is the option to create an Ad

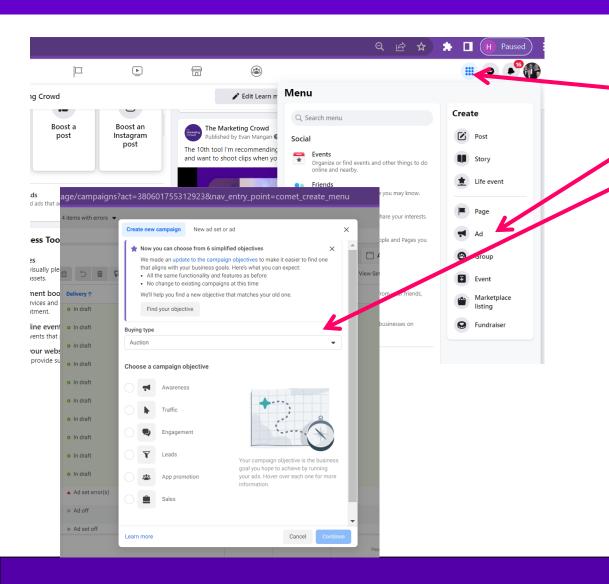
This is the tool that allows small and medium sized business run ads that appear on both Facebook and Instagram but also has

- 1. All the targeting options
- 2. Allows you to avoid wastage

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#### To access the ad creation tool within ads manager

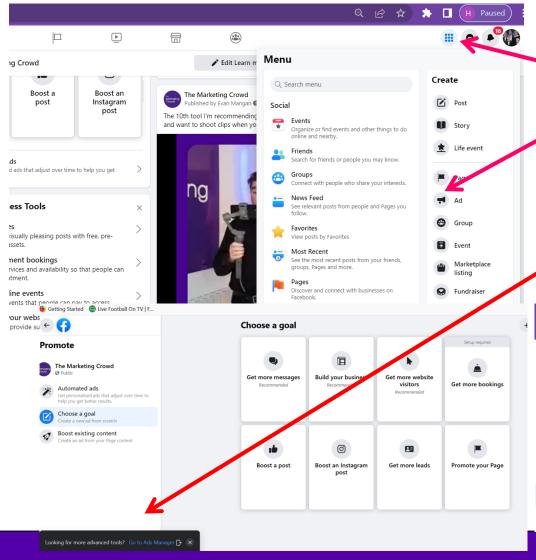


- 1. On the top right click on the 9 dots icon
- 2. Then click on Create Ad
- 3. It then takes you to the Ads tool

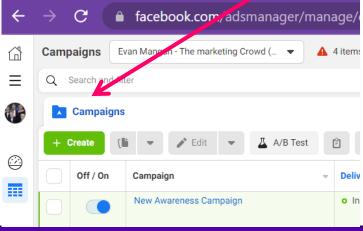
However, if you have never created an ad before this might not work for you. It might take you to their new "very basic" ads area.

If so, see next slide

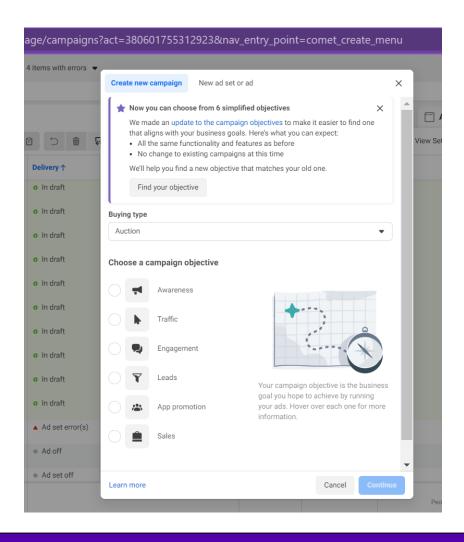
#### Alternative way to access the ads tool



- On the top right click on the 9 dots icon
- 2. Then click on Create Ad
- 3. It might take you to this basic ads area. If it soes, click on the link in the bottom left to go to the advanced tool "Ads manager"
- 4. Then in Ads manager click the green Create button.



#### They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

Select an objective to see the available conversion location and event options for each:

**Awareness:** Show your ads to people who are most likely to remember them.

**Traffic:** Send people to a destination, like your website, app or Facebook event. **Engagement:** Get more messages, video

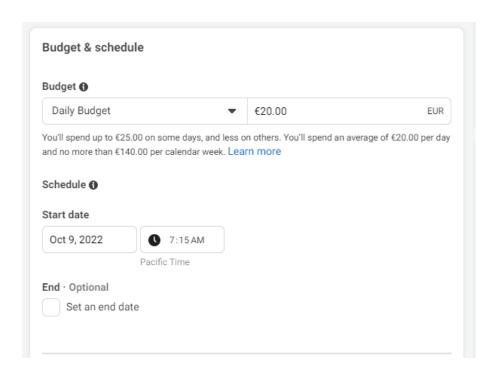
views, post engagement, Page likes or event responses.

**Leads:** Collect leads for your business or brand.

**App Promotion:** Find new people to install your app and continue using it.

**Sales:** Find people likely to purchase your product or service.

## You can control how much you spend on your ads

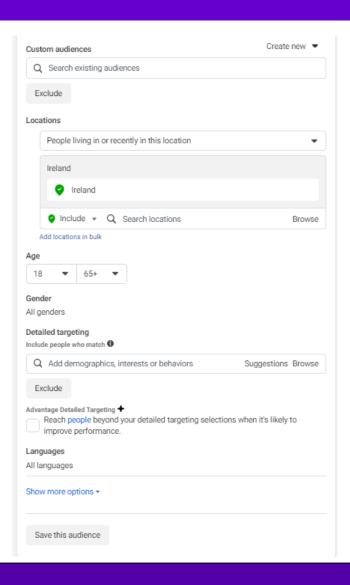


You can specify either a daily budget or a total lifetime budget you want to spend.

If you select to use a total lifetime budget, Facebook could spend most of it in the first few days. If you choose daily budget it will spend up to that amount each day

You can also set a start and end date

## You can target people in lots of powerful ways



#### You can target by:

- · Country and area within a country.
- Whether some lives in the area or is visiting (Tourist)
- Age and gender.
- Precise interests
- Broad Category of interests
- Whether people are connected to your page
- Interested in
- Relationship status
- Languages
- Education
- Workplace

## There are also advanced targeting techniques

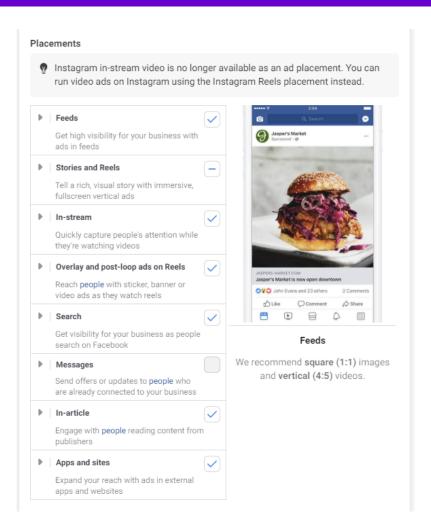


#### You can target by:

- Whether someone visited your website recently
- Whether they engaged with your profiles, posts or ads on Facebook or Instagram
- Whether they are very similar to the people who already like your page, or have visited your website.

We will look at these in more detail later in the course

#### You can choose where your ads will appear

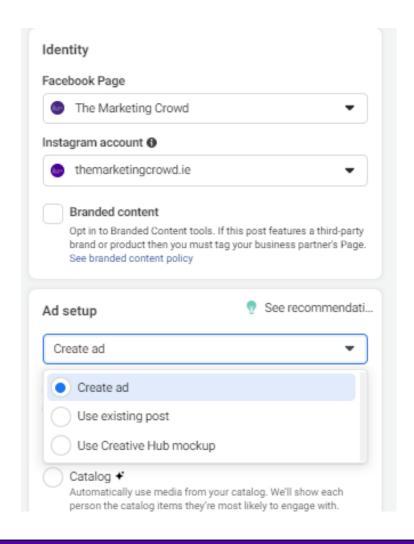


You can choose to have your ad appear

- In the desktop newsfeed (PCs and laptops)
- In the mobile newsfeed (Facebook mobile app)
- On the right hand side of the newsfeed
- In Facebook partner mobile apps (A network of 3<sup>rd</sup> party apps)
- · On Instagram

You can also switch any of these off i.e. You might want to have your ad appear in the Newsfeeds but not on the right hand side of the newsfeed or in partner mobile apps

#### You can choose a post to send out as an ad or design one from scratch



You can choose which page or Instagram profile you want the ad to go out from

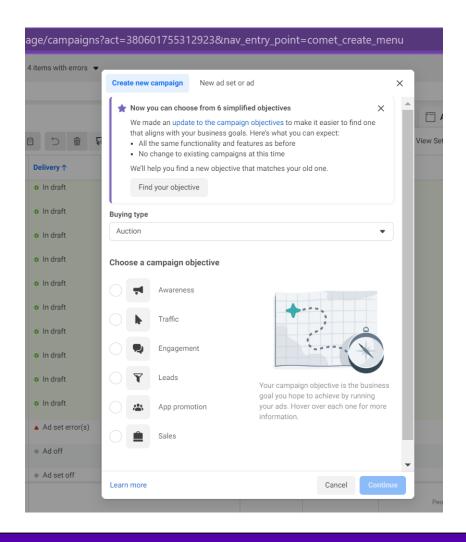
You can choose to use a previous FB post or Instagram post as the ad

Or you could choose to design it from scratch.

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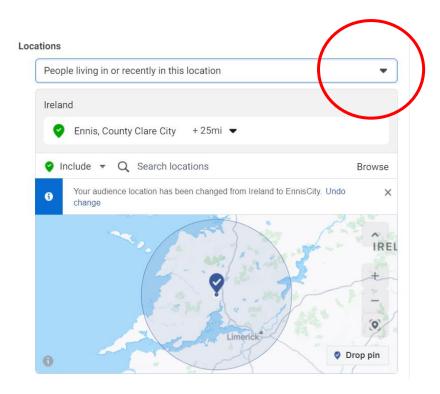
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## **How to target Geographically**



#### You can ...

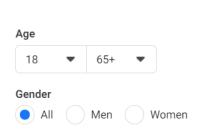
- · Choose a region e.g. Worldwide or Europe
- Choose a country or Multiple countries
- Choose a county or a multiple county
- Choose a town within a country or multiple towns
- Choose a radius distance from a town
- Choose people who live in the location or who are visiting the location

This is mainly based on someone's phone GPS

Ensure you change the drop down from Living or Recently here to "Living Here" or "Visiting Here"

"Recently here" includes a lot of wastage.

# **How to target by Age and Gender**

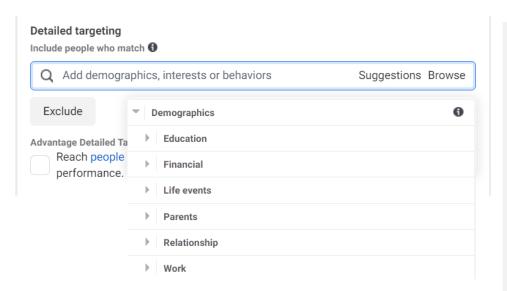


#### You can ..

- Target people by age range from 13 to 65+
- Target people by gender

This information is provided by everyone when joining Facebook.

## **How to target by Demographics**

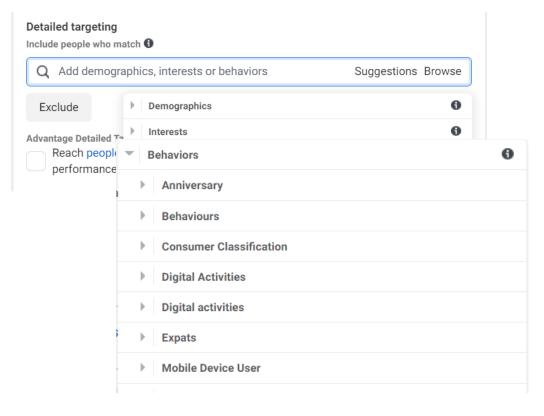


#### **Key Point:**

Demographics are based on what people put in the About section of their profile

- Target people by relationship status (single, engaged, married)
- Target people by education (schools / colleges)
- Target people by Job title
- Target people by life events (married 3 months, 6 months)
- Target people who are parents or have kids of a certain age
- •You really want to have more than 1-2K people in your target audience in order for it to e cost effective and to see results.
- •If your geographic targeting is narrow eg.living within 15 miles of Ennis, you are highly unlikely to have over 1,000 people in your audience.
- •If you find a good targeting option, consider increasing your geographic targeting to get more people.

## How to target by people's Behaviour

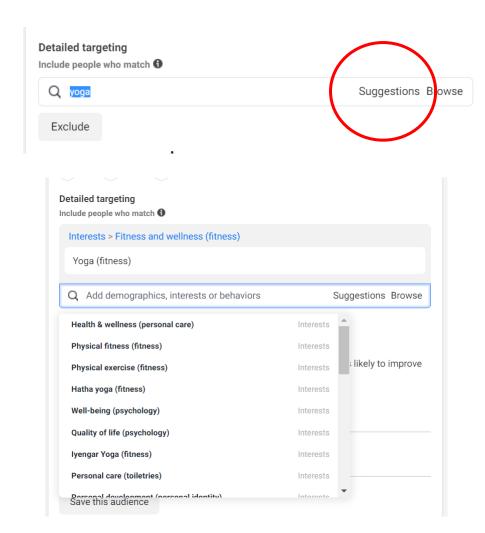


Behaviours are what Facebook has observed about us.

You can target someone based on ..

- •Travel habit frequent international travellers
- •Whether they are an ex pat
- •Whether they manage a Facebook page
- Whether they are an early adopter of technology

#### **How to target by people's Interests**



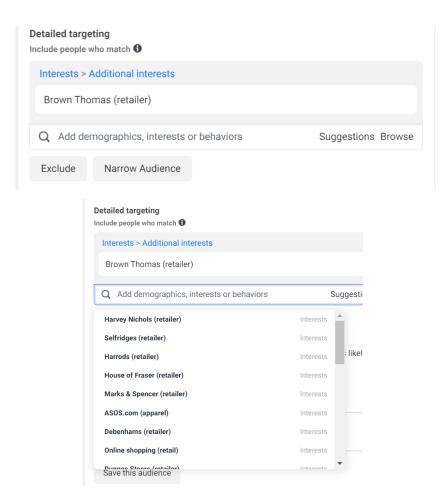
Interest targeting is one of the most powerful elements of Facebook Advertising because you can target people based on what they have shown an interest in on Facebook and outside of Facebook. Eg. The pages they have liked or the ads they have clicked on or sites they have visited.

#### Step 1: Search by topic

For example, if you are a yoga business, search for Yoga and choose Yoga - interests or something else from the dropdown.

Then click on Suggestions and it will show you what other topics the people who like Yoga have shown an interest in. This should give you more targeting ideas

## How to target by people's Interests



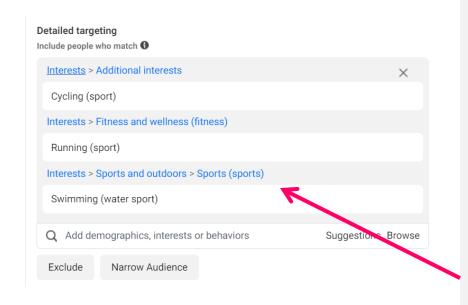
#### Step 2: Search for people who have liked a big page

You can also target people who have shown an interest in (liked the page or clicked on ads) a big brand, famous people, magazines and events that your target audience would be interested in.

For example. I want to target people who have an interest in High end ladies fashion so I can search for Brown Thomas. It comes up as an option so select it. Now click suggestions and you are shown all the other big pages these people have also liked

Note – unfortunately not all pages will appear so you might not be able to target some of your competitors followers.

# When adding multiple interests, understand the difference between AND and OR



There are times when you want to add multiple interests and you want it to be OR

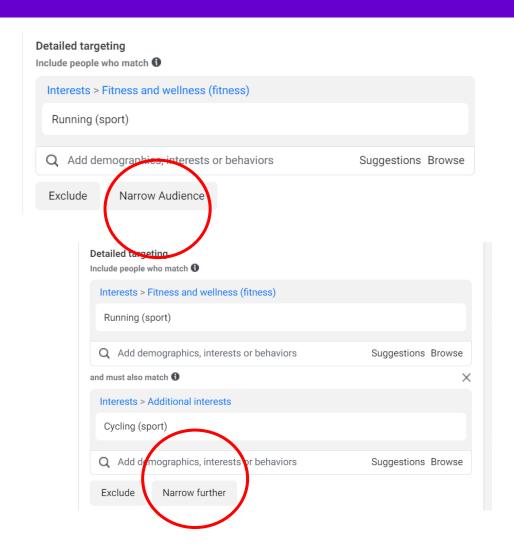
But other times you want AND.

I want to target people who have an interest in Running AND cycling AND swimming .

Not running, or cycling or swimming

When you add multiple interests it is OR

# When adding multiple interests, understand the difference between AND and OR



To make it AND, you need to

Add one interest and then click narrow Then add another interest Then click narrow further.

## Also, think like a sniper rather than a machine gun



Try not to target EVERYONE in the same ad.

Ask yourself are there distinct audiences that I should tailor the image and text to in order for it to resonate with them?

Eg. As a sports physio, don't target people interested in running swimming and cycling with the one ads. Create 3 ads with an image relevant to each audience and text that speaks to them

Eg. As a gym – don't target everyone over 18 within 5 miles who is interested in fitness

Target guys 18-30 with an image of a ripped guy plus benefits that will resonate with them, women 18-30 with an image of a toned young woman plus relevant text, guys over 40 with a relevant image and women over 40 with a relevant image

# If you are new to Facebook Ads - this amount of targeting is plenty!



If you have never run a Facebook ad campaign before, all the targeting we have just covered is plenty for you to focus on and practice.

However, if you have previously run ad campaigns it's important to know what you can now do to take your campaigns up a level

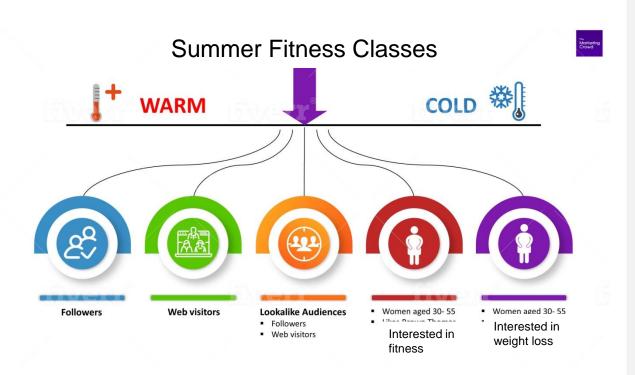
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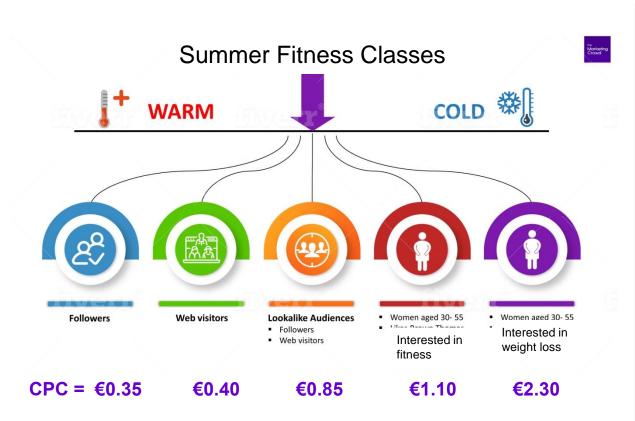
# How to take your campaigns to the next level



You should not view it as one ad campaign but actually a multi campaign where you

- Focus first on your warm audiences (Those who have interacted with your brand) and prioritise your ad spend on those.
- Then work towards colder audiences (those who have not heard of you / interacted with you)

# How to take your campaigns to the next level



3. Then monitor the Cost Per Click of each target group to see which ones are worth targeting again and which ones have a very high cost per click

CPC of 10c to 40 c is excellent CPC of 40c to €1.20 c is ok CPC of €2 – €3 euro is getting very expensive

# Advanced ways to target your social media followers / engagers



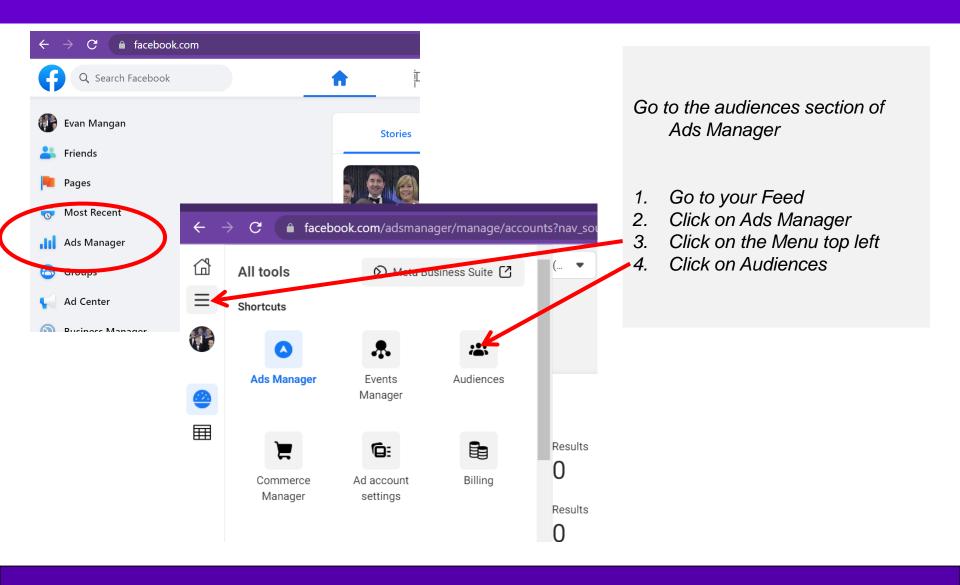
Earlier we looked at how to target your Facebook page followers.

But some of those might not be that interested. How can you target those who have recently shown an interest?

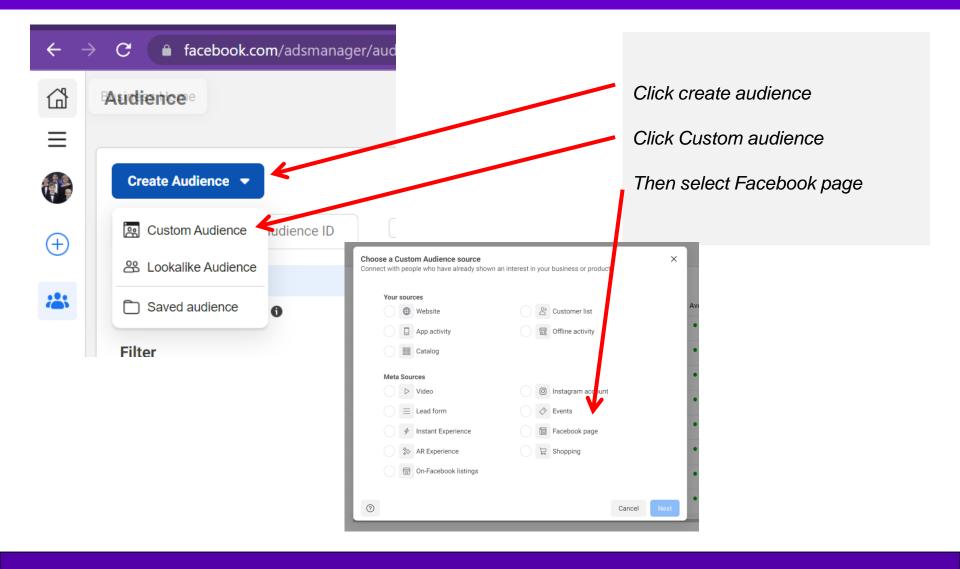
How can you target non followers who have engaged with your posts or ads?

How can you target people who have engaged with you On Instagram?

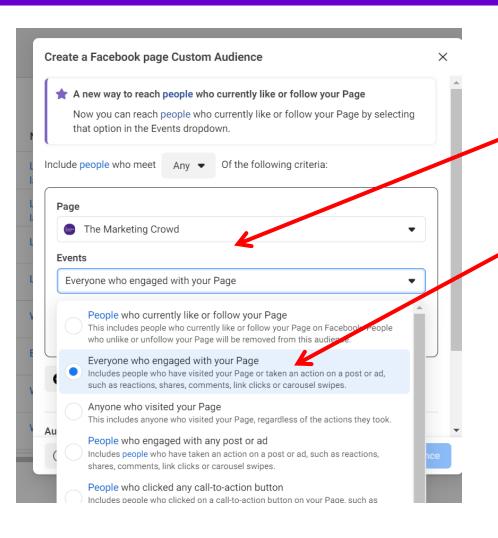
# Advanced ways to target your social media followers / engagers



# **Advanced Facebook page targeting**



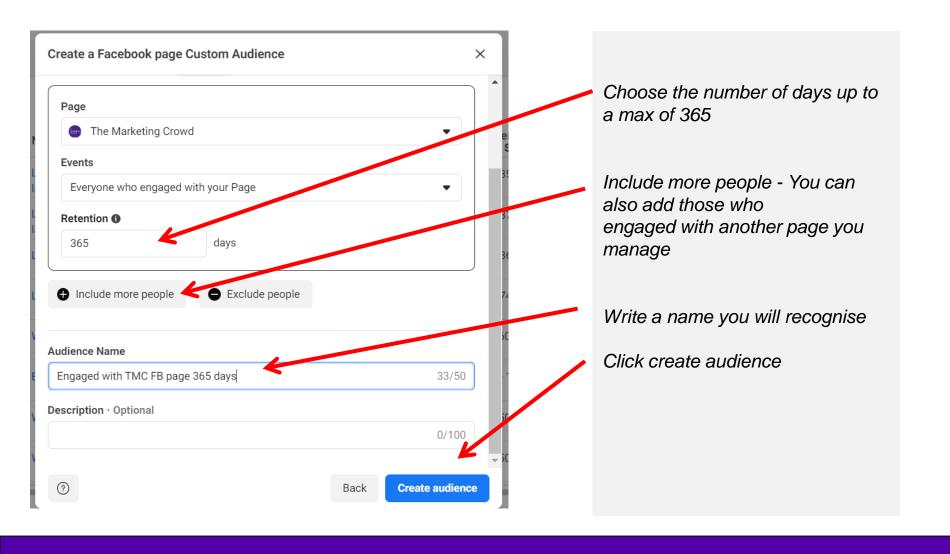
# **Advanced Facebook page targeting**



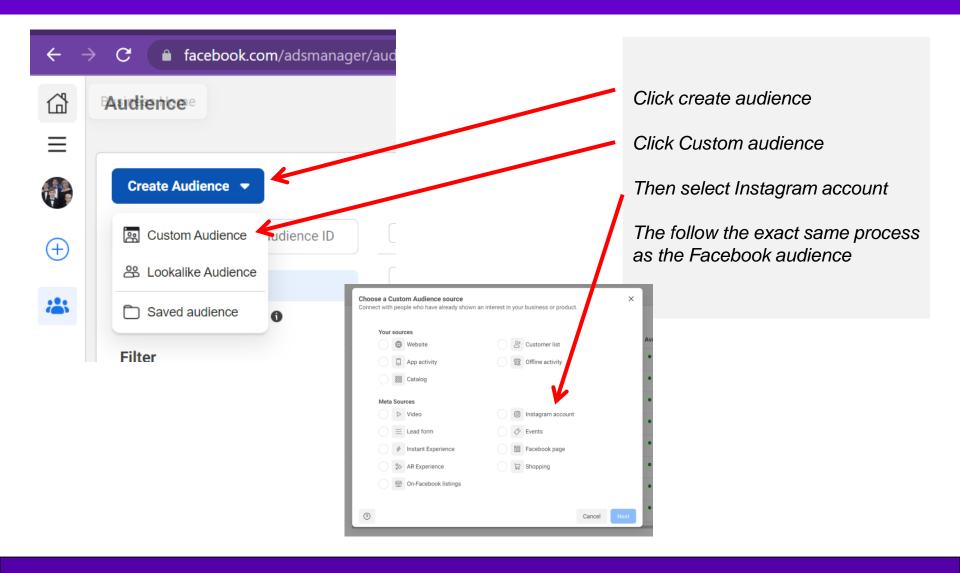
Choose your page from the drop down

Either select Everyone who engaged or choose a specific Engagement

# **Advanced Facebook page targeting**



# **Advanced Instagram account targeting**





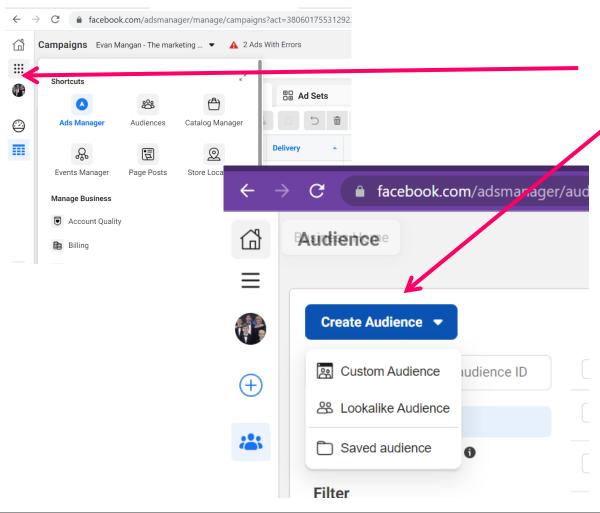
Remarketing is a powerful way of targeting people who have visited your website recently. These people are interested in your product or service but might not have been at the point of purchase.

By retargeting them you are keeping your brand top of mind and re-prompting them to consider your product or service

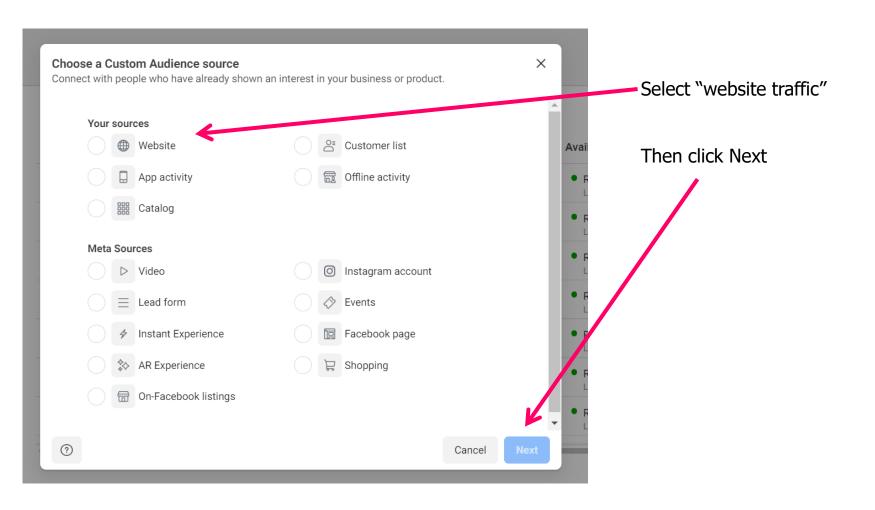


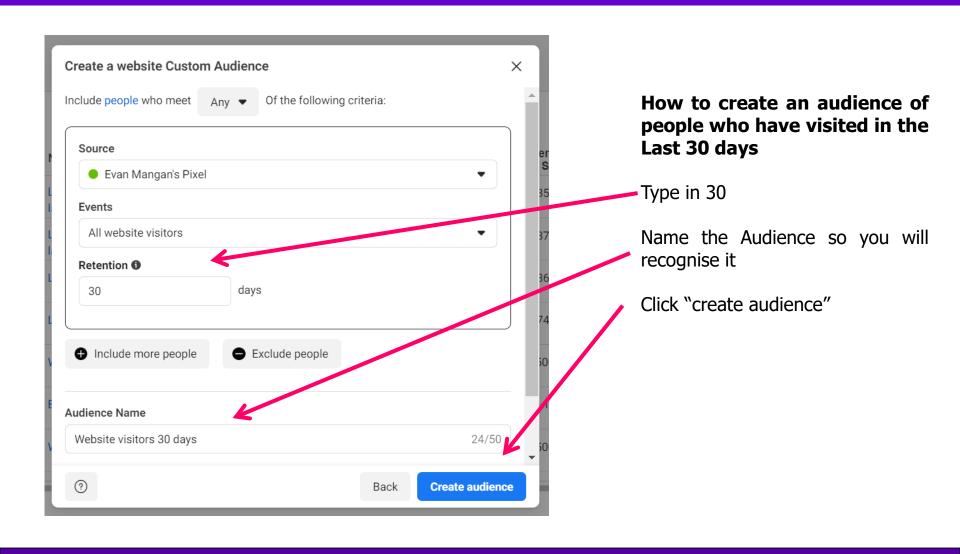
#### How it works:

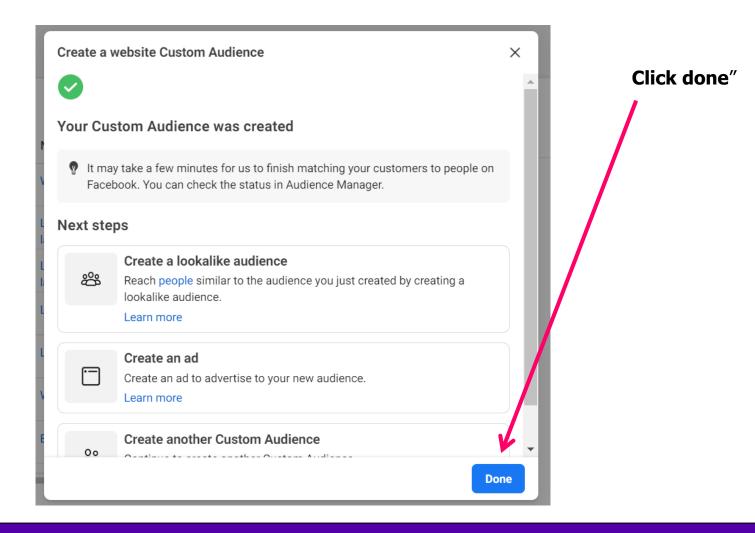
- You get your Facebook tracking pixel and you (or web designer) adds it to your web pages
- 2. You configure the audience rules e.g. are you targeting all visitors to the site or just specific pages. Over what time period 30 day s, 60 days.
- 3. After the audience starts building over time, you then create an ad set for your campaign targeting this audience

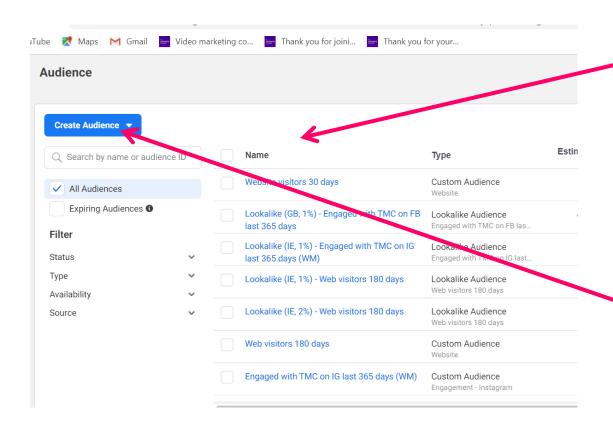


- 1. Go to Ads manager
- In Ads manager click on the menu icon top left and then select Audiences
- 3. In Audiences click on Create Audience
- 4. Click on Custom Audiences









You will now see your audience Listed here.

You should now repeat the process and create an audience for 180 days as this is the max length of time you can hold people

To do this ...

- Click on Create audience
- Choose Custom Audience
- 3. The website traffic
- 4. Then change the number 30 to 180 days and then name your audience

### Let's visualise where we now are ....

### Step 1: You create your Audiences

Evan

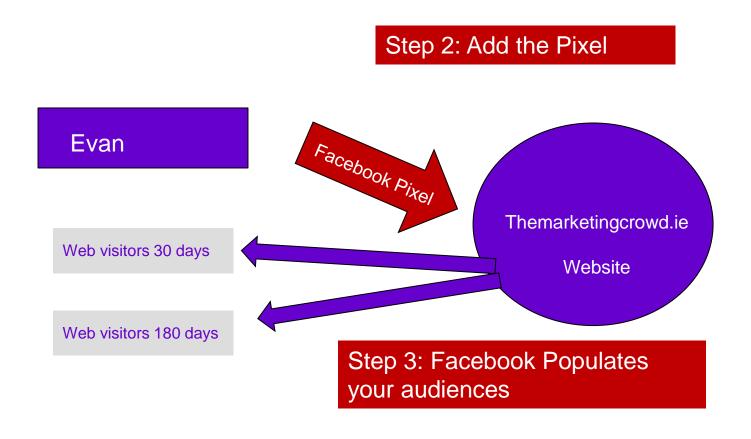
Web visitors 30 days

Web visitors 180 days

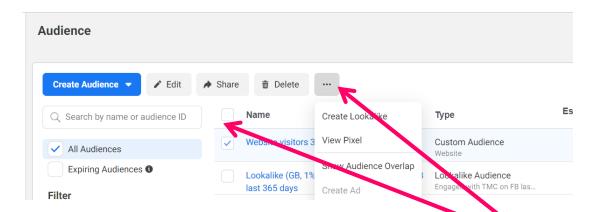


At this stage Facebook has no idea who has visited my website. However, once I add the Pixel to the website....

## Let's visualise where we now are ....



## How to get the Pixel



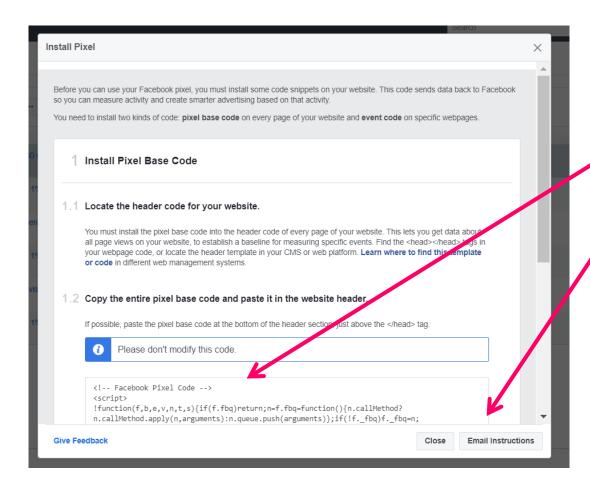
You now need to get the pixel and place it on your website.

Until the pixel gets on your site the audiences won't build.

To do this ...

- 1. Tick the box next to the Webs visitors 30 days audience (180 days it doesn't matter)
- 2. Then click on the 3 dots
- 3. Then click "View pixel"

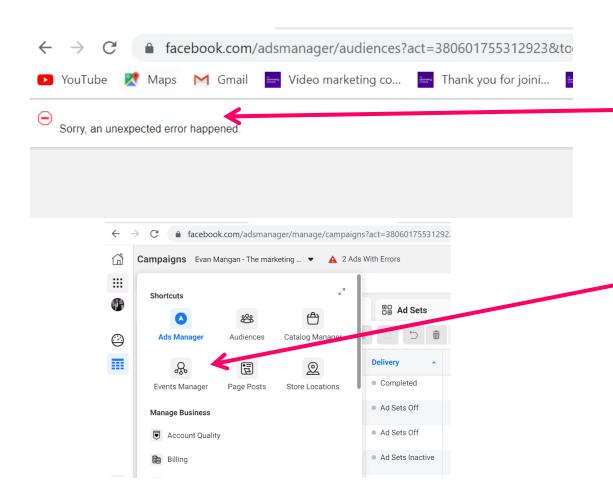
## How to get the Pixel



Either copy and paste the code

This is your Pixel code. You can now either

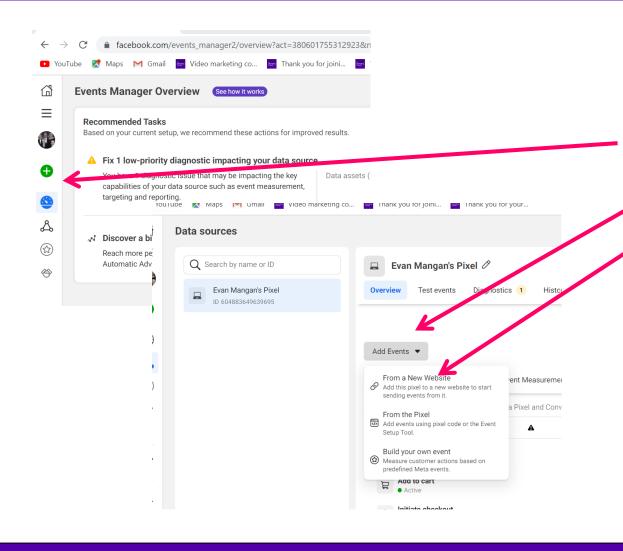
- Copy and paste it into your website or
- 2. Click on email instructions and send it to your web designer or to yourself.



Facebook can be glitchy and it's possible you might see this error message

#### If you do ...

- 1. Go to Ads manager
- 2. Click on the menu top left
- 3. Choose Events manager

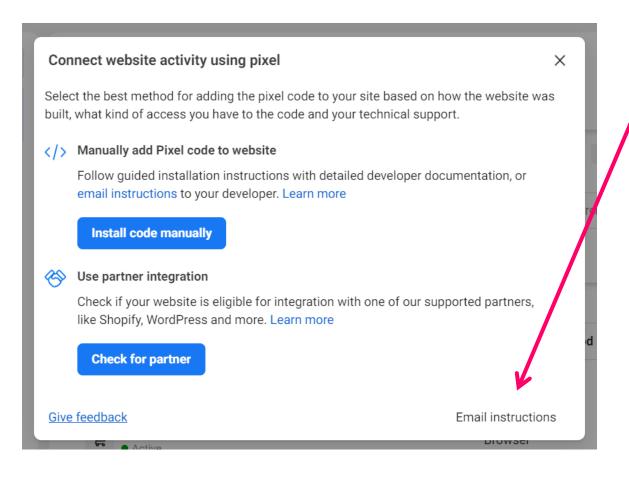


Now you are in Events Manager

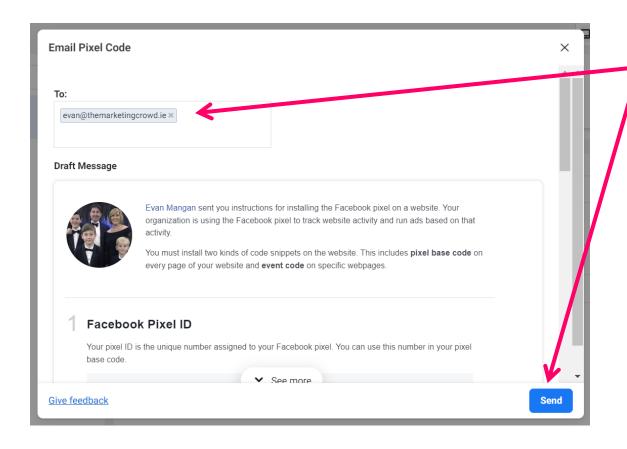
Hover your mouse over these icons and select Data Sources

Then click Add events

Then click From a new website



Click email Instructions



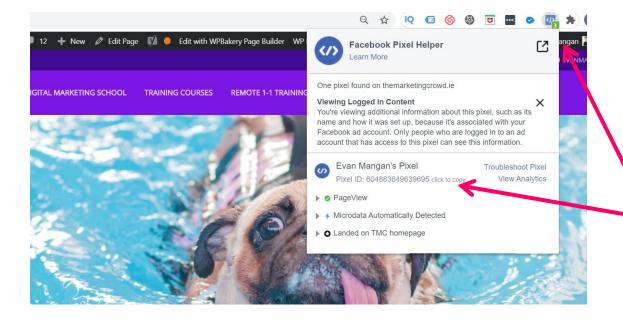
Type in your email address

Click send

You will then receive an email with your Pixel code and your pixel ID

Depending ion your website you will either be asked to enter your code or just the Pixel id

## How to check if the Pixel is already on your site



Use the Chrome extension called "Facebook pixel helper

- Use the Chrome browser.
- 2. Google "Facebook pixel helper"
- 3. Install the extension
- 4. Go to your website
- 5. Click on the Extension icon
- 6. If there is a Pixel on the page it will tell you and also the Pixel ID

## Ensure you are GDPR compliant



In your privacy statement ensure you make clear ...

- That third parties, including Facebook / Instagram, may use cookies, web beacons, and other storage technologies to collect or receive specific types of information and use that information to provide targeted ads
- How they can opt-out of this data collection and use of information for ad targeting, and
- Where they can actually opt out of this, such as an actual link to an optout form.

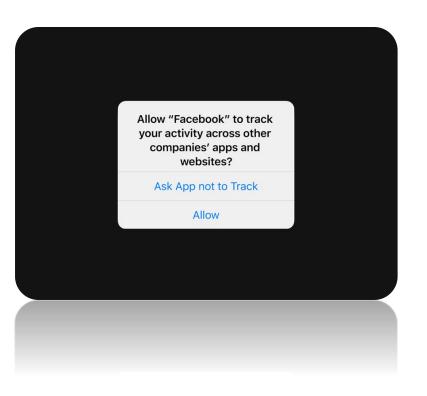
Here are some useful links to help you do this ...

- a) This is an excellent article showing some examples of companies privacy policies in relation to Facebook ads/retargeting <a href="https://termsfeed.com/.../privacy-policy-facebook-retargeting/">https://termsfeed.com/.../privacy-policy-facebook-retargeting/</a>
- b) Here is where people can opt out of Facebook's Ads that use external data for targeting

https://www.facebook.com/help/568137493302217

c) Here is the privacy statement on The Marketing Crowd website if you would like to read it. You can take the section relating to retargeting if you wish <a href="https://themarketingcrowd.ie/privacy-statement/">https://themarketingcrowd.ie/privacy-statement/</a>

# Be aware that Apple's ios privacy update has impacted the effectiveness of retargeting



In 2021, Apple made a change to it's privacy settings which meant that when people opened any app including Facebook it asked – Do you want this app to be able to track you across the internet.

96% of people said no

Since then, if anyone visits your site using an apple device they are not tracked and will not be in your retargeting Audience

As a rough guide ...

50% of your website visitors might be on mobile Around 50% of mobiles are apple phones

So it could impact 25% of your traffic

# How to target "lookalike" audiences

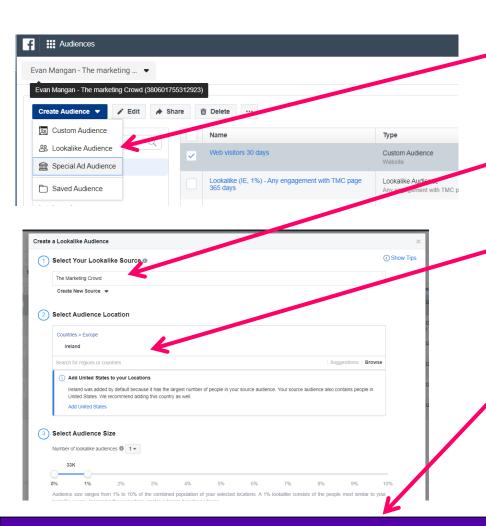


You can target people who look similar (similar age / location / interests) to your followers, or web visitors

They are called lookalike audiences.

A lookalike audience will include the top 1% to 10% of people in the selected country who are most similar to the seed custom audience.

## How to target "lookalike" audiences



Click on the Create Audience button but instead of selecting custom audience as we did earlier, select Lookalike audience

Then type in the name of the audience that you want to develop a lookalike e.g., enter your page name or if you have created a custom audience (web visitors / customer s/ email list) select one.

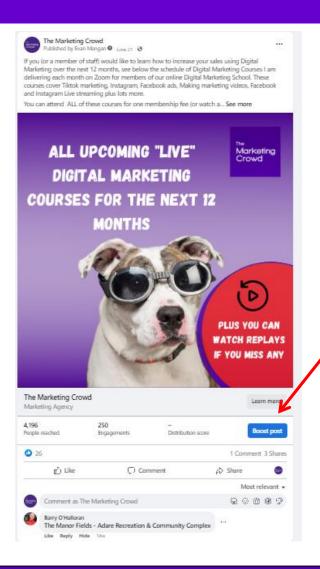
Also enter the country that you wish the audience to be in. E.g. Ireland

Then click on Create audience. It can take several hours for the audience to be created.

#### What We Will Cover

- Overview of where your ads can appear
- 2. Why you should use the ads tool rather the Boost post button
- 3. How to get to the ads tool (And why you might find it tricky to find)
- 4. Which campaign objective should you choose?
- 5. Intermediate level ways to target your ads
  - Around your town, county, country or multiple countries
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- 7. How to then turn a post into an ad looking in detail at budget, audience, Placement and ad
- 8. How to check the performance of your ad

# Reminder - What are the 2 Big options? 1. The Boost Post Button — on a Facebook Post



When you send out a post from your page on Facebook there will be a Boost post button that allows you to turn the post into an ad

However, not all the targeting options are available and some of the settings result in wastage

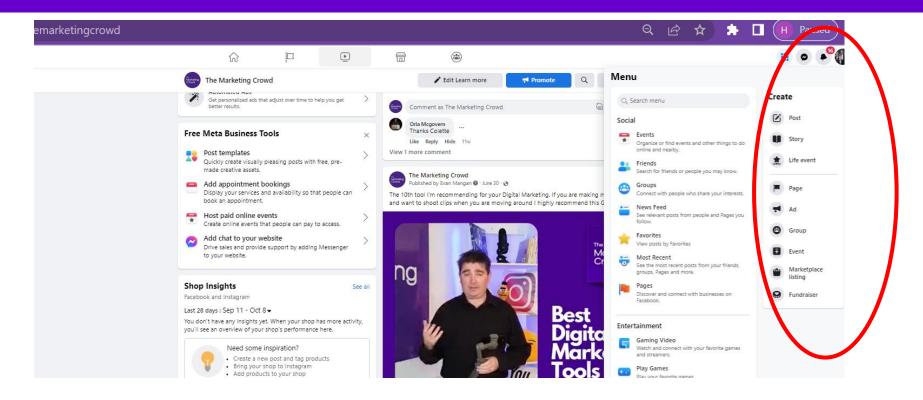
# Reminder - What are the 2 Big options? 1. The Boost Post Button - on an Instagram Post



When you send out a post from your Instagram account (Business or Creator account) you will see a Boost post button

The targeting options here are VERY limited. You can only target by geography, age, gender and interest

# Reminder - What are the 2 Big options? 2. The Ads Tool in Ads Manager

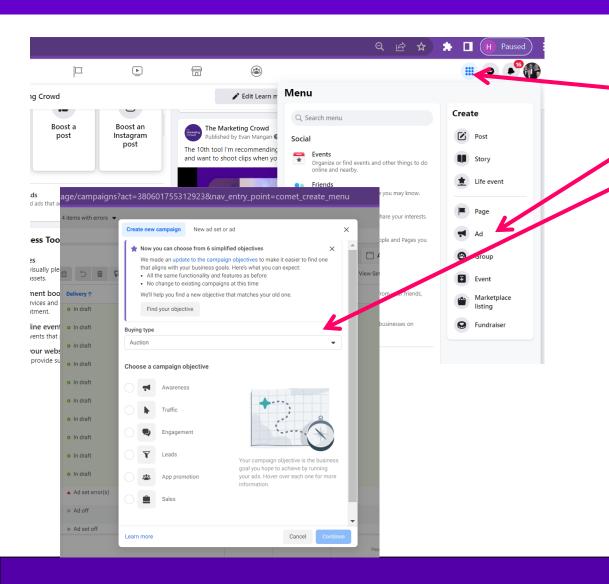


If you click on the 9 dots top right (menu) there is the option to create an Ad

This is the tool that allows small and medium sized business run ads that appear on both Facebook and Instagram but also has

- 1. All the targeting options
- Allows you to avoid wastage

### To access the ad creation tool within ads manager

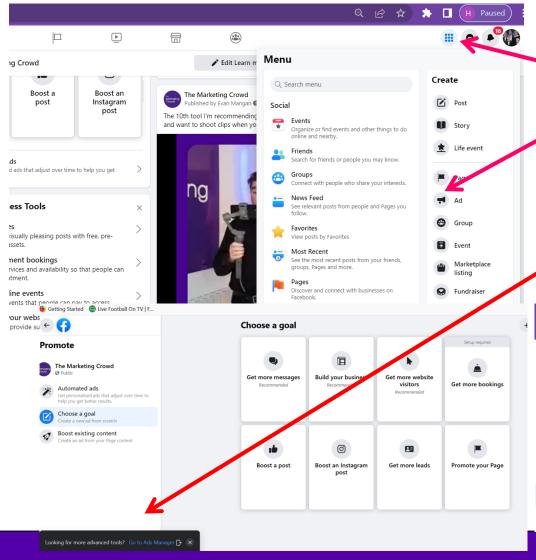


- 1. On the top right click on the 9 dots icon
- 2. Then click on Create Ad
- 3. It then takes you to the Ads tool

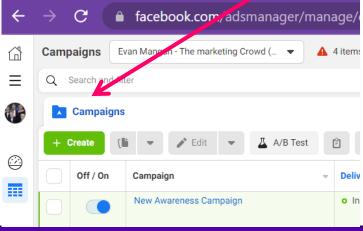
However, if you have never created an ad before this might not work for you. It might take you to their new "very basic" ads area.

If so, see next slide

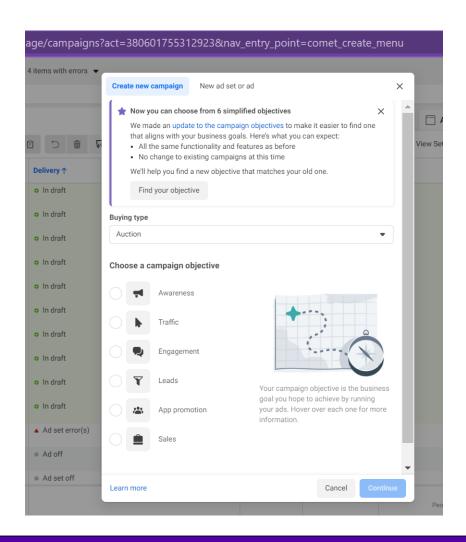
## Alternative way to access the ads tool



- On the top right click on the 9 dots icon
- 2. Then click on Create Ad
- 3. It might take you to this basic ads area. If it soes, click on the link in the bottom left to go to the advanced tool "Ads manager"
- 4. Then in Ads manager click the green Create button.



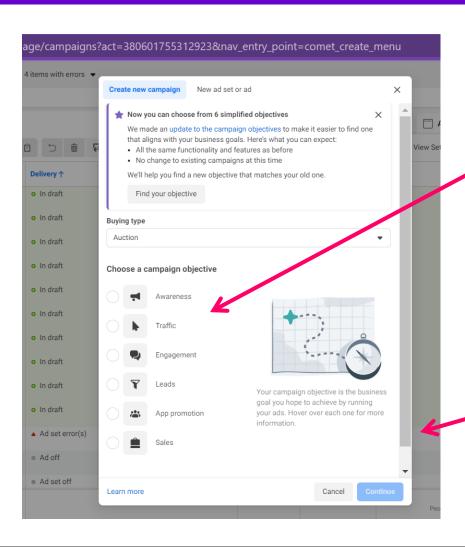
## They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

- Do you want to drive traffic to your website?
- Do you want to drive traffic to you site PLUS measure how many sales or enquiries or downloads you achieved from the ad campaign?
- Do you want more people to see your FB page post?
- Do you want to get more likes for your page?

## How to create an ad campaign



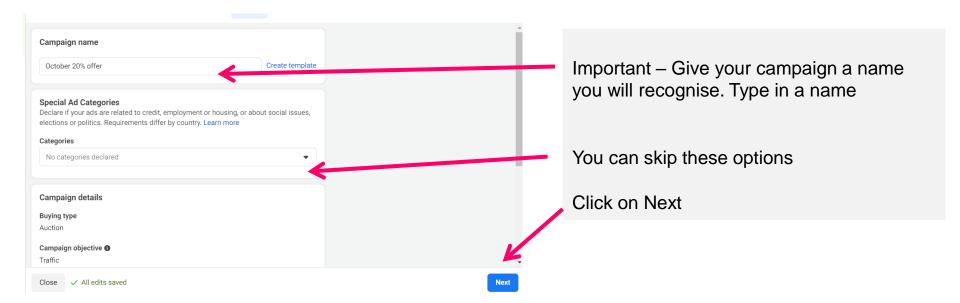
Then choose either "traffic" or "engagement"

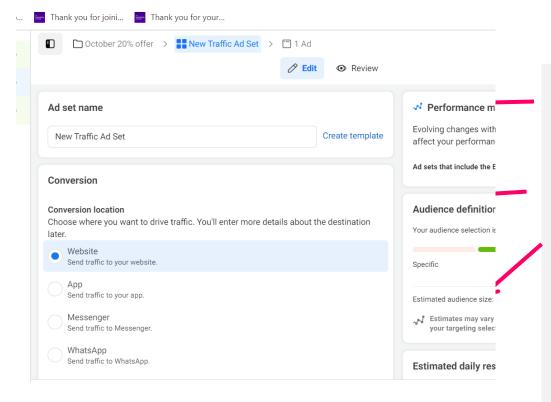
If you are driving people off of your website choose traffic.

If you are not driving people off of Facebook choose engagement

Click on "continue

# How to create an ad campaign

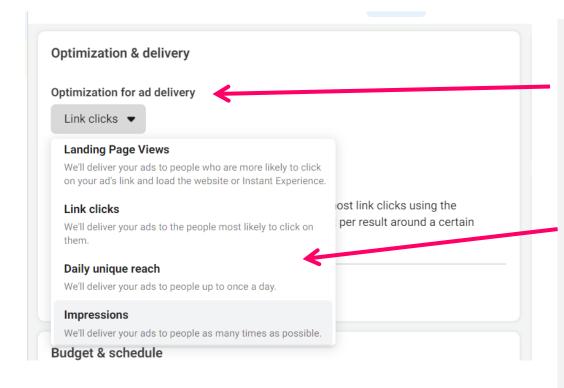




In the level 2 course we cover how to structure your campaign with multiple adsets. You can type in the name of who you are targeting here. If you are not targeting multiple adsets you can leave this

Where do you want to drive traffic to?

Your website?
Your App?
To Messenger so people can message you?
To WhatsApp?

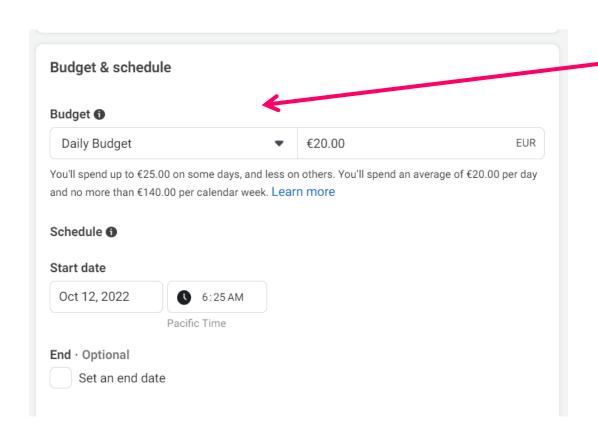


There will be a built in optimisation in your campaign. This means Facebook will try to put your ads firstly in front of the people in Your target audiences that are likely to Perform an action

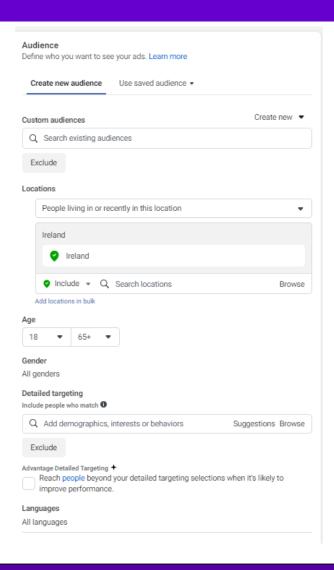
Landing page views – based on previous Actions, Facebook believes the person will Not only click but is likely to also wait Around for the Page to load

Link Clicks – people who are likely to click Daily unique reach – your ad will appear in front of people only once a day

Impressions – it could appear in front of people many times



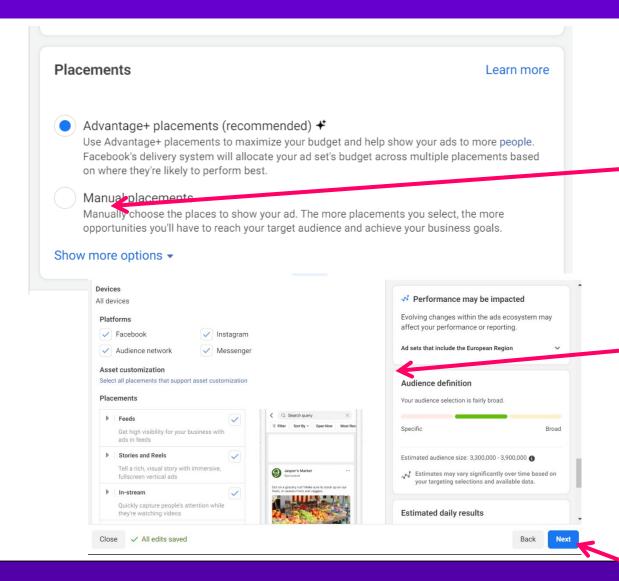
Step 1: Decide how much you will spend per day and for how long you will run the campaign for



# Step 2: Choose the people you want to target.

Target your advanced custom audiences under "custom audiences"

Target by...
Location
Age & gender
Interests / Behaviours /
Demographics



# Step 3: Decide where You want your ad to appear.

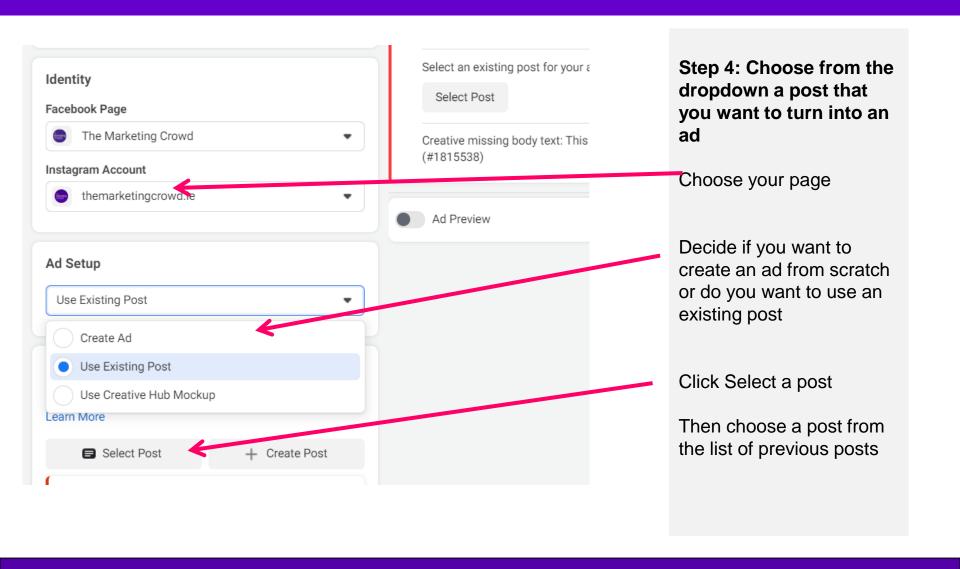
To view your options click on Manual Placements

You can now see that your ad will go out on Facebook, Instagram . Messenger and Audience network.

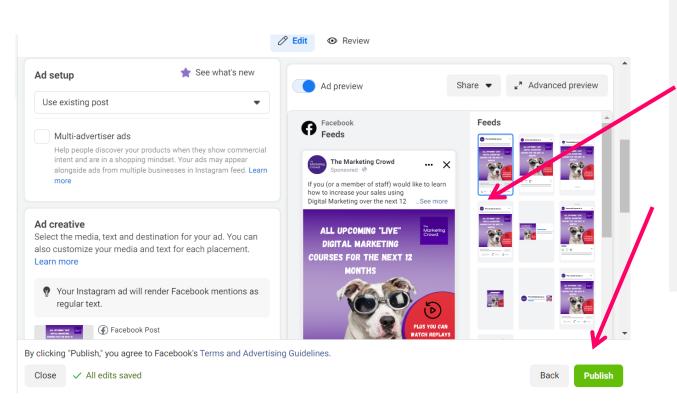
Starting out perhaps leave all the placements ticked and you can then check after the campaign has finished which placements worked well or poorly. Based on this you might switch some off in future Campaigns
However I untick audience
Network

Click next

#### How to turn a post into an ad that goes out on Facebook & Instagram



# How to turn a post into an ad that goes out on Facebook & Instagram

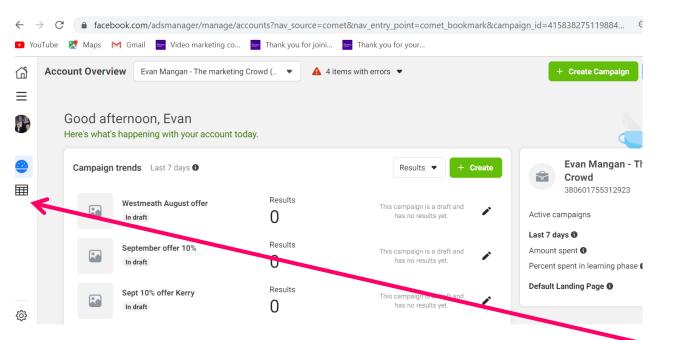


You can preview how it looks in different Placements

When you are ready to place order click the green button

#### What We Will Cover

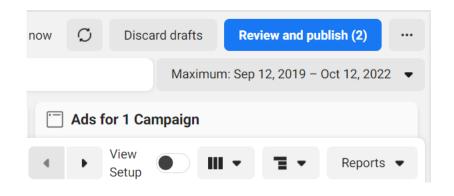
- 1. Overview of where your ads can appear
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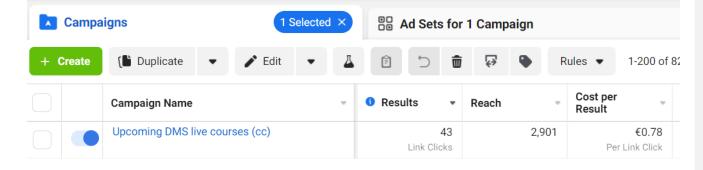


When you create an ad, within ads Manager you can see the results

When you open Ads manager you might see a summary page like this.

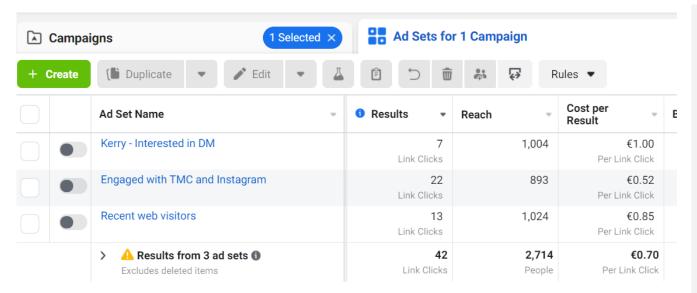
In order to see the breakdown of your Campaigns click on the icon for campaigns on the left menu



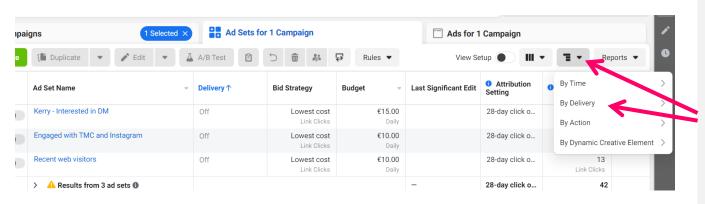


In order to see the stats for all previous campaigns, in the top right of the screen change the date range to maximum

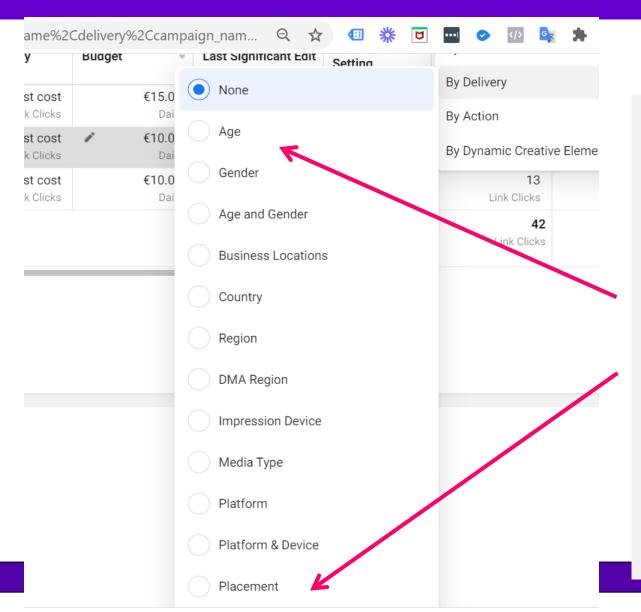
You are told how many people you reached and what the cost per result was e.g. CPC



However, if you created 2-3 adsets within the one campaign, you can then see how each adset (audience) is performing for you



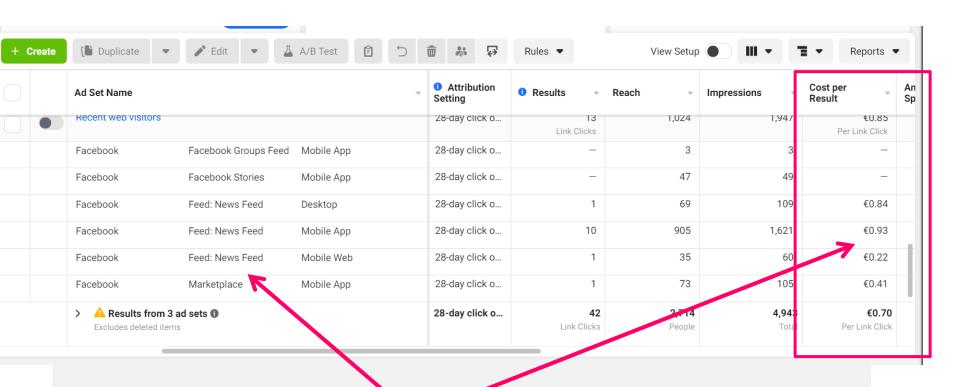
However, when you are looking at the adset level, try clicking Breakdown and then select "Delivery"



You can then choose to get a break down of the people who clicked on your add by

Their age, gender, location

Importantly, you can get a breakdown by placement so you can see which placements are work best for you e.g. GB news feed, Instagram stories, Messenger etc.



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